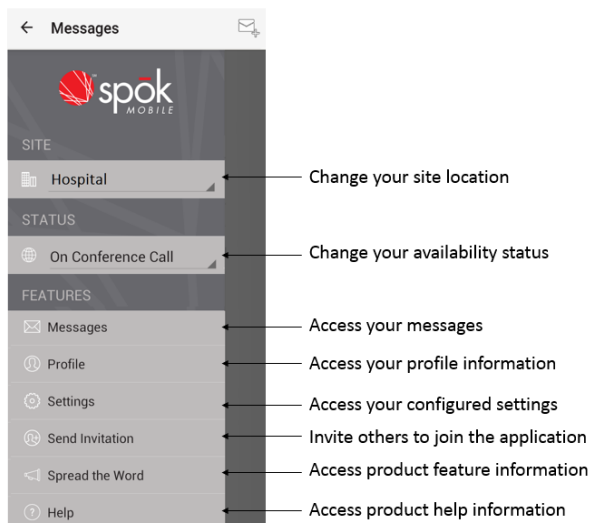


Spok Mobile for BlackBerry 10





Navigating the Application


























Sending Messages

1. In the **Messages** screen, click the **Compose** button.
2. Add in the desired message receivers by searching for the message receiver's name or by choosing from your recent contacts.
3. Attach pictures and/or videos by clicking the **Attach** button and choosing the desired media.
4. In the **Compose Message** field, add any desired message text.
5. After all the desired information is entered, click the **Send** button.

Responding to Messages

1. An incoming Spok Mobile message displays.
2. Respond to the message in one of the following ways:
 - **Accept:** Choosing the  option indicates that you received the message and you accept the message's content.
 - **Decline:** Choosing the  option indicates that you received the message, but you do not accept the message's content.
 - **Reply:** Choosing the  option indicates that you received the message and allows you to respond to the message's content.
 - **Call Back:** When a phone number is included in the text of an incoming message, you can click the  button to initiate a phone call using your device's phone feature or using a VoIP connection.

Commonly Used Icons

	Allows you to view your list of recent contacts.
	Identifies recent contacts.
	Identifies secure devices.
	Allows you to compose a new Spok Mobile message.
	Allows you to attach pictures or videos to a message or reply that is being composed.
	Allows you to use a message template to compose a message.
	Allows you to send a message or reply that is being composed.
	Allows you to access the drawer pop out in the Spok Mobile application.
	Allows you to initiate a phone call to a phone number that is included in a message.
	Allows you to view additional information about the version of the Spok Mobile application that you have.
	Indicates that the message recipient accepted the message.
	Indicates that the message recipient ignored the message.
	Indicates that the message recipient received the message but has not responded.
	Indicates that the message recipient was unable to successfully send the message.
	Indicates that a message is in the process of being sent.
	Indicates that a message has been successfully received.
	Indicates that a message failed to send.
	Indicates that the message recipient has accepted your message.
	Indicates that the message recipient has declined your message.
	Indicates that the message is in the process of being sent to the message receiver.
	Indicates that the message recipient has received the message, but has not responded to the message.
	Indicates that the message is a high priority message.
	Indicates that the message is a low priority message.