Welcome to OCLC Resource Sharing for Groups!

OCLC Resource Sharing for Groups is a modern consortial borrowing solution integrated with your library services and built on the leading resource sharing features you are familiar with for ILL requests.

Today you will have an overview of how the service is set up for your group, how the service works and how you can analyze your ILL group activities.

OCLC configures Enhanced requestability and automation for your group for smart fulfillment to save your time on ILL requests. Enhanced requestability and automation will allow the system to automatically search for and select the libraries in your group ready to supply the requested item for a fast turnaround. Let’s look at that in detail.

The system pre-populates the lender string with libraries in your group that hold the requested item.

The system uses the configured automation for your group and:

Checks the requestable locations to filter the branches with the item.

The system uses real-time availability to filter out libraries where the item status is checked out or otherwise unavailable.

Matches the material format you are looking for - print book, e-book, DVD, for example, to the libraries with that format available.

The system looks at the call number to determine shelf location.

Checks the lender’s deflection policies to ensure potential lenders do not have a policy deflecting the requested item and checks electronic resource holdings and license information to be sure that an electronic resource is owned and licensed for lending.

The system sorts the potential lenders in your group with the fastest turnaround time.

Then finally the system checks for load-leveling to avoid sending requests to the same libraries and overloading them.

Your lender string is automatically populated with the libraries that can supply the requested item in a timely way.

OCLC Resource Sharing for Groups uses NCIP-NISO Circulation Interchange Protocol to integrate ILL with your circulation system.

The system automatically creates a temporary record in your local system and can automatically check the item out and back in.

Now, let’s see how everything works in OCLC Resource Sharing for Groups.

Let’s say for example, your patron searches your library online catalog for a title not part of your library’s collection, but part of your group holdings, then after authenticated clicks to request the item via interlibrary loan.
The patron workform is then automatically populated with the bibliographic information. Your patron completes the workform and submits the request. The system then automatically sends the request through the enhanced requestability to populate the lender string with the libraries in your group ready to supply the item and sends the request to these preferred lenders.

Automations may be customized for each library and library staff will have the ability to review or manage requests if they desire.

After the item is supplied, the status of the item changes to in transit. When the item arrives at your library you can update the status: mark as received, then manage your request the same way you manage requests in WorldShare ILL.

Once you update the request to “received” in WorldShare ILL, the system then uses NCIP (NISO Circulation Interchange Protocol) to automatically create the temporary item in your local system and make the item available for your patron. Then when your patron returns the item, the system automatically checks the item in for you to proceed with returning the item to the lending library.

Patrons can submit requests for copies, such as articles or book chapters following the same process. The lending library supplies the item using Article Exchange, and when you receive it as the borrowing library, you click a button to email the document to the patron.

Lending libraries can designate libraries they choose as priority borrowers. New requests from these libraries will be Click in the Lending Priorities queue, so that staff can process these requests before other requests in the “Can You Supply?” queue.

Resource Sharing for Groups integrates with your local catalog, so that new lending requests will automatically have the Local ID field populated with location and call number, which facilitates retrieving the items.

In case no library in the group has holdings on the title, if the global ILL system is included, the system can automatically route the request to the wider global ILL system outside of your group, according to your custom holdings groups (list of preferred lenders).

After creating and managing ILL requests in OCLC Resource Sharing for Groups, your group can generate reports to analyze your activities.

Reports are customizable according to your group’s needs.

Reports provide a variety of options to evaluate your group activities.

You can contact OCLC Support and find more documentation on the global ILL system at help.oclc.org. Thanks for watching!