

TeamConnect 6.0 Release Notes

This document details the new features, changes, resolved issues, and known issues that are included in TeamConnect 6.0.

System Requirements

Before you begin to install TeamConnect 6.0, ensure that your system meets the requirements. For a full list of requirements, refer to the [Installation Requirements](#) in the Installation Guide.

The following versions of TeamConnect can be upgraded to TeamConnect 6:

- TeamConnect 5.0
- TeamConnect 5.0.1 and 5.0.2
- TeamConnect 5.1
- TeamConnect 5.2 and 5.2.1

TeamConnect 6 is designed to pair with the following versions of modules (notes below reflect the available versions as of the TeamConnect 6 release date):

- AP Link 5.0
- CSM 6.0
- Data Warehouse 5.0.1, 5.1
- Financial Management 5.0.1
- Legal Matter Management 5.0.1
- Office Suite 2.2 and 3.0
- Screen Designer 5.2
- Service of Process (SOP) Manager 5.1

The following changes to the system requirements should be noted for both new installations and upgraded instances:

- Users must upgrade to Java 8 (JDK 1.8) for TeamConnect to function. More information on setting the appropriate path and installing JDK 1.8 can be found in the Java documentation [here](#).
- Refer to the [TeamConnect Third-Party Support Matrix](#) to verify supported versions of databases, java application servers, and operating systems.
- TeamConnect 6 supports Oracle 12c RC1 and 12C RC2, or SQL 2016 and 2017.
- Starting with TeamConnect 6, the following versions of software are no longer supported and must be upgraded:



- Websphere 8.5.5
- Tomcat 7.0
- Microsoft Office 2010
- Users who have implemented custom color profiles will need reupload their custom color profiles after upgrade (LESS files). These files do not need to be recreated; uploading (and thereby rewriting these files) will recompile the CSS and ensure that the color profiles work as designed.
- Users with Elasticsearch 1.7.4 (as used in TC 5.0.x and earlier) upgrade to Elasticsearch 5.3.0. Upgrading Elasticsearch will require users to re-index their instance. Preliminary testing finds that it takes roughly one hour per 4GB for indexing. This number will vary based on the types of files present in the index.

Enhancements

Reporting with TeamConnect Business Intelligence

TeamConnect Business Intelligence provides colorful visual reports embedded within TeamConnect. Interactive dashboards provide multiple visualizations of similar data in one screen for easy user consumption and analysis, and users can drill directly into dashboards to report on specific data. Designers can build ad-hoc reports and dashboards that can include cross-object data and reportable custom fields and objects in the TeamConnect system.

- To learn about features for users with viewer rights, visit the [tutorial for view-only users](#).
- To learn about features for users with designer rights, visit the [tutorial for designer users](#).

User Interface and Usability

- The left navigation bar can now collapse if only one home page tab is present. The toggle for the collapse is now located on the header bar. The navigation bar will automatically hide if there is only one contained object.
- Object titles now automatically stay inline with buttons but can be configured through a custom LESS variable in themes.
- Portal panes can now be launched in full screen mode, configurable in the Setup Designer.
- A new type of portal pane, Action Tiles, are similar to Action Links but contain a selectable icon.
- The Setup Designer is now resolution independent.
- Field labels are now located over the top of data fields.
- Block backgrounds and outlines have been removed.

Module Upgrades

TeamConnect 6.0 coincides with the release of the following modules:

- Office Suite 3.0
- Collaborati Spend Management 6.0



Resolved Issues

- On the TeamConnect home page, users could not alphabetically sort a portal pane containing individual reports.
Tracking code: TC-15061

Known Issues

The following items are known TeamConnect Enterprise 6.0 limitations.

General

- Due to the way gmail processes line breaks in formatted text, gmail users are unable to approve an invoice using the approval link they receive in emails.
Workaround: Login and approve invoices from TeamConnect. Alternatively, change the email settings to Plain Text mode before clicking the approval link.
Tracking code: TC-20043
- Global search does not search the contents of **.txt** documents that are smaller than 50 MB.
Tracking code: TC-19688
- During TeamConnect upgrades, Oracle database upgrade scripts fail on Oracle 12c Enterprise edition if the table space was created with compressed tables because the Add/Drop column scripts cannot be performed on compressed tables.
Workaround: The script works when Compression is disabled, so run the script to disable Compression for the tables before running the upgrade script.
Tracking code: TC-19917

TeamConnect Business Intelligence

Admin

- When a user changes the ElastiCube in the **Report Integration** tool and clicks **Update Report Integration**, the system returns an error stating that one or more fields were left blank. If this happens, verify that the integration is [shared with the same Sisense administrator](#) you have listed in the Sisense.properties file (part of the Reporting Tool).
Tracking code: TC-18188, TC-18576
- Upon initial setup of the report integration, a client ID and environment is entered. TeamConnect uses this information to create a unique identifier for users on the report server and the information must not be changed after it is saved in the Report Integration Tool.
- In the Report Integration tool, you must re-type any secured fields such as Password or SharedSecret when you are updating an integration.
- Each TeamConnect user with an automatically created Sisense account must have a unique email address per Sisense server. This means that an on-premise client with a single Sisense server cannot have a TEST ElastiCube and a PROD ElastiCube with users with the same email. The second time an email account is used, the user will not be created automatically on the Sisense server.
Tracking code: TC-16847
- The initial release of TeamConnect 6.0 supports Sisense server on only Microsoft Windows operating systems and TeamConnect Oracle 12c databases.



- Renaming a group with many special characters and then renaming it back to the original name does not delete the group in Sisense with the special characters.
Workaround: Sisense admin can remove the additional group.
Tracking code: TC-19343
- Renaming a group or user does not transfer shared dashboards to the renamed group or user. You must re-share all dashboards with the renamed group or user.
Tracking code: TC-19404
- When a contact's email is updated in TeamConnect, the change is not synced with the user's corresponding Sisense account. After updating the email ID in the Contact, edit the user again and save in order to get the changes reflected in the Sisense.
Tracking code: TC-16052
- Oracle databases should have an open_cursors value of 800.
- When editing a script for a widget, clicking the **Apply** button on the Edit Script window does not save the changes made to script. **Workaround:** After saving the script on the Edit Script window, refresh the page. **Tracking code:** TC-15263, Issue #55178
- If a user is logged into Sisense as an admin, the user must log out or TeamConnect uses that session. The user would receive a "service not found" error or the dashboard shell appears but the data does not load. **Tracking code:** TC-21628
- Users who have been granted the right to **Perform other Actions** in **System Rights** are granted Designer reporting rights.
Tracking code: TC-21483, TC-21483

User

- If the screen resolution is under 1366 x 768, the screen may not always render properly. Use a resolution that is at least 1366 x 768.
Tracking code: TC-12684
- The **Reports** tab landing page does not display when using Microsoft Windows 7 with IE Version 11.0.9600. As a workaround, open **Microsoft Windows Settings > Internet Options > Privacy > Advanced** and select *Check Override automatic cookie handling* and *Check Always allow session cookies*.
Tracking code: TC-15105
- If a user opens the **Reports** tab in TeamConnect in a Google Chrome browser and then opens the **Reports** tab a new session on the same instance in Microsoft Internet Explorer, if the user tries to access the **Reports** tab again in Chrome, the login screen appears but returns an Error 404.
Tracking code: TC-14337
- While attempting to open the **Reporting** tab, certain browser security extensions may cause Sisense to loop, preventing it from loading properly.
Workaround: Disable the extension.
Tracking code: TC-17855
- When a user clicks the **Reports** tab after viewing a report from the Report List, TeamConnect will display the legacy reports tab with a list of Sisense reports.
Workaround: Click Reports tab again to open the Sisense reporting interface.
Tracking code: TC-19403
- Legacy button disappears from landing page when a dashboard is deleted.
Workaround: Refresh the page or click the **Reports** tab again.
Tracking code: TC-18802
- When a user tries to share a dashboard with the admin and enters the admin's email into the text box, no option of invitation or auto-suggested list to include the admin appears.



Workaround: After typing the admin's email address, press <Enter> and the dashboard will be shared with the admin.

Tracking code: TC-17894

- The report name does not display on a report embedded in a portal pane.

Workaround: Name the portal pane with the name of the report that you want to display in the portal pane.

Tracking code: TC-18482

- The Reports tab does not work with Safari. Use another browser.

Tracking code: TC-

