



# ExLibris

## Voyager

### Voyager ILL 6.3 Release Notes

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Document released: September 2010

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# 1

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## About Voyager ILL 6.3

### Installation

#### Path Change

The default installation directory has been changed from `\Endeavor_ILL` to `\Voyager_ILL`. All programs should now be installed in this new directory. You need to put `cliodata.mdb` in this new directory after you have installed the software.

#### Version 5.5 and Earlier

If you are currently using a version of the Voyager ILL module earlier than 5.5, you need to complete additional prerequisite steps such as updating your database using `ClioEndeavorUpdateDBTo50.mdb`. Refer to the *ILL 5.5.pdf* guide located in the Ex Libris Documentation Center for details. You cannot upgrade directly from a pre-5.5 version of Voyager ILL to a 6.x version of Voyager ILL.

#### Reference to Technical Documentation

For more information and additional prerequisites, see Chapter 2, Getting Started and Chapter 3, Installing Voyager ILL version 6.x in the *Voyager ILL Module User's Guide for Version 6.3*.

## Implementation

It is important to make a backup copy of your `cliodata.mdb` file before installing this new version of the Voyager ILL module.

---

**Note:** You must open ILL Management first after completing the installation so that a modification can be made to your database.

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# 2

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## ILL Request

This section includes the following enhancements:

- [Print Bib Details Function](#)
- [E-mail Patron from the Details Screen](#)
- [Improved Legibility of Selected Screens](#)

### Print Bib Details Function

#### Purpose of the Enhancement

Functionality added to the Details screen allows a staff member to print bibliographic details to facilitate retrieving items from the shelves.

#### Description

The Details screen in ILL Request allows the user to check his local OPAC to see if the requested item is held in his own collection. In the event that this check indicates that the item is held, a pick slip or similar print out is now available to allow staff to either retrieve the item or to verify that it really is on the shelf. The Print Bib Details button has been added at the bottom of the screen to do this.

**Review Details**

Num req this title this year: 0 Title: MOLECULAR and cell biology of human gene therapeutics Show All Prev

Publication Date: 1995

Place of Publication: Verified:

**Book Request**

Author: Dickson, George

Publisher: Chapman & Hall

Edition:

Series:

ISBN:

**Patron Info**

Patron Name: Jones, L

Status: Dept:

ID: 12345678

Email: ljones@lib.univ.ac.uk

Phone:

**Email Patron**

Account No:

Patron Address:

Patron Notes/Pick up location:  
PickUpLoc=\*\*\*\*\*//

**StaffID** larry

**Ready To Send**

Supplier: British Library

BL Account: ARTEmail test

Search Level: S

**Item Type**  Book  Journal  Conf.

**Service Type**  Loan  Copy  No Pref

**BL Ship Via** Ariel FTP

**Do NOT put on Wait List**

Translation instructions:

Other Requirements: Copyright:

**Borrowing Note:**  
default note

**Need Before:** 8/10/2009

Previous Next Print Bib Details Check Local Holdings Delete Record Close

Record: 4 of 12

## Reference to Technical Documentation

For more information, see Chapter 7, ILL Request, in the *Voyager ILL Module User's Guide for Version 6.3*.

## E-mail Patron From the Details Screen

### Purpose of the Enhancement

The ability to e-mail the patron from the Details screen has been added.

### Description

A button has been added to the Patron section of the Details screen in ILL Request that allows the staff user to compose and send an e-mail to the patron.



Review Details		
Num req this title this year: <input type="text" value="0"/>	Title: MOLECULAR and cell biology of human gene therapeutics	Show All Prev
Publication Date: 1995	Place of Publication:	Verified:
<b>Book Request</b> Author: Dickson, George Publisher: Chapman & Hall Edition: Series: ISBN:		<b>Patron Info</b> Patron Name: Jones, L Status: Dept: ID: 12345678 Email: ljones@lib.univ.ac.uk Phone: <input type="button" value="Email Patron"/> Account No:
<b>Article Request</b> Article Title:		

## Implementation Notes

Use of this feature requires configuration of the library's outgoing e-mail server information in the Options > Setup Email Server Information menu option.

## Reference to Technical Documentation

For more information, see Chapter 7, ILL Request, in the *Voyager ILL Module User's Guide for Version 6.3*.

## Improved Legibility of Selected Screens

### Purpose of the Enhancement

Several fields were made wider/larger to improve legibility.

### Description

The Patron Name field on the Summary screen has been made wider and the center portion of the Summary screen has been made taller so that more requests can be displayed at once.

### Request Summary

Ready	Send To	Staff ID	Locations	Title	Patron Name
<input type="checkbox"/>	Library	Thomas	MLL	Don't make me think: a common sense appr...	Linda Voyles
<input type="checkbox"/>	Library	Jenny	AUU	Gone with the Wmndors	Mike Dicus
<input checked="" type="checkbox"/>	Library	Thomas	BHS	Hot Shoe Diaries: big light from small flashes	Julie Bister
<input type="checkbox"/>	British Library	Jenny		The private life of Helen of Troy /	Ted Burkhardt
<input checked="" type="checkbox"/>	British Library	Gladys	BL:BL	The world is flat 3.0: a brief history of the tv	Karen Goddard

Buttons: Send Requests, Process Decline Requests, Accept/Print ALA Requests, Accept ALA Requests, Mark All Not Ready, Close

**Note:** If you wish to print this page, we recommend you set the page to print in landscape format.

The Article Title field on the Details screen has been made larger.

### Review Details

Num req this title this year: 0

Title: The world is flat 3.0: a brief history of the twenty-first century

Publication Date: 2007

Place of Publication: Verified:

StaffID: Gladys

Ready To Send:

Supplier: British Library

BL Account: ARTEmail test

Search Level: \$

Item Type:  Book,  Journal,  Conf.

Service Type:  Loan,  Copy,  No Pref

BL Ship Via:  SED 24 hr,  Email to Patron

Do NOT put on Wait List

Translation instructions:

Other Requirements: Copyright: CFP

Borrowing Note: FEIN 57-6001204

Need Before: 7/14/2010

Book Request: Author: Friedman, Thomas L., Edition: ISBN:

Patron Info: Patron Name: Karen Goddard, Status: ID: 265, Dept: Email: goddardk@university.edu, Phone: 404-555-1212, Email Patron

Article Request: Article Title: [Large text area]

Volume: Issue: Date: Pages: ISSN:

Patron Notes/Pick up location: PickUpLoc=\*\*\*\*\*//

Buttons: Previous, Next, Print Bib Details, Check Local Holdings, Delete Record, Close

Record: 5 of 5

# 3

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## ILL Management

This section includes the following enhancements:

- [Patron Details Button Added to the Borrowing Update Screen](#)
- [Request Number Added to the Patron Overdue Notice](#)
- [Reset Button Added to the Search Screens](#)
- [Chaser Date Added to the Borrowing Request Details Screen](#)
- [OCLC Number Prominently Displayed](#)
- [Additional Information Added to the DOCLINE Pull Slips](#)
- [Article Title Added to the Borrowing Request Search Display](#)
- [British Library Request Number Copied to Borrowing Notes When Using the Make New Request Button](#)
- [REAPP Code Inserted When Creating ARTEmail REAPP Manually](#)

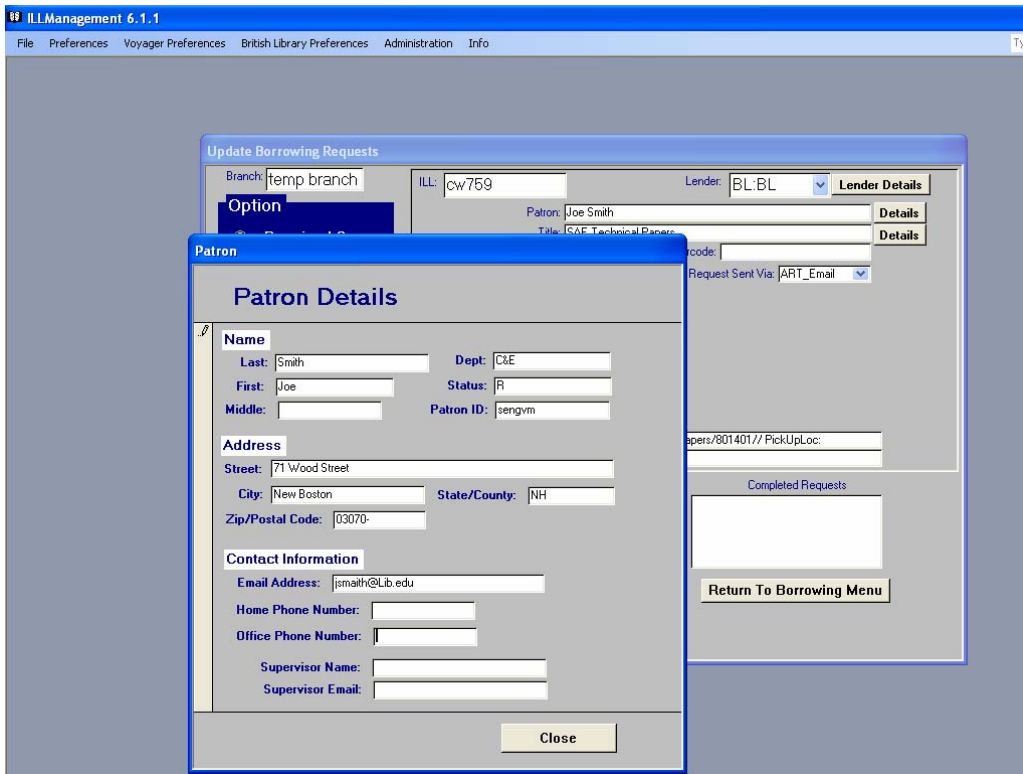
## Patron Details Button Added to the Borrowing Update Screen

### Purpose of the Enhancement

A details button has been added to the Borrowing Update screen to display a patron record from the patron table.

## Description

A Details button has been added to the Borrowing Request Update screen immediately to the right of the Patron field. This displays the complete patron record from the patron table.



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**Note:** This button does not display the patron record from the patron database in Voyager.

---

## Request Number Added to the Patron Overdue Notice

### Purpose of the Enhancement

The ILL request number has been added to the patron overdue notice created by Voyager ILL.

### Description

The overdue notice sent to the patron by ILL Management now includes the ILL request number in addition to the bibliographic details.

## Implementation Notes

This feature is available only for overdue notices produced by Voyager ILL. This does not affect notices generated by Voyager.

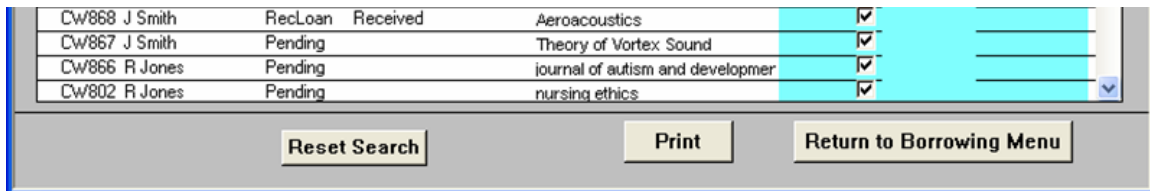
## Reset Button Added to the Search Screens

### Purpose of the Enhancement

This enhancement provides an option to reset the search screens.

### Description

A Reset Search button has been added to the Borrowing and Lending request Search screens. Clicking this button resets the search screen to include all non-archived requests.



The screenshot shows a table with four rows of search results. Each row has a checkbox in the right-hand column, all of which are checked. Below the table are three buttons: 'Reset Search', 'Print', and 'Return to Borrowing Menu'.

CW868	J Smith	RecLoan	Received	Aeroacoustics	<input checked="" type="checkbox"/>
CW867	J Smith	Pending		Theory of Vortex Sound	<input checked="" type="checkbox"/>
CW866	R Jones	Pending		journal of autism and developmer	<input checked="" type="checkbox"/>
CW802	R Jones	Pending		nursing ethics	<input checked="" type="checkbox"/>

## Chaser Date Added to the Borrowing Request Details Screen

### Purpose of Enhancement

A Chaser Date field has been added to the Borrowing Request Details screen.

### Description

A Chaser Date field has been added to the Borrowing Request Details screen for requests sent to the British Library.

**BorrowingRequestDetails**

ILL: CW759 Lender: 8L-BL Patron: Joe Smith  
 Patron CIRC ID: sengym Patron Email: jsmith@Lib.edu  
 Lender String: Status: Pending  
 Date Requested: 11/10/2009 External Status: Re  
 Expiry Date: StatisticsDate:  
 Received Via: Title: SAE Tec  
 Date Received: Need Before: OCLC:  
 Due Date: Author: C Berta,  
 ReturnVia: Chaser Date: Edition:  
 ReturnedVia: Date Updated: Imprint: N.A.: SA  
 ReturnedDate: Verified: YES  
 ISSN/ISBN: N.A.

## OCLC Number Prominently Displayed


### Purpose of the Enhancement

The OCLC number is more prominent on the form to make it easier to find.

### Description

The OCLC number has been positioned in the top left corner of the display on forms for requested items, directly below the ILL request number. The number also prints in a larger font than other text. This should make the number easier to find.

---

	<b>Call Number:</b>	<b>DateReq:</b> 6/30/1999 <input type="checkbox"/> Yes
<b>ILL: 1996185</b>	<b>Location:</b>	<b>Date Rec:</b> 2/18/2003 <input type="checkbox"/> No
<b>OCLC Number: 34092406</b>	<b>Maxcost:</b> YOUR FEE, AD	<b>Borrower:</b> IBT <input type="checkbox"/> Conditional
<b>Request Type:</b>	<b>Source:</b>	<b>LenderString:</b> UIU,UIU,*CAW,SML,SMI
	<b>Affiliation:</b>	

## Additional Information Added to the DOCLINE Pull Slips

### Purpose of the Enhancement

DOCLINE pull slips provide additional information needed for processing requests.

## Description

Copyright information and the borrowing library's phone and fax numbers have been added to the lending pull slips created for DOCLINE requests. The copyright information has been added as a new field to the right of the article title, and the phone and fax numbers have been added to the borrowing notes.

**Article:** Influence of tidal volume, respiratory rate, and s

**Vol:** 11

**No.:** 6

**Pages:** 685-9

**Date:** 1993 Nov-Dec

**Copyright:**  
CCG

**Dissertation:**

**Verified:** PubMed UI: 8157905

**Borrowing Notes:** Fill from: Any format PLEASE DON'T FILL -- THIS IS A TEST REQUEST P: 1.847.296-2200x2832 F: 1.847.296-5636

## Article Title Added to the Borrowing Request Search Display

### Purpose of the Enhancement

The article title was added to the Borrowing Request Search display to differentiate article requests from the same journal title.

### Description

The article title was added to the Borrowing Request Search display to make it easier for staff to identify requests for different articles from the same journal.

**Borrowing Request Search**

Find All Borrowing Requests Whose:

ILL  Equals

Sort By:

Include Requests from the Archive

329 Number of records retrieved

↓ Double-click an ILL Number to see details for that request.

ILL	Patron	Status:	Local	External	DueDate	Title	Article Title	Charges Paid	Date	Check Number
29657371	Patricia Moore	Pending	Pending			The Journal of emergency medic	Influence of tidal volume, res	<input type="checkbox"/>		
29657370	Patricia Moore	Pending	Pending			Clinical therapeutics	Rechallenge of patients whc	<input type="checkbox"/>		
-14063	Nathan Hawthor	Pending	Pending			From Copernicus to Einstei		<input type="checkbox"/>		
205118	perkins	Pending	Error			WORLD COUNCIL of ENT	ERS' Item of interest. A more com	<input type="checkbox"/>		
205120	perkins	Pending	Pending			WORLD COUNCIL of ENT	ERS' Item of interest. A more com	<input type="checkbox"/>		
205119	perkins	Pending	Error			WORLD COUNCIL of ENT	ERS' Item of interest. A more com	<input type="checkbox"/>		
205094	perkins	RecLoan	Received			test account number		<input type="checkbox"/>		
27745211	Dicus, Mike	Pending	Pending			The Journal of emergency medic	Influence of tidal volume, res	<input type="checkbox"/>		
-14062		Pending	InProcess			Alcoologie et Addictologie	La prévention 'mise à la que	<input type="checkbox"/>		
205082		Pending				Alcoologie et Addictologie	La prévention 'mise à la que	<input type="checkbox"/>		
CL167	perkins	RecLoan	Received			Mergers and Acquisitions in Banl		<input type="checkbox"/>		

## British Library Request Number Copied to Borrowing Notes When Using the Make New Request Button

### Purpose of the Enhancement

When using custom text e-mail, the British Library borrowing request number is added to the borrowing notes when the user clicks the Make New Request button.

### Description

When the British Library has returned a Location Search response listing potential lenders of an item, the staff member from the requesting library can create a custom text e-mail to request the item from one of the libraries listed. In this case, the British Library request number is added to the borrowing notes when the user clicks the Make New Request button in ILL Management.



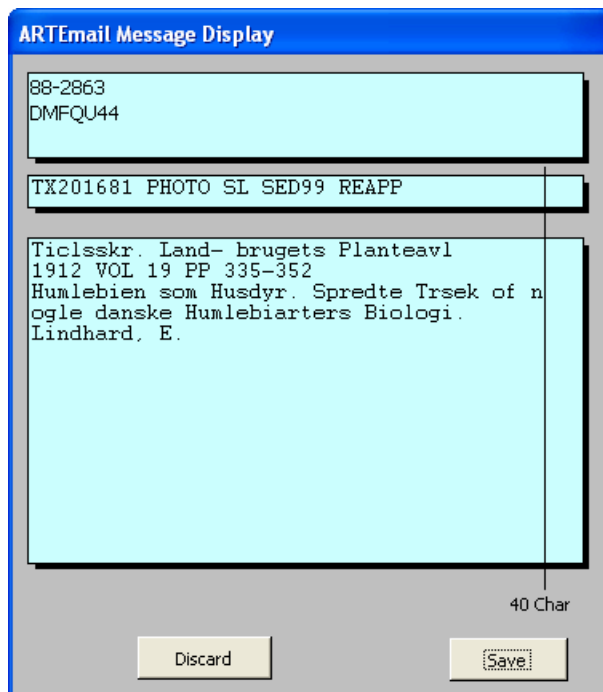
# REAPP Code Inserted When Creating ARTEmail REAPP Manually

## Purpose of the Enhancement

The REAPP code is now inserted in the correct place in the TX<number> line of an ARTEmail REAPP message.

## Description

Using the Create REAPP Manually feature automatically inserts the REAPP code in the TX<number> message line.



# 4

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## ARTEmail

This section includes the following enhancements:

- [Update Shipped Electronically to RecCopy](#)
- [Forms in ARTEmail Communications are Formatted for A4-Size Paper](#)
- [Deleting Queued REAPPS and Chasers](#)

## Update Shipped Electronically to RecCopy

### Purpose of Enhancement

This enhancement automatically updates Shipped Electronically requests to RecCopy.

### Description

When a Shipped Electronically message is received from the British Library, ArtEmailComms automatically updates the relevant record to RecCopy.

# Forms in ARTEmail Communications are Formatted for A4-Size Paper

## Purpose of Enhancement

Forms in ARTEmail Communications are formatted for A4-size paper.

## Description

In the ARTEmail Communications module, forms such as Review Queued Messages and Review Chasers and Reapps are now formatted for A4-size paper. A print button has been added to each screen that prints the contents in a report that has been specified as A4.

## Implementation Notes

Select the correct paper size from File > Page Setup in the menu in the ARTEmail Communications module.

# Deleting Queued REAPPs and Chasers

## Purpose of Enhancement

This provides the ability to delete queued REAPPs and Chasers from the Review Queued Messages display.

## Description

Queued REAPPs and Chasers can be deleted directly from the Review Queued Messages display. ArtEmailComms now allows Chasers and REAPPs, that were created/queued by the user on the ArtEmailReview display, to be deleted directly on the Review Queued Messages screen. Previously, the user returned to the ArtEmail Review display in ILL Management and had to undo the Chaser or REAPP.

# 5

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## ILL Reporting

This section includes the following enhancements:

- [New ILL Reports Module](#)

### New ILL Reports Module

#### Purpose of Enhancement

This provides additional reporting options when using Voyager ILL.

#### Description

This application is different from the other components in the ILL module in the following ways:

- The location of the main ILL database is stored in a separate file in the installation folder. This means that, when a new version is installed, it can locate where the database is.
- The details of the design are totally available and visible to the user. The design of existing reports can be examined (and changed, if you prefer). The code for the reports and the independent code modules can be examined as examples of how reports are constructed.

With the information provided and a general knowledge of MS Access, you should be able to use the new ILLReports application to create and add your own custom reports.

The screenshot shows the main window of the ILLReports application. The window has a blue title bar with the text "Main". Below the title bar is a grey header area with the text "ILLReports" in a large, bold, blue font. The main content area is light yellow and contains two sections: "Select Report" and "Select Time Period".

**Select Report**

- Borrowing Cost Account
- Borrowing Req Submitted By Month
- Patron Department
- Patron Status

**Select Time Period**

From: [Date Picker] [Calendar Icon]

To: [Date Picker] [Calendar Icon]

Preview Report

ILLReports 1.0  
18 July 2010

Re-link Tables

Exit

## Implementation Notes

The application consists of a single Microsoft Access file, ILLReports.mdb, and is installed in the C:\Program Files\ILLReports\ folder. A shortcut is installed on the user desktop.

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## Defects Fixed

This section includes the following fixes:

- [Corrected Shipping Methods for Requests to the British Library to Allow for Ariel FTP](#)
- [Corrected Several Issues That Caused Unnecessary Rejects From the British Library](#)
- [Improved Processing of Accept Messages From the British Library](#)
- [Corrected Issues with the Options Menu in ILL Request](#)
- [Corrected the Issue with Read ART Email Messages Button](#)
- [Corrected the Issue with the Make New Request Button](#)
- [Corrected the Issue with Review Queued Messages Button](#)
- [Corrected the Issue with Creating or Deleting Records using NCIPsvr](#)
- [Corrected the Issue with Updating Records with Long Titles via NCIPsvr](#)
- [Local OPAC Customizations Not Showing Up in Check OPAC](#)
- [Method Shipped-Loans and Method Shipped-Copy Reports](#)
- [When the Item was Received in ILL Management, the Date It Was Requested Displays in WebVoyage](#)
- [ILL Request Status Reset From Received to Pending](#)
- [E-mailing Available Notices From ILL Causes Error 94: Invalid Use of Null](#)
- [Borrowing Bookstrap Preferences Not Set System Wide](#)

- [Duplicate Request to Create Bib, MFHD, Item, Hold Sent to Voyager](#)
- [REAPPs Rejected When the Item is Sent Directly to the Patron](#)

## Corrected Shipping Methods for Requests to the British Library to Allow for Ariel FTP

### Description

Previous versions of ILL Request have allowed the user to specify that photocopies should be sent to the user's library via Ariel but did not send the Ariel specification to the British Library. This has been corrected.

The screenshot shows a web form for creating an ILL request. At the top, the StaffID is set to 'larry'. Below this, there is a 'Ready To Send' checkbox. The 'Supplier' is set to 'British Library' and the 'BL Account' is 'ARTEmail test'. The 'Search Level' is set to 'S'. There are three columns of radio button options: 'Item Type' (Book, Journal, Conf.), 'Service Type' (Loan, Copy, No Pref), and 'BL Ship Via' (Ariel FTP). The 'Do NOT put on Wait List' checkbox is unchecked. There is a 'Translation instructions' dropdown menu and an 'Other Requirements' field.

## Corrected Several Issues That Caused Unnecessary Rejects From the British Library

### Description

The British Library rejects requests if there is a blank line within the bibliographic section of the request. For reasons that are not totally clear, some fields within this section would occasionally have a blank character appended to the end of the data. When this blank happened to be the 41st (or 81st) character of the field, a blank line

was created. This affected the Title, Author, Article Title, and Article Author fields. This has been corrected.

## Improved Processing of Accept Messages From the British Library

### Description

Accept messages received from the British Library in response to Reapps, Cancels, and Chasers were not processed correctly. This has been corrected.

## Corrected Issues with the Options Menu in ILL Request

### Description

The Setup Custom Text Email and Setup Cisti Account Number menu options returned an error message in previous versions of ILL Request. This has been corrected.

## Corrected the Issue with Read ART Email Messages Button

### Description

In the last release, staff members received an error message when clicking the Read ART Email Messages button in the ARTEmail Communications module. This has been corrected.

### Issue Number

16384-10929



## Corrected the Issue with the Make New Request Button

### Description

In the last release, staff members received an error message when clicking the Make New Request button from the Borrowing Request Details display in ILL Management. This has been corrected.

### Issue Number

16384-10769

## Corrected the Issue with Review Queued Messages Button

### Description

In the previous release, staff members using Office 2007 received an Enter parameter value message when clicking the Review Queued Messages button in the ARTEmail Communications module. This has been corrected.

## Corrected the Issue with Creating or Deleting Records using NCIPsvr

### Description

In previous releases, staff members received an error message (Error 2176: The setting for this property is too long) when creating or deleting numerous records via Send Circ Updates to Voyager in the ILL Management module. This has been corrected. The text box is now truncated to the last 100 characters. This allows you to send approximately 10 updates to Voyager at a time.

### Issue Number

16060

## Corrected the Issue with Updating Records with Long Titles via NCIPsvr

### Description

In previous releases, staff members had trouble sending NCIP messages to Voyager if the title had more than 110 characters. The ILL Management client would hang and subsequent messages could not be sent to Voyager. This has been corrected. The title sent to Voyager has been truncated at 110 characters.

### Issue Number

16765

## Local OPAC Customizations Not Showing Up in Check OPAC

### Description

Staff members should see the same OPAC formatting when checking local holdings from ILL as they would when searching the local OPAC. Previously, when checking local holdings from ILL Request and the search was unsuccessful, the default WebVoyage formatting would be displayed. This works with ILL 6.3. No changes have been made.

### Issue Number

17460

## Method Shipped-Loans and Method Shipped-Copy Reports

### Description

In previous releases, users received an error (Error in preview click 3070: The Microsoft Jet database engine does not recognize " as a valid field name or expression) when trying to run the Method Shipped – Loans and Method Shipped – Copy reports. This has been corrected.

## Issue Number

17974

# When the Item was Received in ILL Management, the Date It Was Requested Displays in WebVoyage

## Description

Users expect that the date a photocopy or other non-returnable item is received to display in WebVoyage, instead of the date the item was requested. In previous releases, the requested date was displaying in the patron information when the item was received. This has been corrected.

## Issue Number

18258

# ILL Request Status Reset From Received to Pending

## Description

Users expect requests marked Received in ILL Management to retain the status of Received. In previous releases, requests marked Received were reset with a Pending status when the daily in-tray was picked up in ARTEmail Communications. This has been corrected.

## Issue Number

18391

# E-mailing Available Notices From ILL Causes Error 94: Invalid Use of Null

## Description

Staff members expect to be able to e-mail request available notices from Voyager ILL. In previous releases, if one request had a blank e-mail, all other notices after it would

fail to be sent. This has been corrected. Only records with a patron e-mail causes a notice to be sent.

### **Issue Number**

16384-1329

## **Borrowing Bookstrap Preferences Not Set System Wide**

### **Description**

Staff members expected that the style for printing bookstraps from ILL Management would be set system wide. In previous releases, the setting for the style of borrowing bookstraps had to be set in ILL Management on each staff workstation. Setting it on one PC in the past carried that setting to all installations of the client. This has been corrected. The setting for bookstrap preference is now global. In addition, a separate setting is available for borrowing and lending. This is a new feature.

### **Issue Number**

18626

## **Duplicate Request to Create Bib, MFHD, Item, Hold Sent to Voyager**

### **Description**

Staff members expect that ILL Management only sends a circulation update to Voyager once to create an item. In previous releases, if users made a change to a request and clicked Accept after Circ Updates had already been sent once, another update was sent to create a new bib, MFHD, item, and hold. This has been corrected.

### **Issue Number**

16384-3665

## REAPPs Rejected When the Item is Sent Directly to the Patron

### Description

In previous releases, REAPPs were being rejected when the request specified that the item was to be sent directly to the patron. This has been corrected.