

 INSTALLATION GUIDE

# Kiwi CatTools

Version 3.11

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# System Requirements for Kiwi CatTools

Before you [install Kiwi CatTools](#), verify that your server meets the following minimum hardware and software requirements, and that the required ports are open.

## Hardware and software requirements

HARDWARE AND SOFTWARE	REQUIREMENTS
Operating System	<ul style="list-style-type: none"> <li>• Windows® Server 2016</li> <li>• Windows Server 2012</li> <li>• Windows Server 2012 R2</li> <li>• Windows 8</li> <li>• Windows 2008 &amp; 2008 R2</li> <li>• Windows 7</li> <li>• Windows Vista (x32 and x64*)</li> <li>• Windows 2003 (x32 and x64*) with Windows Server 2003 Administration Tools Pack installed if you are upgrading from Windows 2000 Server</li> <li>• Windows XP (x32 and x64*)</li> <li>• Windows 2000 SP4 and higher</li> </ul>
Hard drive space	20 MB
CPU	1.2 GHz
RAM	256 MB
.NET Framework	Microsoft .NET Framework 3.5 SP1
Database	The database in Kiwi CatTools requires that the Microsoft Data Access Components and Jet 4.0 Database Engine be installed. These components can be found at the Microsoft web site by searching for the name of the component installer.

## Port Requirements

Kiwi CatTools uses the following ports.

PORT	TRANSPORT LAYER	PROTOCOL	USED FOR
22	TCP / UDP	SSH	Connecting to other devices
23	TCP	Telnet	Connecting to other devices
25	UDP	SMTP	Sending out emails
514	UDP	Syslog	Sending syslog messages
161	UDP	SNMP	Sending SNMP messages

# Install Kiwi CatTools


Use the following information to prepare the environment, install Kiwi CatTools, and enter a license key.

## Prepare the server

- |                          |                              |  |
|--------------------------|------------------------------|--|
| <input type="checkbox"/> | Review release notes         | Review the <a href="#">Kiwi CatTools release notes</a> .   |
| <input type="checkbox"/> | Review system requirements   | Verify that the server meets the <a href="#">hardware and software requirements</a> .  |
| <input type="checkbox"/> | Run all Windows updates      | Check for and <b>run all Microsoft Windows Updates</b> on the server. If a Windows update runs, your system might reboot.  |
| <input type="checkbox"/> | Open ports                   | Verify that the server's firewall allows traffic to pass through the <a href="#">required ports</a> for Kiwi CatTools.   |
| <input type="checkbox"/> | Check for antivirus software | Determine if any antivirus software is installed on the server where you plan to install Kiwi CatTools. Exclude the SolarWinds directory. For example, on Windows Server 2012 R2, exclude the directory: |

```
C:\ProgramData\SolarWinds\
```

For a full list of antivirus exclusions, see [Files and directories to exclude from antivirus scanning](#).

 Do not exclude executable files. SolarWinds assumes that C:\ is the default volume.

## Installation

Follow these instructions to install Kiwi CatTools.

- |                          |                                |   |
|--------------------------|--------------------------------|---|
| <input type="checkbox"/> | Download the installation file | <ol style="list-style-type: none"> <li>1. Log in to the <a href="#">SolarWinds Customer Portal</a>.<br/>If you do not have a SolarWinds account, see <a href="#">Access the Customer Portal</a> to create an account.</li> <li>2. Locate Kiwi CatTools under Latest Downloads for Your Products.</li> <li>3. Click Choose Download.</li> </ol> <p>Evaluators: Download your free 14-day evaluation from <a href="http://www.solarwinds.com/kiwi-cattools">www.solarwinds.com/kiwi-cattools</a>.</p> |
|--------------------------|--------------------------------|---|

- Run the installation file
  1. Log in to your server as an administrator.
  2. Extract the contents of the downloaded installation ZIP file to the server.
  3. Run `Kiwi_CatTools_<version>.setup.exe`.  
If .NET Framework 3.5 is not installed, you are prompted to install it. Click Download and install this feature. Then restart `Kiwi_CatTools_<version>.setup.exe`.
  
- Complete the Kiwi CatTools Setup Wizard
  1. On the Welcome dialog box, click Next.
  2. If you agree with the license agreement, click Next.
  3. Specify whether you want to install Kiwi CatTools as a service or an application.
    - Installation as a service allows the program to run without the need for a user to log in to Windows. This option also installs CatTools Manager which is used to control the service.
    - Installation as an application requires a user to log in to Windows before running the program.
  4. If you are installing Kiwi CatTools as a [Service](#):
    - a. Select Install CatTools as a Service, and click Next.
    - b. Choose to install the service using either the local system account or an admin account.
    - c. If installing using an administrator account, enter the account's user name and password.
    - d. Click Next.
  5. If you are installing Kiwi CatTools as an [Application](#):
    - a. Select Install CatTools as an Application.
    - b. Click Next.
  6. Select the shortcuts to create, and click Next.
  7. Specify the installation location, and click Install.

The installer displays status messages as Kiwi CatTools is installed.

- Close the Wizard. Click Finish to close the Kiwi CatTools Setup Wizard and open the Kiwi CatTools Manager.

## Next steps

- After installation, see the [Kiwi CatTools Getting Started Guide](#) for configuration and troubleshooting tips.
- [Enter a license key](#) to activate the licensed edition of Kiwi CatTools.

## Enter a Kiwi CatTools license key

After [installing Kiwi CatTools](#), you can access all features for 14 days without a license. When the 14-day trial period is over, you must enter a license key to continue to access licensed features.

- 
- Purchase a license    Navigate to the [Solarwinds Kiwi CatTools website](#) and click Buy Now, or [contact your SolarWinds sales representative](#).

- Download the license key from the Customer Portal
  - 1. Log in to the [SolarWinds Customer Portal](#).  
If you do not have a SolarWinds account, see [Access the Customer Portal](#) to create an account.
  - 2. Under Licenses, select Manage Licenses.
  - 3. Expand Kiwi CatTools.
  - 4. Copy the license key.

- Enter the license key
  - If the server has internet access:
    - 1. In the Kiwi CatTools Manager, select Help > Enter registration details.
    - 2. Enter the license key, and click Next.
    - 3. Enter registration information, and click Next.
    - 4. Restart the Kiwi CatTools Manager.

If the server does not have internet access, see [Manual license activation](#).

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