

CollegeSource Accessibility Conformance Report

WCAG Edition

VPAT® Version 2.3 (Revised) – March 2020

Name of Product/Version: uAchieve Dashboard 4.5.4

Product Description:

Report Date: March 27, 2020

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Notes: Accessibility Conformance Reports for other CollegeSource products can be found on our [support page](#). An Accessibility Roadmap is also provided for this product. All other accessibility documentation can be found on our [Accessibility page](#).

Evaluation Methods Used:

Testing is based on general product knowledge. We use a combination of manual and automated testing. Tested with the following tools:

- VoiceOver
- NVDA
- JAWS
- AInspector
- WAVE

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.x Report

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Conformance	No known accessibility issues
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Not Applicable	Application contains no audio content
1.2.2 Captions (Prerecorded) (Level A)	Not Applicable	Application contains no audio content
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Not Applicable	Application contains no audio content
1.3.1 Info and Relationships (Level A)	Partial Conformance	<ul style="list-style-type: none"> • Search Page – Search by Property Label or Database Name is a form control without labels • Switch Institution – Select a New Institution drop-down is a form control without labels • Admin pages – True/False buttons are radio buttons without a grouping label • Reports – Inconsistent ordering of H1 and H2 labels
1.3.2 Meaningful Sequence (Level A)	Conformance	No known accessibility issues
1.3.3 Sensory Characteristics (Level A)	Conformance	No known accessibility issues
1.4.1 Use of Color (Level A)	Conformance	No known accessibility issues
1.4.2 Audio Control (Level A)	Not Applicable	Application contains no audio content
2.1.1 Keyboard (Level A)	Partial Conformance	<ul style="list-style-type: none"> • Make reports more keyboard-friendly
2.1.2 No Keyboard Trap (Level A)	Conformance	No known accessibility issues
2.1.4 Character Key Shortcuts (Level A 2.1 only)	Not Applicable	There are no keyboard shortcuts available within this application.
2.2.1 Timing Adjustable (Level A)	Conformance	No known accessibility issues
2.2.2 Pause, Stop, Hide (Level A)	Not Applicable	Application does not contain moving content
2.3.1 Three Flashes or Below Threshold (Level A)	Not Applicable	Application does not contain flashing content
2.4.1 Bypass Blocks (Level A)	Partial Conformance	<ul style="list-style-type: none"> • Reports have no MAIN landmark
2.4.2 Page Titled (Level A)	Partial Conformance	<ul style="list-style-type: none"> • Reports have page title offscreen

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> Logging and Indexing admin page has page title offscreen
2.4.3 Focus Order (Level A)	Conformance	No known accessibility issues
2.4.4 Link Purpose (In Context) (Level A)	Partial Conformance	<ul style="list-style-type: none"> All Admin pages – Default Overwritten link should have a role of button
2.5.1 Pointer Gestures (Level A 2.1 only)	Conformance	No known accessibility issues
2.5.2 Pointer Cancellation (Level A 2.1 only)	Conformance	No known accessibility issues
2.5.3 Label in Name (Level A 2.1 only)	Partial Conformance	<ul style="list-style-type: none"> Search Page – Search by Property Label or Database Name is a form control without labels Switch Institution – Select a New Institution drop-down is a form control without labels Admin pages – True/False buttons are radio buttons without a grouping label
2.5.4 Motion Actuation (Level A 2.1 only)	Not Applicable	Application does not contain motion controlled content.
3.1.1 Language of Page (Level A)	Partial Conformance	<ul style="list-style-type: none"> Report pages do not use language code
3.2.1 On Focus (Level A)	Conformance	No known accessibility issues
3.2.2 On Input (Level A)	Partial Conformance	<ul style="list-style-type: none"> Audit Comparison – Section above the student list is a form submitted without buttons Security forms are submitted without buttons Admin Search is a form submitted without buttons Switch Institution modal – Select a New Institution drop-down is a form submitted without buttons
3.3.1 Error Identification (Level A)	Conformance	No known accessibility issues
3.3.2 Labels or Instructions (Level A)	Partial Conformance	<ul style="list-style-type: none"> Search Page – Search by Property Label or Database Name is a form control without labels Switch Institution Modal – Select a New Institution drop-down is a form control without labels

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> Admin pages – True/False buttons are radio buttons without a grouping label
4.1.1 Parsing (Level A)	Partial Conformance	<ul style="list-style-type: none"> Schedule – Schedule Terms – ID is not unique on the page Schedule – Profile – Student Search – ID is not unique on the page Logging and Indexing – Course Schedule Indexing – ID is not unique on the page Logging and Indexing – Logging and Support – ID is not unique on the page
4.1.2 Name, Role, Value (Level A)	Partial Conformance	<ul style="list-style-type: none"> Switch Institution missing button role Tabs within Security area missing navigation role

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Not Applicable	Application contains no audio content
1.2.5 Audio Description (Prerecorded) (Level AA)	Not applicable	Application contains no audio content
1.3.4 Orientation (Level AA 2.1 only)	Conformance	No known accessibility issues
1.3.5 Identify Input Purpose (Level AA 2.1 only)	Partial Conformance	<ul style="list-style-type: none"> Search Page – Search by Property Label or Database Name is a form control without labels Switch Institution Modal – Select a New Institution drop-down is a form control without labels Admin pages – True/False buttons are radio buttons without a grouping label
1.4.3 Contrast (Minimum) (Level AA)	Partial Conformance	<ul style="list-style-type: none"> Help text does not meet CCR minimums: <ul style="list-style-type: none"> Report Selection pages

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> ○ Student Plan Progress ○ Logging and Indexing ○ Transcript Importer
1.4.4 Resize text (Level AA)	Conformance	No known accessibility issues
1.4.5 Images of Text (Level AA)	Conformance	No known accessibility issues
1.4.10 Reflow (Level AA 2.1 only)	Conformance	No known accessibility issues
1.4.11 Non-text Contrast (Level AA 2.1 only)	Conformance	No known accessibility issues
1.4.12 Text Spacing (Level AA 2.1 only)	Conformance	No known accessibility issues
1.4.13 Content on Hover or Focus (Level AA 2.1 only)	Conformance	No known accessibility issues
2.4.5 Multiple Ways (Level AA)	Conformance	No known accessibility issues
2.4.6 Headings and Labels (Level AA)	Partial Conformance	<ul style="list-style-type: none"> • Search Page – Search by Property Label or Database Name is a form control without labels • Switch Institution – Select a New Institution drop-down is a form control without labels • Admin pages – True/False buttons are radio buttons without a grouping label • Reports – Inconsistent ordering of H1 and H2 labels
2.4.7 Focus Visible (Level AA)	Conformance	No known accessibility issues
3.1.2 Language of Parts (Level AA)	Partial Conformance	<ul style="list-style-type: none"> • Report pages do not use language code
3.2.3 Consistent Navigation (Level AA)	Conformance	No known accessibility issues
3.2.4 Consistent Identification (Level AA)	Partial Conformance	<ul style="list-style-type: none"> • Reports – Inconsistent H1 and H2 page section labels
3.3.3 Error Suggestion (Level AA)	Conformance	No known accessibility issues
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Conformance	No known accessibility issues
4.1.3 Status Messages (Level AA 2.1 only)	Conformance	No known accessibility issues

Legal Disclaimer (Company)

We at CollegeSource are committed to ensuring our website and our products are accessible to our users. We continually strive to improve accessibility and WCAG compliance for all users. If you have questions or suggestions on access improvement, please [contact us](#).