360 Link & E-journal Portal Updates & Roadmap Highlights

Eddie Neuwirth –
Director of Product Management, Discovery
Agenda

• Review Since Last IGeLU
  • Q4 2016 Enhancements
  • 2017 Roadmap Priorities and Status
  • 2017 Enhancements

• September Release Overview

• 24x7 Hub Monitoring and EJP Performance Updates

• 360 Core/Client Center – Product Working Group Initiative
What’s New – A Quick Review 2016

- 360 Link 2.0 – Sep 2015 through 2016
- Had just released New EJP 2.0/AtoZ list prior to IGeLU ‘16

EJP 2.0 Enhancements:
- New and Improved user interface
- Responsive design/mobile friendly
- Autocomplete
- Search inside Summon feature – discovery integration
- Integrated Syndetic Solutions covers
- Ulrich’s integration – journal history
- Open Access/Peer review flag
- Improved subject browsing
- Ability to include Ebooks (no additional charge)
New EJP 2.0 Search and Results UI
What’s New Since Last IGeLU?

Numerous EJP/AtoZ list 2.0 and 360 Link Enhancements

H2 2016
Sidebar Exclude Admin Controls

Click this link to open the selected resource in a new window.
Admin Controls for Sidebar Exclude

Sidebar Exclude Options for Problem Resources

Any changes to Sidebar Exclude Options for Problem Resources will take effect after the daily profile data refresh.

For databases on the Sidebar Exclude lists below, users are prompted with a message and link prompting your users to "click to view the full text" in a new tab.

The "Global" exclude list is pre-populated by our Support team and can only be modified by contacting Support. Items on the "Global" list will always display with the "click to view full text" link by default.

The Client Configurable exclude list can be modified by the library and is used to add additional databases for which the library wishes to also display the "click to view full text" link.

Use Global List: ✓

Global List

Resources on this list are configured by Support and can only be removed by contacting Support:

Configurable List

Enter Database IDs (DBID) for all resources whose content you wish to exclude from displaying within the Sidebar frame. Enter multiple DBIDs separated by a space between each DBID.

To remove an item from this list simply delete the DBID.

DBIDs can be found in the Client Center, next to the database name under "Data Management".

RHI RHF RIC JST JLS AMJ P-O EBU EBIR JXB AZZ CZZ ADGTI

RHI SFX IAQ
EJP/AtoZ list Improvement Highlights

• Allow separate links for Journals and Books
• Database list order controlled via admin console
• New DOI/PubMed ID search option set up via admin console
• Mobile UI clean-up
• Top level categories highlighted when selected
• Cursor now in search box on page load
• Custom text added for missing words
  • Open Access/Peer Review, Previous/Next
• Allow HTML in custom text
EJP/AtoZ list Improvement Highlights

• Allow separate links for Journals and Books
• Automatically translate legacy URLs embedded in other pages for sub-sub-categories - Example:
  • Art, Architecture & Applied Arts /Visual Arts /Photography
• Ability to control the order databases appear on results list by honoring 360 Link prioritization
• Page navigation links – next, previous, etc. – follow custom link colors
• Terms of Use to display on database list on search page
Top Roadmap Priorities for 2017

Priorities in order are:

1. Infrastructure improvements
2. Linker velocity and quality control
3. Ongoing bug fixes
4. Reporting and Analytics
5. New features and enhancements
Roadmap Areas and Highlights 2017

Infrastructure and Stability

Hardware (back-end) updates
Increased interface response time for EJP
Improved monitoring – ExL Hub

Improved velocity for Linker updates
HTTPS support and testing

User Experience Improvements – New Features, Enhancements, Bugs

OA-DOI integration
Scholar Profiles upgrade
Better IEDL matching (and increased volume of matching)

Accessibility improvements for Sidebar
Improved Translations
RefWorks Export Improvements
EJP OA/Peer Review flagging improvements

Analytics

New Report: “Items not found” report
Leverage 360 Link data for bX recommender
360 Link and EJP 2017 Release Dates

5 Releases in 2017!

- **FEBRUARY RELEASE**
  - February 1st – Release launch date

- **APRIL RELEASE**
  - April 20th – Release launch date

- **JUNE RELEASE**
  - June 14th – Release launch date

- **H2 RELEASE**
  - September 14th –

- **H2 RELEASE**
  - December 7th –

February 2017

April 2017

June 2017

September 2017

December 2017
360 Link and E-journal Portal 2017 Release Highlights-

**FEBRUARY RELEASE**
- Bug fixes
- API improvements to ensure parity with native UI
- Session ID and article title logging for bX
- Java linkers for 2017 collections

**APRIL RELEASE**
- Improved email for report a problem/ILL
- Updated translations
- Analytics infrastructure work (for sharing data with bX and new reports)
- Holdings integration with ProQuest A&I resources

**H2**
- OA-DOI and Open Access Button integration
- Improved IEDL match frequency and accuracy
- EJP infrastructure, stability and performance improvements
- HTTPS improvement
- User Controlled Alternate Title On/Off Toggle
- Branding and Responsive Design for Terms of Use

Bug fixes and Linker releases ongoing throughout the year
Increased Frequency of Linker Updates

- Content Operations has now taken over Linker creation
- Linker creation has now been integrated as part of MDL workflow when adding new collections to the KB

Benefits:
- Increased frequency of deployment
- Faster turnaround time when new collections are added
2017 Linker Updates

• With the April 20 release we added new linkers for over 300 databases.
• Updated linkers for all known new 2017 versions of provider databases completed by April.
• >1200 linker updates December to April ’17 alone
• Currently monthly linker updates

Weekly updates starting in November
Report a Problem and ILL “Spoofing” fixes

- Gives libraries flexibility for how they want emails to be treated to avoid blocking by campus IT
- Generic from “no reply” to ensure requests are not viewed as “spoofing”
OA DOI Integration

University Library

You are looking for

People are not Robots: Recommendations for Boosting Workplace Efficiency

Author: Frog, Kermit
Journal: Journal of Super Intelligence
Date: 2001
Volume: 128  Issue: 1  Page: 99

Sorry, this item is not available online. Please use options below to get it:

Get Open Access version  Use the Open Access Button service to find a free version on the open Web

Request this Item  (usually takes 1-3 days)

Search the Union Catalog to see if another library nearby has this item
Ask for Help Librarians on duty

Search CrossRef for a DOI link to the full text

Still need help?  
Try Google Scholar
Get Help from a Subject Specialist

by Impactstory

https://oadoi.org/

- 90 million articles
- open-access fulltext versions
Open Access Button

University Library

You are looking for

People are not Robots: Recommendations for Boosting Workplace Efficiency

Author: Frog, Kermit
Journal: Journal of Super Intelligence
Date: 2001
Volume: 128 Issue: 1 Page: 99

Sorry, this item is not available online. Please use options below to get it:

Get Open Access version
Use the caDOI service to find a free version on the open Web

Request this Item
(usually takes 1-3 days)

Search the Union Catalog to see if another library nearby has this item
Ask for Help Librarians on duty

Search CrossRef for a DOI link to the full text

Still need help? =
Try Google Scholar
Get Help from a Subject Specialist

By Subject
By Course
Excitement for OA Integrations

Fascinating. Now 360Link does oadoi & OA_Button integration bit.ly/2tvIQ2e -yet another push for discovery of Open access

This is big deal

Fascinating. Now 360Link does oadoi & OA_Button integration bit.ly/2tvIQ2e -yet another push for discovery of Open access
360 Link and EJP/AtoZ List
September Release Overview
Overview of September 2017 Release

• Release is from September 13-15, 2017
  ✓ No system downtime for affected services
  ✓ No administrative downtime for Client Center or Intota

• 360 Core E-Journal Portal enhancements
  ✓ New features, updated branding options and performance improvements

• 360 Link enhancements
  ✓ Improved HTTPS support and DOI/CrossRef related fixes

Included within existing subscriptions, no additional costs
Overview of September 2017 Release

- **New features, updated branding options and performance improvements**
  - Alternate Title on/off Toggle
  - Updated Branding and Responsive Design for Terms of Use pages
  - Performance Improvements for Common Search Types

- **Improved HTTPS support and DOI/CrossRef related fixes**
  - Eliminated Blank pages with Sidebar and HTTPS Proxy Use
  - Ability to Override Link Preferences to non-HTTPS providers in favor of providers that are HTTPS compliant
  - Multiple Fixes for DOI and CrossRef Related Issues
EJP: User Toggle to Remove or Include Alternate Titles

- Appears automatically for libraries who have activated alternate title searching

Delivers ability to remove or include
EJP: Branding for the Terms of Use Pages

- Extend E-Journal Portal 2.0 branding to Terms of Use pages
- Mobile-friendly with responsive design

*available only for Intota and 360 Resource Manager customers*
EJP: Branding for the Terms of Use Pages

- Easily activate through the Client Center

<table>
<thead>
<tr>
<th>Hyperlink Colors (Branding)</th>
</tr>
</thead>
<tbody>
<tr>
<td>You may change the color of hyperlinks on all pages to match your institution's website branding. Enter a hexadecimal number. (For example the default color is blue #009EDF)</td>
</tr>
<tr>
<td>Color value for links:</td>
</tr>
<tr>
<td>Color value for &quot;hovered&quot; links:</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Additional Branding Options</th>
</tr>
</thead>
<tbody>
<tr>
<td>Activate EJP 2.0 branding for &quot;Terms of Use&quot; pages (Intota and Resource Manager customers only):</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Reference External JavaScript</th>
</tr>
</thead>
<tbody>
<tr>
<td>Optional: Check the box and enter a link to the JavaScript file you want to apply to your Search and Results pages:</td>
</tr>
<tr>
<td>JavaScript file url:</td>
</tr>
</tbody>
</table>
EJP: Performance Improvements

• Refactoring to improve response times for some of the most popular (and often slower) search types

• Part of a series of ongoing performance-related improvements
360 Link: HTTPS Support and Improvements

- Automatically display a customizable message to users directing them to Click Link to View Content

- Eliminates blank pages from appearing due to the HTTPS browser blocking mixed content from loading for libraries using HTTPS proxies and base URLs

Customize message
360 Link: HTTPS Link Prioritization Improvements

- Easily activate and set preferences for HTTPS support
- Setting can bypass the library’s normal preferred database order and automatically link users to the first available HTTPS compatible resource when an HTTPS target is available

![Diagram showing Configure 360 Link and Database Order]

Easily activate

By default, 360 Link results are sorted by date: Those without dates are first, then those results can follow a particular database order. Click **Edit**, then click the order field to enter your preferences.

**Prefer HTTPS Targets:**
Select this option to override the default database order defined below and to instead use an HTTPS link to a resource if it is available. This logic will only apply if an HTTPS link to a resource is available and your base OpenURL is using HTTPS. This option is available in Link 2.0 with the Sidebar and will not work with the legacy 360 Link interface.

Any changes to Database Order will take effect after the daily profile data refresh.

<table>
<thead>
<tr>
<th>Order</th>
<th>Database Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>ABC 360 EBook Collection</td>
</tr>
</tbody>
</table>
360 Link: DOI and CrossRef Linking Optimization

• Addressed a number of issues related to CrossRef integrations and data
• Prevents having incorrect DOIs which would prevent successful links
• Eliminates errors due to pulling wrong dates from CrossRef
24x7 Hub Monitoring & Performance
360 Link and EJP Now in 24x7 Hub

http://status.exlibrisgroup.com/

<table>
<thead>
<tr>
<th>Instances</th>
<th>Email Alerts</th>
<th>Current Status</th>
<th>Sep-09</th>
<th>Sep-08</th>
<th>Sep-07</th>
<th>Sep-06</th>
<th>Sep-05</th>
<th>Scheduled Maintenance</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alma NA01</td>
<td></td>
<td></td>
<td>✔</td>
<td>✔</td>
<td>✔</td>
<td>✔</td>
<td>✔</td>
<td>2017-Sep-10</td>
</tr>
<tr>
<td>Alma NA02</td>
<td></td>
<td></td>
<td>✔</td>
<td>✔</td>
<td>✔</td>
<td>✔</td>
<td>✔</td>
<td>2017-Sep-10</td>
</tr>
<tr>
<td>Alma NA03</td>
<td></td>
<td></td>
<td>✔</td>
<td>✔</td>
<td>✔</td>
<td>✔</td>
<td>✔</td>
<td>2017-Sep-10</td>
</tr>
<tr>
<td>Alma CA01</td>
<td></td>
<td></td>
<td>✔</td>
<td>✔</td>
<td>✔</td>
<td>✔</td>
<td>✔</td>
<td>2017-Sep-10</td>
</tr>
<tr>
<td>Alma EU00</td>
<td></td>
<td></td>
<td>✔</td>
<td>✔</td>
<td>✔</td>
<td>✔</td>
<td>✔</td>
<td>2017-Sep-09</td>
</tr>
<tr>
<td>Alma EU01</td>
<td></td>
<td></td>
<td>✔</td>
<td>✔</td>
<td>✔</td>
<td>✔</td>
<td>✔</td>
<td>2017-Sep-09</td>
</tr>
<tr>
<td>Alma EU02</td>
<td></td>
<td></td>
<td>✔</td>
<td>✔</td>
<td>✔</td>
<td>✔</td>
<td>✔</td>
<td>2017-Sep-09</td>
</tr>
<tr>
<td>Alma AP01</td>
<td></td>
<td></td>
<td>✔</td>
<td>✔</td>
<td>✔</td>
<td>✔</td>
<td>✔</td>
<td>2017-Sep-09</td>
</tr>
<tr>
<td>Alma CN01</td>
<td></td>
<td></td>
<td>✔</td>
<td>✔</td>
<td>✔</td>
<td>✔</td>
<td>✔</td>
<td>2017-Sep-09</td>
</tr>
<tr>
<td>PC CR01</td>
<td></td>
<td></td>
<td>✔</td>
<td>✔</td>
<td>✔</td>
<td>✔</td>
<td>✔</td>
<td>2017-Sep-09</td>
</tr>
<tr>
<td>Summon CR01</td>
<td></td>
<td></td>
<td>✔</td>
<td>✔</td>
<td>✔</td>
<td>✔</td>
<td>✔</td>
<td>2017-Sep-09</td>
</tr>
<tr>
<td>360 Link CR01</td>
<td></td>
<td></td>
<td>✔</td>
<td>✔</td>
<td>✔</td>
<td>✔</td>
<td>✔</td>
<td>2017-Sep-09</td>
</tr>
<tr>
<td>Intota Assessment</td>
<td></td>
<td></td>
<td>✔</td>
<td>✔</td>
<td>✔</td>
<td>✔</td>
<td>✔</td>
<td>2017-Sep-09</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>✔</td>
<td>✔</td>
<td>✔</td>
<td>✔</td>
<td>✔</td>
<td>2017-Sep-09</td>
</tr>
<tr>
<td>Intota CR01</td>
<td></td>
<td></td>
<td>✔</td>
<td>✔</td>
<td>✔</td>
<td>✔</td>
<td>✔</td>
<td>2017-Sep-09</td>
</tr>
</tbody>
</table>
360 Link and EJP Now in 24x7 Hub

http://status.exlibrisgroup.com/

- Near Real-time updates of system status and issues
- Looking for a way to break out 360 Link from E-journal Portal
E-Journal Portal Performance Improvements

Issue: Intermittent slowness or non-responsiveness

<table>
<thead>
<tr>
<th>Issue</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>Summon CR01</td>
<td>✔</td>
</tr>
<tr>
<td>360 Link CR01</td>
<td>✔</td>
</tr>
<tr>
<td>Intota Assessment CR01</td>
<td>✔</td>
</tr>
</tbody>
</table>

Does not impact all customers simultaneously & does not even impact all customers at a given library/institution

Treated with Highest Priority as System Down incident

May 1, June 12, July 11, Aug 2, Aug 29, Aug 30
Many EJP Improvements

Solutions and Time-Table:

• Extensive Monitoring and Logging put in Place
• Search improvements implemented with May and July releases
• Back-end changes made last week (Sept.)
• Search improvements going out with September release
• Additional back-end changes occurring in October
Many EJP Improvements

Benefits:

• Faster EJP Searches

• Zero planned downtime

• Faster/automated recovery in the event of any future slowness or performance issues
Product Working Group Initiative – Client Center & 360 Core improvements
Product Working Group Initiative

• Client Center and general 360 Core Administration Improvements

• New initiative kicked off at ELUNA to gather feedback and “Wish List”

• Benefit of IGeLU and ELUNA membership

• You can get involved!
PWG Initiative

• We Listened and We Acted
• 5 of top 20 will be in by end of the year

<table>
<thead>
<tr>
<th>Phase</th>
<th>Requirement</th>
</tr>
</thead>
<tbody>
<tr>
<td>H2 - 2017</td>
<td>Want a clear indication of whether or not a database is indexed in Summon.</td>
</tr>
<tr>
<td>H2 - 2017</td>
<td>We shouldn't have to activate a database in order to download a title list.</td>
</tr>
<tr>
<td>Can do Today</td>
<td>We shouldn't have to activate a package in order to perform an overlap analysis</td>
</tr>
<tr>
<td>H2 - 2017</td>
<td>ecatalog search: do not wipe out search terms when filter is changed</td>
</tr>
<tr>
<td>H2 - 2017</td>
<td>Articles explaining kb notifications open in the same window. Should open in a new tab so that article and KB are viewable at the same time</td>
</tr>
</tbody>
</table>

• Next steps?
Summon Client Center Coverage Indicator

Coming in November
Summon Client Center Coverage Indicator

Intota View

![Coverage Indicator Diagram]
Summon Client Center Coverage Indicator

Coverage Details View (Intota and 360 Core)

In KB
388 titles for this database in KB

In Summon
160 titles for this package in Summon

Summon coverage

Overall
6,862,682 records

Full text
6,388,664 records

Abstract
2,200,519 records

- Covered
- Not covered

50%
Thank You — Questions?
eddie.neuwirth@exlibrisgroup.com