

Ex Libris Software Maintenance and Support for On-Premises Programs

List of Subcontractors

Ex Libris On-Premises Software Support Services

This document applies to support services provided for Ex Libris software programs (such as Aleph, Voyager, Rosetta, SFX and Primo Local) installed at the customer's (or a third party's) premises.

Ex Libris Affiliate Subcontractors

The entities listed below are affiliates of Ex Libris Ltd. (collectively, "Ex Libris"). Depending on the geographic location of a customer and the nature of the services provided, Ex Libris companies may engage one or more of the following affiliates as subcontractors in connection with providing software maintenance and support services to customers using Ex Libris programs installed on systems at the customer's (or a third party's) premises.

| Affiliate name | Corporate Location |
|---------------------------------|---------------------------|
| Ex Libris (Deutschland) GmbH | Germany |
| Ex Libris (UK) Limited | United Kingdom |
| Ex Libris (France) SARL | France |
| Ex Libris Italy S.R.L. | Italy |
| Ex Libris Ltd. | Israel |
| Ex Libris (USA) Inc. | United States |
| Ex Libris (Scandinavia) A/S | Denmark |
| Ex Libris (Australia) Pty Ltd. | Australia |
| Ex Libris Asia Pacific Pte Ltd. | Singapore |

Ex Libris Distributors

The following are authorized regional or country-specific distributors of Ex Libris Products and services. Except as indicated, distributors are generally involved in providing services to their respective customers.

| Entity Name | Corporate Location | Area of Activity |
|---|---------------------------|---|
| EXLBR Tecnologia Solucoes e Servicos Ltd. | Brazil | Support and maintenance services for customers in Brazil |
| Sistemas Logicos Chile S.A. | Chile | Support, implementation and maintenance services for customers in Chile |
| Grupo Sistemas Logicos Colombia SAS | Colombia | Support and maintenance services for customers in Colombia |
| USACO Corporation | Japan | Support and maintenance services for customers in Japan |
| Grupo Sistemas Logicos, SA de CV | Mexico | Support and maintenance services for customers in Mexico |

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|--------------------------------|---------|--|
| ALEPH Polska Sp. z o.o. | Poland | Support and maintenance services for customers in Poland and other customers in the European Union |
| FlySheet Technologies Co. Ltd. | Taiwan | Support and maintenance services for customers in Taiwan |
| TED Engineering Documents JSC | Vietnam | Support and maintenance services for customers in Vietnam |

Updates to Subcontractors:

Ex Libris will publish adjustments and/or additions to subcontractors set forth on this List on the website where this List is located.

Last update: May 10, 2018

Previous Versions of List of Ex Libris Subcontractors:

None