Growing with Leganto

Product update | Gal Darom, Product Manager
Leganto 100th Customer Dash

9.58 Seconds v.s. ~958 Days
Leganto is growing
The Leganto Community is Growing

54→ 105 (94%) Institutions
28→ 65 (133%) Live Customers
What we have done since Leganto was introduced?

- 30 Leganto releases (Same as Alma)
- 600 enhancements
- Solved 400 customer-related bugs
  - ~220 customer-requested
  - 15 Idea Exchange
  - 4 NERS requests*
- 50,000+ courses taught with Leganto
- 365,000+ active citations created
- 320,000+ Unique students engaged with Leganto

*Same as Alma
Growing Library Loans and Collections Usage

“Our overall loans for physical items went up by 38% in 2017 compared to 2016, and e-book use went up by the same amount. Whether that's all due to Leganto, I'm not 100% sure, but if it isn’t a factor, it’s an extraordinary coincidence.”

Jean McGuinnes
Growing Number of New Features

Yearly Enhancements

<table>
<thead>
<tr>
<th>Year</th>
<th>Roadmap</th>
<th>Customer Related</th>
</tr>
</thead>
<tbody>
<tr>
<td>2016</td>
<td>65</td>
<td>31</td>
</tr>
<tr>
<td>2017</td>
<td>110</td>
<td>76</td>
</tr>
<tr>
<td>2018 (Forecast)</td>
<td>110</td>
<td>80</td>
</tr>
</tbody>
</table>

Customer-related Bugs Solved

- 2016: 0
- 2017: 50
- 2018 (Forecast): 100
Growing Collaboration

Idea Exchange

~121 ideas added
15 developed, 13 planned, 7 Under Review

NERS started this year
4 enhancements voted for:

<table>
<thead>
<tr>
<th>NERS enhancement title</th>
<th>ID</th>
<th>Due to</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ability to manage which links to display for a citation in Leganto</td>
<td>5892</td>
<td>Moved to December Release</td>
</tr>
<tr>
<td>The ability to set readings to “Complete” in Leganto without having to go back and forth into Alma</td>
<td>5912</td>
<td>August Release November Release</td>
</tr>
<tr>
<td>Ability to configure how copyright is dealt with when duplicating a reading list</td>
<td>5922</td>
<td>November Release</td>
</tr>
<tr>
<td>Leganto - Mapping from both Primo and Alma to be configurable locally via code tables</td>
<td>5806</td>
<td>August Release</td>
</tr>
</tbody>
</table>
Helping you with faculty recruiting & campus-wide communications

• Providing adoption plans and guidance on developing a customized plan for your needs

• Offering templates and sample communications materials from Ex Libris

• Sharing customer experiences and relevant materials

• Connecting you with mentors in the Leganto community
What we did last year to grow Leganto
Leganto Roadmap Pillars

- **Analytics**
  - Ensure high and measurable engagement of students

- **Library Productivity**
  - Faster, easier, automated workflows to complete routine and cross department tasks

- **Student Engagement**
  - Leverage the reading list to gain insights on teaching quality, and provide tools to improve reading list value and student engagement

- **Teaching Excellence**
  - Providing the means to reduce students’ overall course materials costs

- **Learning Affordability**

- **Copyright**
Last Year Major Achievements

- Integrated with Alma Resource Sharing process
- Manage reading lists parameters in bulk
- Student notifications
- Pay Per Use (PPU) licensing with the CCC
- Broken link checker for citations
- Rule-based purchasing requests
- Enhanced reading list filters
- Better editing and searching capabilities
- Leganto student and instructor usage analytics
- Manage notifications in Alma
- Auto course and user creation when arriving from the CMS
- Better responsive mobile support
- Reading list advisor
- Built-in copyright management solution
Continue growing
Leganto: Focus areas
Library Productivity

Faster, easier, automated workflows to complete routine and cross department tasks
**Reading List Task Screen**

**Mission:**

1. Keep the list search
2. Keep the list sorting capabilities

### Reading Lists Task List

<table>
<thead>
<tr>
<th>Name</th>
<th>Status</th>
<th>Owner/s</th>
<th>Academic Department</th>
<th>Course Code</th>
<th>Creation Date</th>
<th>Publication Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>Leadership in public organizations</td>
<td>Being Prepared</td>
<td>Gal Darom</td>
<td>ORG445 1</td>
<td>03/16/2018</td>
<td></td>
<td>All Students Full</td>
</tr>
<tr>
<td>Modern Art Introduction</td>
<td>Being Prepared</td>
<td>Ben wilkins</td>
<td>Modern-101</td>
<td>01/31/2018</td>
<td></td>
<td>Anyone Full</td>
</tr>
<tr>
<td>Iconologia e iconografia</td>
<td>Being Processed</td>
<td>Laura Salmi</td>
<td>-</td>
<td>11/23/2017</td>
<td></td>
<td>Anyone Full</td>
</tr>
<tr>
<td>Medicine in Ancient Times</td>
<td>Ready For Processing</td>
<td>Multiple</td>
<td>History</td>
<td>09/12/2017</td>
<td></td>
<td>All Students Full</td>
</tr>
<tr>
<td>Medicine in Ancient Times</td>
<td>Being Processed</td>
<td>Multiple</td>
<td>History</td>
<td>07/28/2017</td>
<td></td>
<td>Course Students</td>
</tr>
</tbody>
</table>
New Reading List Task Screen

1. Replace filters with facets (add five new)
   - List creation date
   - Last modification date
   - Associated to a course
   - Requested for review
   - Academic department

2. Bulk lists operations
   - List status
   - List publication status
   - Assign/reassign to a librarian
   - Delete

3. Link out to Analytics list usage dashboard
New Citation Screen

1. Citation search (in the main Alma Search)

2. Replace filters with facets

3. Sort options
   - Last created
   - Last modified
   - Reading list title
   - Citation title
SOLR Rollout Plan

August
Testing new functionality on UNSW and Sheffield University sandboxes

October
Production for UNSW and Sheffield University; all other customers will test it on their sandboxes

December
Production for all the Leganto community
• Accessing the reading list directly from the search result (Primo)
• Publish non-repository items (Primo VE)
• Integration with Summon (Q3 2019)
Current Solution:
Manual association of a citation in Leganto with a manually created extract in the DCS. The outcome: full text (PDF) is made available to students.

As of Leganto October release:
Manual or automated creation of the DCS extract, if it does not yet exist, and association of the Leganto citation with that extract.
Automated Leganto-DCS rollover support.
Academic adds a citation to Leganto

Digitisation request enabled

Yes

Academic requests digitisation

Librarian handles digitization requests

Librarian fills in request

Checking the DCS

Extract created automatically in the DCS

No Live extract

Live extract

Automatic update in Leganto

Automatic update in Alma

Librarian completes the DCS process

Librarian handles digitization requests

Automatic update in Alma
Modern Art: Introduction

Week 1:
- Picasso / written and illustrated by Mike Venezia. (Date: Sep 8, 2018)
  Venezia, Mike, ; Picasso, Pablo, Chicago ;. Childrens Press, c1988., Total Pages 32 p.:
- The aesthetics of power: essays in critical art history / Carol Duncan.
  Duncan, Carol., Cambridge ;. Cambridge University Press, 1994 printing, c1993., Total Pages xvii, 230 p.:

Week 2:
Leganto – Submit a Digitisation Request from the Citation
Alternative Flows: Librarian in Alma

Initiate a digitisation request in Alma

Associate existing DCS extract screen
The aesthetics of power: essays in critical art history / Carol Duncan.

Duncan, Carol., Cambridge;, Cambridge University Press, 1994 printing, c1993., Total Pages xvii, 230 p.:

- Essential
- Digitisation in Progress

Complete Available at Main Library Stacks: N72.S6 D775 1994
In the DCS – Manage the Extract

Extract is Created “Unpublished” (using the new API), (If it does not already exists)
The librarian processes the extract to until it is ready to be used

“Live” extract
Citation DCS Status Updated to “Approved” and a link to the DCS extract is available to students automatically.

An automated process, update the status of the extracts. The librarian can also update it manually.
Teaching Excellence

Leverage the reading list to gain insights on teaching quality, and provide tools to improve reading list value and student engagement.
Today, student usage reports are available for instructors in Leganto.
Usage Analysis: Notifications

Push notifications to instructors with their lists’ engagement information (also by mail)

List analysis to identify usage within the list

top popular citations and least popular ones

- Citations with the most full text view
- Citation with the most “like it” and “read it”
Resource Recommendations

Available today: bX, Alma shelf browsing, and Alexander Street Press video recommendations
Resource Recommendations Based On Other Reading Lists

- Provide recommendations based on other reading lists in the institution and lists in other institutions
- Institutions will need to register for this service
Student Engagement

Ensure high and measurable engagement of students
Today, Leganto provides responsive design for mobile devices.

Leganto will be available on the campusM App.

- Indication for the available courses
- Notifications
Surveys for Students and Instructors

- Opt-in Survey platform
- Ex Libris and the PWG to choose the 3-4 questions
- Statistics will only be shared with in the community
• Working with Curtin University (Australia) to find a correlation between Leganto usage and predicting student success

• Current status indicates moderate correlation

• Next step: analyze 2018 first semester for final PoC results
Accessibility and UI/UX

Accessible and easy to use and measurable Leganto
Gain UX Feedback While Developing

**Leganto UX committee - involve the community**

- Leganto customers working with Ex Libris on UX design
- A small group of experienced users who know Leganto well
- Communicating on a quarterly basis, sharing ideas perhaps through Basecamp
- Find ways to include students and instructors in the group
Gaining Insights on Students Engagement

**Google analytics** - gain insights on your student engagement
- Activate Google analytics in your institution
- Further enhancements (more event reporting) during 2019

Continue enhancing OBI student usage analytics

**Caliper** - contribute to your Institution's Learning Analytics projects
Leganto Accessibility Audit

• TFA consulting to audit Leganto accessibility
• Produce a Leganto VPAT 2.0

Timeline
• Initial report received in July 2018; VPAT will be published in August 2018
• Apply Audit required fixes during October – December 2018 releases
• Second Audit (including all the fixes) in December 2018
Leganto will continue to Grow

Community  Adoption  Functionality  Satisfaction

G  R  O  W

Collaboration