

Ex Libris Alephino Hosted Services
List of Subprocessors and Subcontractors

Ex Libris Services

This document applies to the Ex Libris Alephino Hosted Services hosted by Ex Libris only and not to Alephino systems installed at customer (or a third party's) premises.

Ex Libris Affiliate Subprocessors

The entities listed below are affiliates of Ex Libris (Deutschland) GmbH (collectively, "Ex Libris"). Depending on the geographic location of a customer and the nature of the services provided, Ex Libris companies may engage one or more of the following affiliates as subprocessors to deliver some or all the services provided to a customer.

All Ex Libris affiliates may provide professional, support and training services requiring access to data processing systems. Ex Libris affiliates followed by (*) also engage in overseeing data center operations (leasing/owning, operating and/or maintaining the data processing infrastructure located in the relevant data centers).

| Affiliate name | Corporate Location | Note |
|----------------------------------|---------------------------|--|
| Ex Libris (Deutschland) GmbH* | Germany | Overseeing EU data center operations |
| Ex Libris (UK) Limited | United Kingdom | |
| Ex Libris (France) SARL | France | |
| Ex Libris Italy S.R.L. | Italy | |
| Ex Libris Ltd. | Israel | |
| Ex Libris (Scandinavia) A/S | Denmark | |
| Ex Libris (USA) Inc.* | United States | Overseeing US and Canada data center operations |
| Ex Libris (Australia) Pty Ltd. | Australia | |
| Ex Libris Asia Pacific Pte Ltd.* | Singapore | Overseeing Asia Pacific data center operations (excluding China) |

Non-Affiliated Subprocessors

| Entity Name | Corporate Location | Note |
|--------------------|---------------------------|---|
| Alfahosting GmbH | Germany | Providing hosting and related services for the Alephino solution. Requested audits according to Alfahosting requirements |

Notification of Updates to Subprocessors:

Ex Libris will publish adjustments and/or additions to subprocessors set forth on this List on the website where this List is located. In addition, Ex Libris will use reasonable efforts to provide notifications of such adjustments and/or additions to the e-mail addresses of Data Protection Officers (or other contact for privacy inquiries) of customers that have provided such information (as requested) in their signed agreement or Data Processing Addendum.

If you have not provided such contact information and are an Ex Libris customer that would like to receive such notifications, please send your request to receive notifications of updates to this List, by e-mailing your email address, name, title, institution or organization and the applicable Ex Libris services to DPAUpdates@exlibrisgroup.com.

Last update: December 20, 2018

Previous Versions of this List of Subprocessors:

None