Data All Around Us
We Are All Connected!

Bar Veinstein, President Ex Libris
Data All Around Us
We Are All Connected!

Bar Veinstein, President Ex Libris
Welcome to the 4\textsuperscript{th} Industrial Revolution

1\textsuperscript{st} Industrial Revolution
- Steam
- Mechanization

1700s

2\textsuperscript{nd} Industrial Revolution
- Electricity
- Mass Production

1800s

3\textsuperscript{rd} Industrial Revolution
- Computing & Internet
- Automation

1900s

4\textsuperscript{th} Industrial Revolution
- Intelligence & Connected
- Connecting everything
- Internet of Things (IoT)
- Artificial Intelligence (AI)
- Autonomous Vehicles

Today

Klaus Schwab – Founder and Executive Chairman, World Economic Forum
Enable
the libraries of the future

Enhance
the content-fueled technology

Empower
the Ex Libris community
Enable
the libraries of
the future

Enhance
the content-fueled
technology

Empower
the Ex Libris
community
“Alma’s efficiency has allowed us to focus our staff efforts in new areas.”

John Greer, Library IT Director

“Esploro will greatly improve the UM libraries’ support for research endeavors.”

Shali Zhang, Dean of Libraries

“We’re giving our students a functional, highly engaging mobile experience.”

Renae Scott, CIO
“Alma & Primo improve our agility and efficiency and help us connect users to knowledge”

Michael Levine-Clark, Dean of Libraries

“Esploro puts the library at the center of things that are a high priority for the university.”

Michael Levine-Clark, Dean of Libraries

“Leganto reminds people that the library has a role to play in the teaching & learning space.”

Ryan Buller, Access Services Librarian

Alma  Primo  Esploro  Leganto
Infusing AI into Ex Libris Applications

LIBRARY MANAGEMENT

RESEARCH & DISCOVERY

STUDENTS & LEARNING

Unification

Automation

Recommendation

Applications

Workflows

Data
Enable the libraries of the future

Enhance the content-fueled technology

Empower the Ex Libris community
Provider Zone: Reducing Content Bottlenecks

Enabling providers to add and update content directly in the Community Zone

- Quicker turnaround for new collections
- Increased currency & accuracy
- Growing collaboration with providers

Development partners:

In production by end of 2019
Enable the libraries of the future

Enhance the content-fueled technology

Empower the Ex Libris community
Our actions in 2018 – 2019

Increasing R&D transparency
Known issues fix schedule

Aligning support experience
Across Ex Libris & ProQuest

Expanding customer success
Alma & Discovery value realization

Promoting knowledge
Community sharing, training programs

Enhancing content quality
Provider Zone

Establishing enablement services
Focus on post go-live needs

Our Aim

Outstanding Experiences. Every Day. Every Interaction.
350+ Ideas Completed

150+ Ideas Planned

100+ Ideas Under Review
We Have an Amazing Community

<table>
<thead>
<tr>
<th>Answers via Listservs</th>
<th>IdeaExchange</th>
<th>Product Working Groups</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contribution of Knowledge Articles</td>
<td>NERS Voting</td>
<td>Focus &amp; Special Interest Groups</td>
</tr>
<tr>
<td>Developer Network Tech Blogs</td>
<td>Community Zone Contribution</td>
<td>National &amp; International User Groups</td>
</tr>
</tbody>
</table>
Community Contribution Program – Discussions with ELUNA/IGeLU

<table>
<thead>
<tr>
<th>Community Generated Content (LibGuides, How-To)</th>
<th>Recognition of Community Experts</th>
<th>Peer-to-Peer “In-Product Support”</th>
<th>“Contribution Days” Break the 90/9/1 rule</th>
</tr>
</thead>
</table>

Go Even Further Together

<table>
<thead>
<tr>
<th>Answers via Listservs</th>
<th>IdeaExchange</th>
<th>Product Working Groups</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contribution of Knowledge Articles</td>
<td>NERS Voting</td>
<td>Focus &amp; Special Interest Groups</td>
</tr>
<tr>
<td>Developer Network Tech blogs</td>
<td>Community Zone Contribution</td>
<td>National &amp; International User Groups</td>
</tr>
</tbody>
</table>

© 2019 Ex Libris | Confidential & Proprietary
Introducing the Ex Libris App Center
Central place to find app extensions, add-ons and templates
Innovation  Our Commitment  Community
THANK YOU!