



# Provider Zone: Content Made EasyPZ

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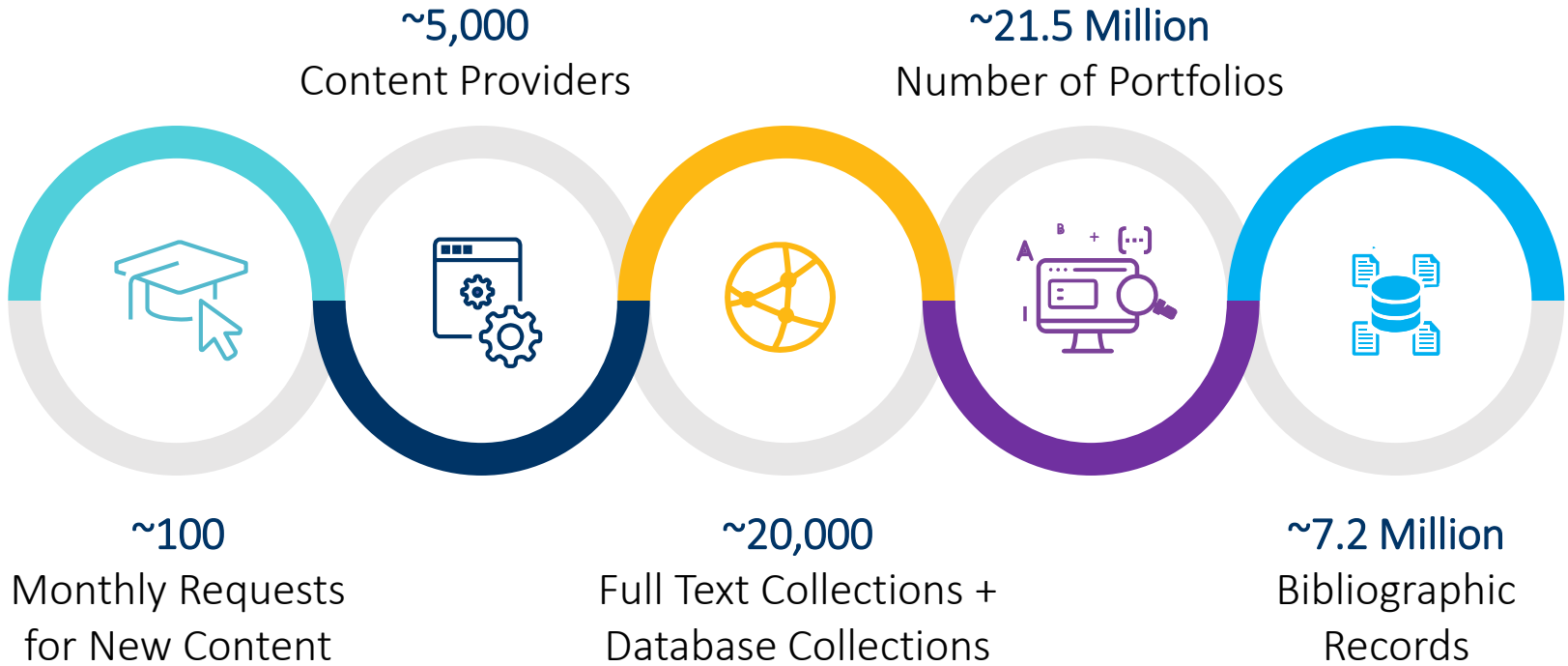
Rael Elstein | Content Product Manager



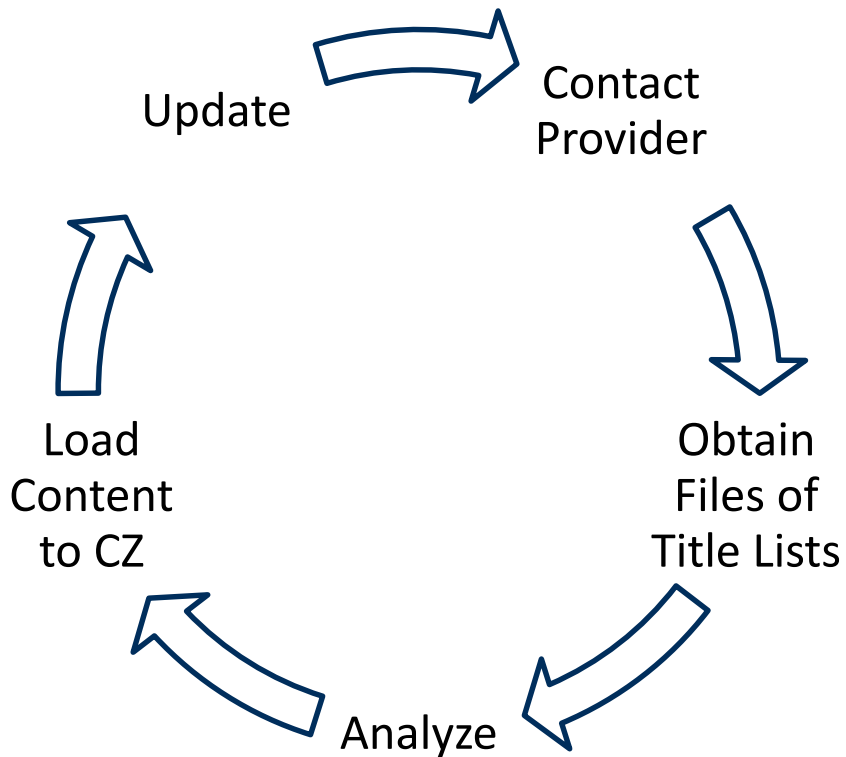


- Content Maintenance Volume
- Doing Things Differently
- Wins!
- See It In Action
- Development Partnership Program
- Looking Forward to Opportunities Ahead

# Content Maintenance Volume



# Current Challenges



- Manual interactions and iterations
- Process dependent on file exchange
- Potential failure points along the way
- Over time CZ collections are not identical to Provider offerings
- Providers' new offerings are created with a delay

# Doing Things Differently



Customer  
Contributions

Provider  
Zone

Ex Libris  
Content  
Operations

# Customer Wins



Quicker turnaround for new collection creation



Exposing content origin and highest level of accuracy



Increased accuracy and timeliness



Full representation of Provider sales model



Known collection development and annual subscription forecast



Planned SLA for Provider upkeep of content

# Why Providers Are On Board

- More accurate and timely delivery of content
- Alignment with Provider sales models and collection offerings
- Exposing a greater range of content
- Any modifications, alterations and fixes can be performed directly and seamlessly by the Provider in the Community Zone
- Overall improvement of the customer experience and reducing support requests



# Seamless Transition

- Active collections continue to benefit from CZ updates, regardless of source (Ex Libris or Provider)
  - All activity reflected in CZ Update Task List
- New collections available for activation under Community Zone

Making the simple complicated is commonplace;  
Making the complicated simple, awesomely simple, that's creativity.

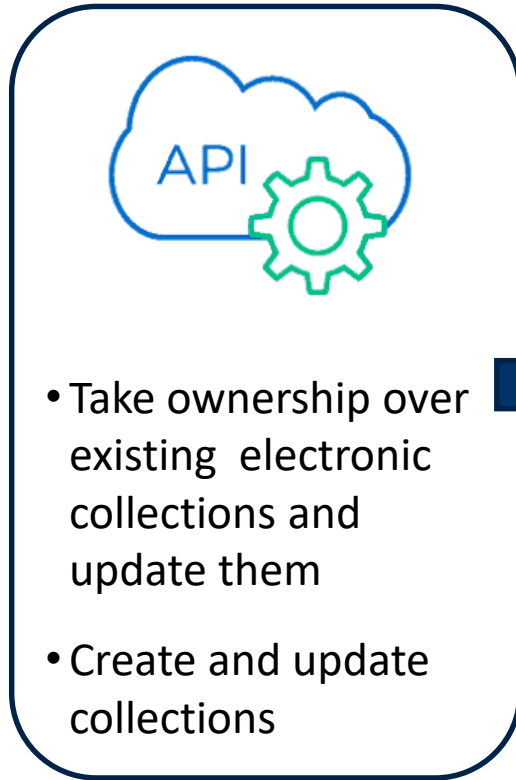
-Charles Mingus



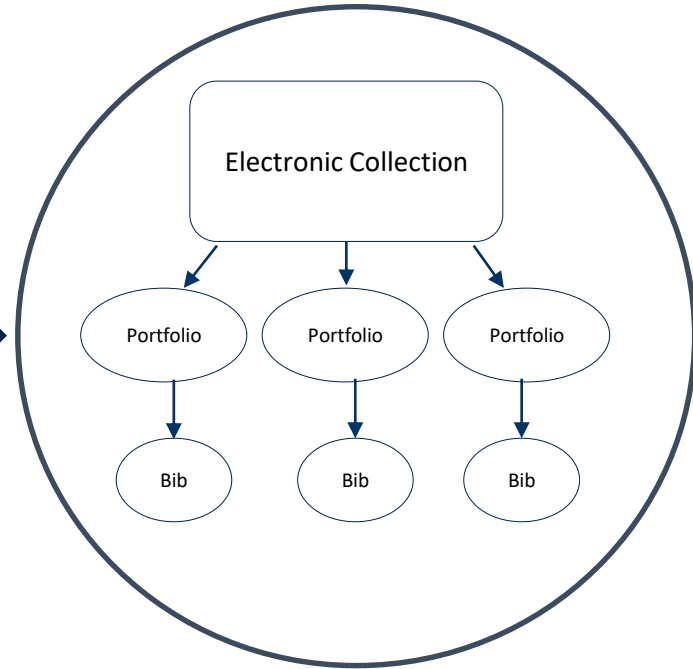
# Ex Libris Provider Zone

Ex Libris  
API Interface

Provider Proprietary  
Program (scheduled)

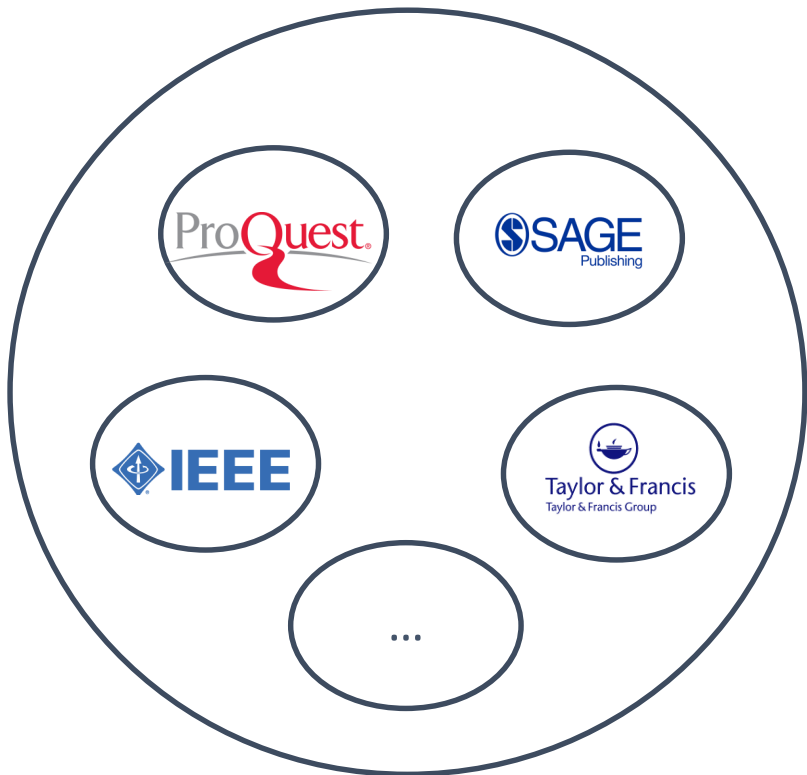


## Community Zone Knowledgebase



# Provider Zone Functionally

## Community Zone Knowledge Base



- Provider content will replace CZ content currently maintained by Ex Libris
- Providers will take ownership of:
  - Collections
  - Portfolios
  - Bibliographic records will be **separated** (provider specific)
- Provider content will not be updated by SFX CKB update process

# See It In Action

Electronic Collections (1 - 11 of 11) | where (Electronic Collection Name contains keywords "IEEE" AND Managed by Provider (Electronic Collection) equals "Yes") Save Query

🏠 Institution

Sort by: Rank ▾ 🔗 ⚙️

1 🏠 [IEEE Xplore Wiley Ebooks 2017 \(IEEE Xplore\)](#) Portfolio List (41) Edit Collection ⋮

**Type:** Selective package  
**Services:** Full Text  
**Interface name:** IEEE Xplore  
**Linking Level:** Book  
**Creation Date:** 2018-04-29 10:29:21  
**Modification Date:** 2018-04-29 10:30:14



[Other details](#)







🏠 Managed by IEEE Xplore

# See It In Action

Portfolio List for IEEE Xplore Wiley Ebooks 2017 (IEEE Xplore) (1 - 41 of 41)

Activate Deactivate Back

Select All  

1	<input type="checkbox"/>  <b>Synthesized transmission lines : design, circuit implementation, and phased array applications / Tzyh-Ghuang Ma, Chao-Wei Wang, Chi-Hui Lai, Ying-Cheng Tseng.</b> IEEE Xplore Wiley Ebooks 2017 (IEEE Xplore): getFullTxt	 Managed by IEEE Xplore	<a href="#">Edit Portfolio</a> <a href="#">Order</a> <a href="#">...</a>
	<a href="#">Other details</a>		
2	<input type="checkbox"/>  <b>Iterative learning control for multi-agent systems coordination / by Shiping Yang, Jian-Xin Xu, Xuefang Li, Dong Shen.</b> IEEE Xplore Wiley Ebooks 2017 (IEEE Xplore): getFullTxt	 Managed by IEEE Xplore	<a href="#">Edit Portfolio</a> <a href="#">Order</a> <a href="#">...</a>
	<a href="#">Other details</a>		
3	<input type="checkbox"/>  <b>Wireless power transfer for electric vehicles and mobile devices / Chun T. Rim, Chris Mi.</b> IEEE Xplore Wiley Ebooks 2017 (IEEE Xplore): getFullTxt	 Managed by IEEE Xplore	<a href="#">Edit Portfolio</a> <a href="#">Order</a> <a href="#">...</a>
	<a href="#">Other details</a>		

# See It In Action

The screenshot displays the ExLibris Alma interface. At the top, there is a navigation bar with the ExLibris logo, the Alma logo, and a star icon. The main navigation menu includes 'Acquisitions', 'Resources', 'Fulfillment', 'Admin', and 'Analytics'. On the right side of the navigation bar, there are icons for location, user profile, notifications, and settings. Below the navigation bar, there is a search bar with a magnifying glass icon and a search button. The search results show 'Electronic collection' and 'Keywords'. The main content area is titled 'Record View' and contains a record for 'Wireless power transfer for electric vehicles and mobile devices / Chun T. Rim, Chris Mi.'. The record details include MMS ID, Brief level, Originating system, Managed by, Suppress from publishing, Record format, Originating system ID, Export to WorldCat, and Originating system version. Below the record details, there are tabs for 'MARC' and 'BIBFRAME'. The MARC tab is selected, and the MARC record is displayed in a table format.

Record View

Wireless power transfer for electric vehicles and mobile devices / Chun T. Rim, Chris Mi.

MMS ID	9912009907800041	Suppress from publishing	No	Export to WorldCat	Don't publish
Brief level	10	Record format	marc21		
Originating system	PZ_IEEE Xplore	Originating system ID	7953908	Originating system version	20170714111955.0
Managed by	IEEE Xplore				

MARC BIBFRAME

LDR	06910cam 2201501   4500
001	9912009907800041
005	20170714111955.0
006	m o d
007	cr  n
008	170714s2017 mau ob 001 eng d
010	__  z 2017012960 (print)
020	__  a 9781119329084  q electronic
020	__  z 9781119329053  q cloth

# Development Partnership Program

- Work with Ex Libris to implement end-to-end integration
  - Taking ownership of existing collection
  - Adding new collections
- Define governance model and SLA expectations
- Establish support flow



# Timeline



# Looking Forward to Opportunities Ahead

- Expanding and opening the Community Zone
- Quicker updates and turnaround of existing and new collections
- Improved alignment with Provider offerings
- Full transparency for customers







THANK YOU!

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