



# Pivot

## Release Notes

July 2019

# What's New – July 2019

- ✓ Ability to delete user accounts
- ✓ Streamlined SSO Login and Automated Profile claiming
- ✓ OpenURL access to Full Text articles from profiles

## Overview & Benefits

- Pivot Administrators can now easily delete non-active users via the User Accounts report (previously this had to be done by Pivot Support)
- Users now have more clear options to use your institution's Single Sign On (SSO) authentication for accessing Pivot
- When users login into Pivot for the first time they will be automatically prompted to claim their profile (saves time and effort)
- Users can now access Full Text of articles from Profile publication lists by leveraging your organization's library link resolver

# New: Ability to Delete User Accounts

**Reports**

- Pivot Usage and Activity Stats
- Funding Alerts
  - Alert History
  - Alert Statistics
- Funding Opps
  - Active Opps
  - Tracked Opps
  - Opps You Shared
  - Funding Activity Stats
  - Funding Searches
  - Funding Notes
- Accounts**
  - User Accounts**
  - New Accounts
- Profiles
  - Profile Claims
  - Profile Searches

Select **User Accounts** report from the Admin Dashboard

**User Accounts Report** Create account  
Export to Excel

User accounts report: All active accounts for this institution as of Jul 15, 2019 at 8:51AM EDT

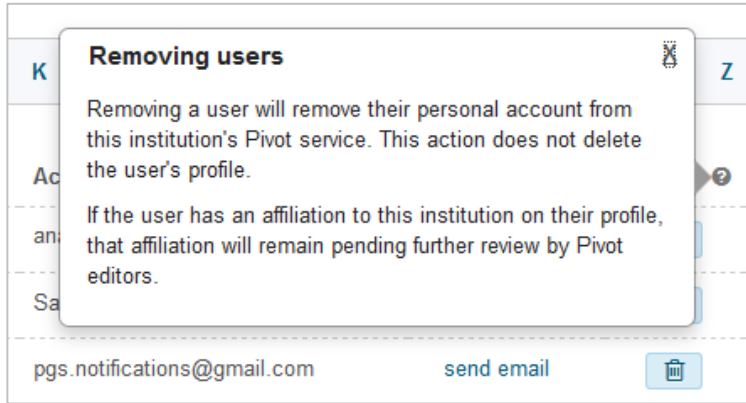
Last Name:

A B C D E F G H I J K L M N O P Q R S T U V W X Y Z

Faculty (378)	Sort	Account email	Reset password	Remove
Abdelhadi, Anas		anas.abdelhadi@emea.proquest.com	send email	
Abdulkhakim, Sayed Magdy	<a href="#">Claim profile</a>	Sayed.Magdy@proquest.com	send email	<a href="#">make admin</a>
ACCOUNT, PGS QA	<a href="#">Claim profile</a>	pgs.notifications@gmail.com	send email	<a href="#">make admin</a>
Account, Test	<a href="#">Claim profile</a>	email@email.com	send email	<a href="#">make admin</a>
Affairs, Academic	<a href="#">Claim profile</a>	AcademicAffairs@Ollusa.edu	send email	
Alba, Antonio Jose	<a href="#">Claim profile</a>	antonio.alba@proquest.com	send email	
Alexander, Pan	<a href="#">Claim profile</a>	alexander.pan@proquest.com	send email	
Allen, Amanda		amanda.allen@proquest.com		<a href="#">make admin</a>

Select Delete icon to delete a user's account


# Notes on Deleting User Accounts



**Removing users**

Removing a user will remove their personal account from this institution's Pivot service. This action does not delete the user's profile.

If the user has an affiliation to this institution on their profile, that affiliation will remain pending further review by Pivot editors.

pgs.notifications@gmail.com      send email      

- Removing a user deletes their account from the institution's Pivot service
  - This action cannot be undone
  - The user will no longer be able to access Pivot through your institution
  - The user will no longer show up in any reports
- Removing a user does not automatically delete their **Profile** from Pivot
- Pivot editors will review removed users and will unaffiliate a user from your institution if they determine the user should no longer be affiliated with your institution

# Streamlined SSO login option

Log in **Sign up**



Now when users click “Sign up” they are brought to the new Create Account page where it is clear they can use **either** their Institutional login **or** create an account with a username/password

**pivot**

## Create your Pivot Account

You must be affiliated with an institution that subscribes to Pivot in order to create an account. **There are two ways to create an account and access Pivot.** Some institutions allow you to use your institutional login credentials, **or** you may use your institutional email address as your user ID and create a password of your choosing.

Choose an option below. Once your account is created, you will receive a verification email.

[Use Institutional Login Credentials](#) **OR** [Use Email Address/Create Password](#)

Already have an account? [Log in here](#)

This page can also be access directly at <https://pivot.proquest.com/register>

# Notes on Single Sign On (SSO) Authentication

Log in with your institution ×


Choose your Institution

If your institution is not listed [sign up using your institution email](#)

Create my account

The first time after logging in with your institutional credentials you will be prompted to verify your name, institutional email address, and accept our privacy consent



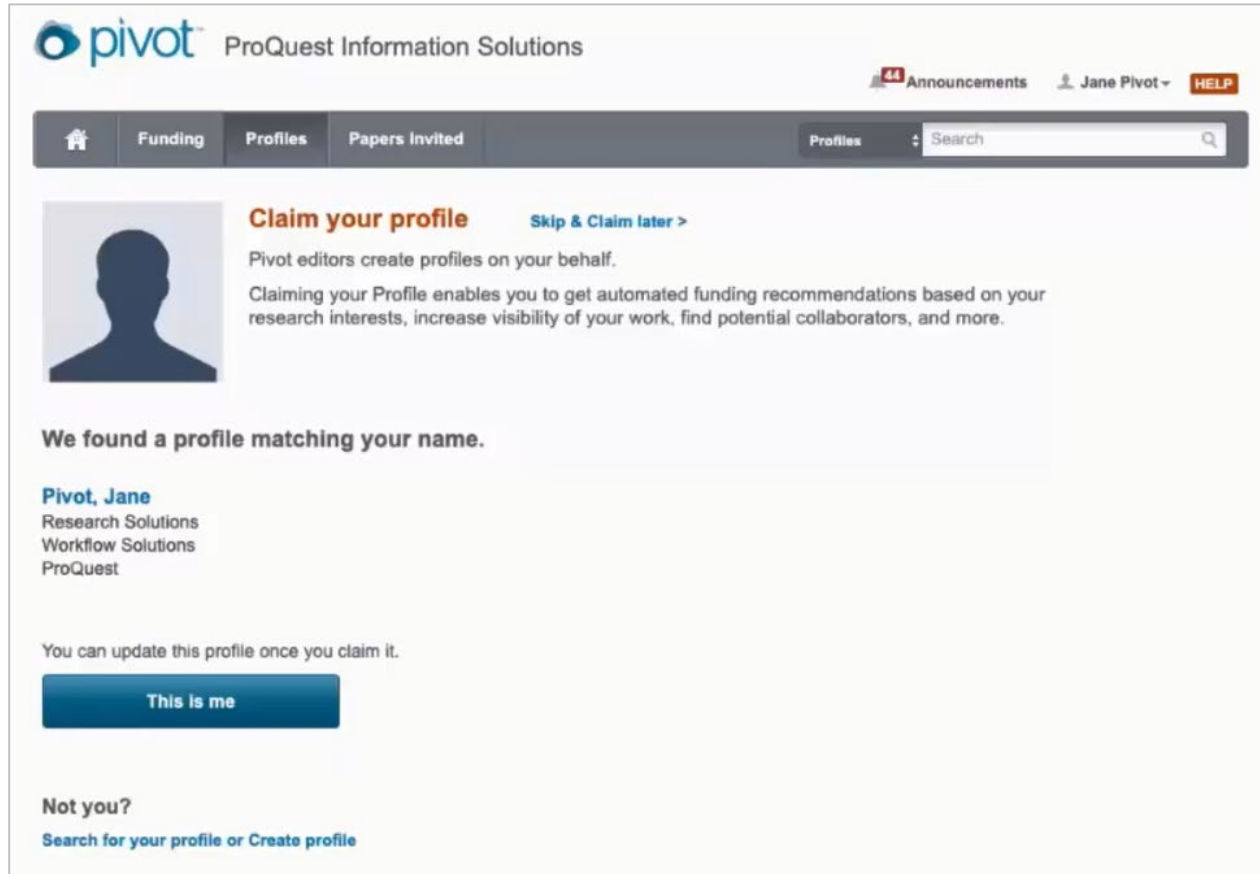
***Your institution must first be set-up with SSO integration in Pivot for your users to be able to use institutional login as an option***

- If you would like to enable SSO as an option for your users, please send a request for SSO integration to Support:  
<https://supportcase.exlibrisgroup.com/?product=Pivot> or email  
Pivot.Support@exlibrisgroup.com

# New: Streamlined Claim Your Profile workflow

## For first time users

After a user creates an account and logs in for the first time, Pivot will automatically search for their profile and prompt the user to claim their profile



The screenshot displays the Pivot ProQuest Information Solutions user interface. At the top, the Pivot logo and 'ProQuest Information Solutions' are visible. On the right, there are links for 'Announcements', 'Jane Pivot', and 'HELP'. A navigation bar contains 'Funding', 'Profiles', and 'Papers Invited', with a search bar on the right. The main content area features a 'Claim your profile' section with a silhouette icon, a 'Skip & Claim later >' link, and explanatory text: 'Pivot editors create profiles on your behalf. Claiming your Profile enables you to get automated funding recommendations based on your research interests, increase visibility of your work, find potential collaborators, and more.' Below this, a message states 'We found a profile matching your name.' The profile details for 'Pivot, Jane' are listed: 'Research Solutions', 'Workflow Solutions', and 'ProQuest'. A note says 'You can update this profile once you claim it.' A prominent blue button labeled 'This is me' is provided for claiming the profile. At the bottom, there is a 'Not you?' section with links to 'Search for your profile or Create profile'.

# Streamlined Claim Your Profile workflow

**Note:** If more than one potential profile match exists, users will be directed to a page to select the appropriate profile from the list of matches.

If no potential profile exists, users will be prompted to create a profile



**Select your profile** Your name:

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**Institution**

- ProQuest Information Solutions: 0
- Outside Institutions: 6,563

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**Can't find your profile?**

Create your Profile in just a few, quick steps.

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**Is 'your' profile already claimed?**

You may have another account. [Contact us](#) for assistance.

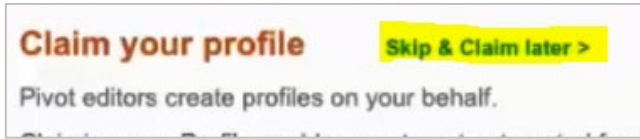
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**6,563 Results** Sort ▾

- , Eddie   
Associate Lecturer  
School of Nursing and Midwifery  
Griffith Health  
Griffith University
- , Eddie   
Process Science & Engineering Division  
Environmental Technology Directorate  
Pacific Northwest National Laboratory  
U.S. Department of Energy
- , Eddie   
School of Medicine Greenville  
University of South Carolina
- Assistant Lecturer  
Lee Shau Kee School of Business and Administration



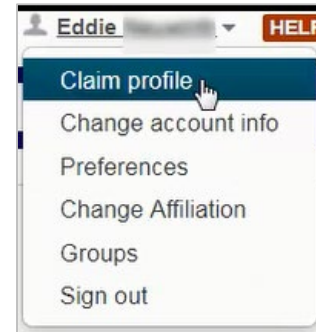
# Users are not required to Claim a Profile



Though not required, it is highly recommended that users claim a profile. Claiming a profile allows users to get automated Pivot Advisor recommendations.



Users can skip the profile claim process if desired and can always claim a profile later by navigating to “claim profile” under the personal navigation menu under their name



# New: Full Text Linking for Articles on Profiles

From any article on a profile publication list, select the magnifying glass to view the abstract of the article.

Scroll to the bottom of the abstract and select **Check for Full Text**

Your library's link resolver will open in a new tab and will direct you to the full text of the article if your institution provides access

**Eddie Neuwirth**  
Senior Research Fellow, Information Solutions  
ProQuest

[Edit Profile](#)  
[Add a Proxy](#)

Overview Publications

2017

**Contingency theory, climate change, and low-carbon operations management**

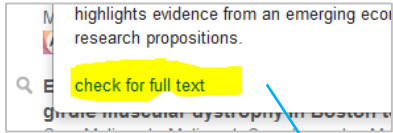
management, adoption of low-carbon operations practices and benefits from this process; the discovery that an adequate low-carbon management structure is vital to improve the organisations' perceptions of potential benefits from a low-carbon strategy; low-carbon management initiatives tend to emerge from an organisation's existing environmental management systems; and controlling and monitoring climate contingencies at the supply chain level should be permanent and systematic. Originality/value Based on the knowledge of the authors, to date, this work is the first piece of research that deals with the complexity of putting together contingency theory, climate-change contingencies at the supply chain level, organisational structure for low-carbon management and low-carbon operations management practices and benefits. This research also highlights evidence from an emerging economy and registers future research propositions.

[check for full text](#)

2016 **How Intel Is Betting on Artificial Intelligence**  
Investopedia  
Investopedia Stock Analysis. ACI Information Group. Nov 21, 2016. | Web Page

2015 **Using a Global Botanic Gardens Database to Help Assess the Capabilities of Rare Eucalypt Species to Cope with Climate Change**  
T.H. Booth  
*International Forestry Review*, vol. 17, (no. 3), pp. 259-268, 2015. | Journal Article

# Full Text Linking for Articles via OpenURL link resolver



**360 LINK**

You are looking for English

Furlan Matos Alves, Marcelo Wilson (05/2017). "Contingency theory, climate change, and low-carbon operations management". *Supply chain management* (1359-8546), 22 (3), p. 223.

**Full Text Online** from ABI/INFORM Collection

Hide additional options

- Full Text Online from ABI/INFORM Global
- Full Text Online from Emerald Management 120
- Full Text Online from ProQuest Central (US Academic Subscription)

Search CrossRef for a DOI link to the full text

Still need help?

- Google Scholar
- Search the Library Catalog
- Request via Interlibrary Loan
- Journal Citation Reports (JCR) Impact Factor

Edit Citation  
Email Export  
Report a problem  
Request via Interlibrary Loan  
Altmetric 1  
Journal Details

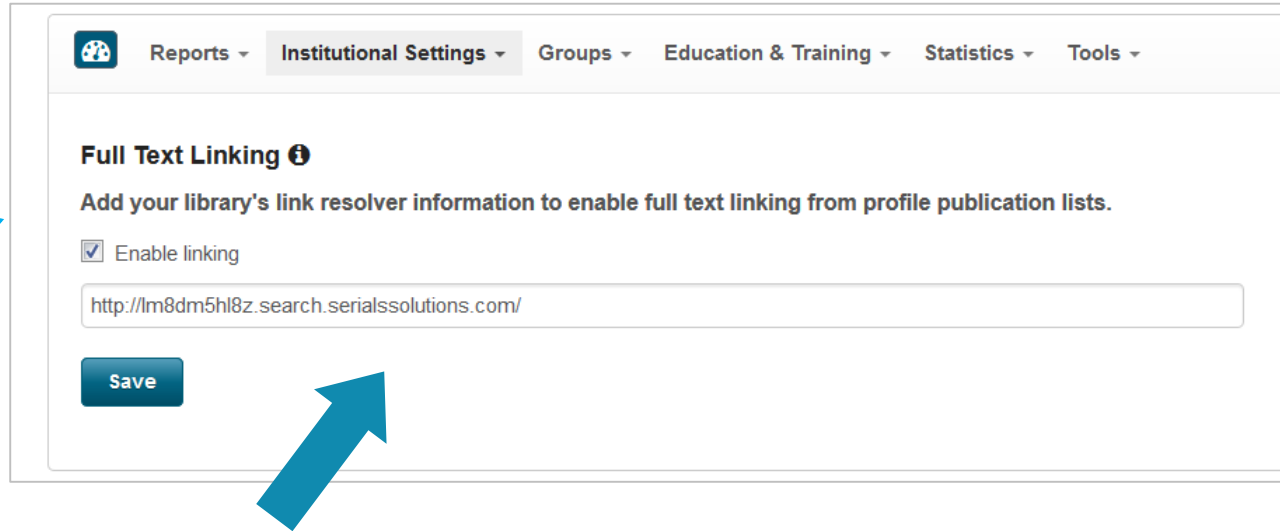
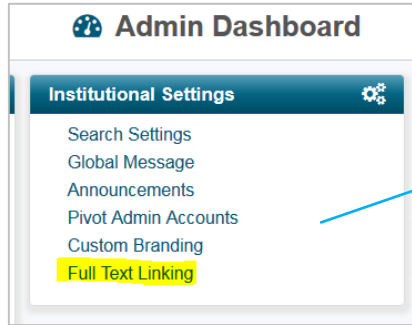
**The link resolver or article will open in a new tab**

Your institution's link resolver will look and behave differently depending on your library's link resolver vendor, customizations and configurations

The user will either be presented directly with the full text of the article, or, presented with a link resolver screen (such as the example at left) with links to get to the full text

If the user is outside your organization's IP range, they may be prompted for authentication to access the article

# Configuring Full Text Linking for Articles



From the Admin Dashboard select **Full Text Linking** and enter your library's unique OpenURL "link resolver" base URL

**If you don't know this URL, ask your library to provide it to you.** If you know your library uses Ex Libris products for linking, you can also contact our Support team for assistance.

# Note: Full Text Linking Admin Setting

**Only Pivot administrators who have “manage Full Text URLs” privileges can enter the configuration details for the OpenURL resolver.**

If you are not seeing the ability to enable Full Text Linking be sure that you have this check box selected as an Admin privilege.

The screenshot shows the ProQuest Admin Dashboard for 'Eddie Neuwirth'. The navigation bar includes 'Reports', 'Institutional Settings', 'Groups', 'Education & Training', 'Statistics', and 'Tools'. The main content area is titled 'Admin features for Eddie Neuwirth' with a 'Remove admin status' link. Below the title is the email 'eddie.neuwirth@proquest.com' and a note: 'These are the current account settings/permissions for the administrator you have selected. You can make any additions or modifications below.' A table of features is displayed with checkboxes:

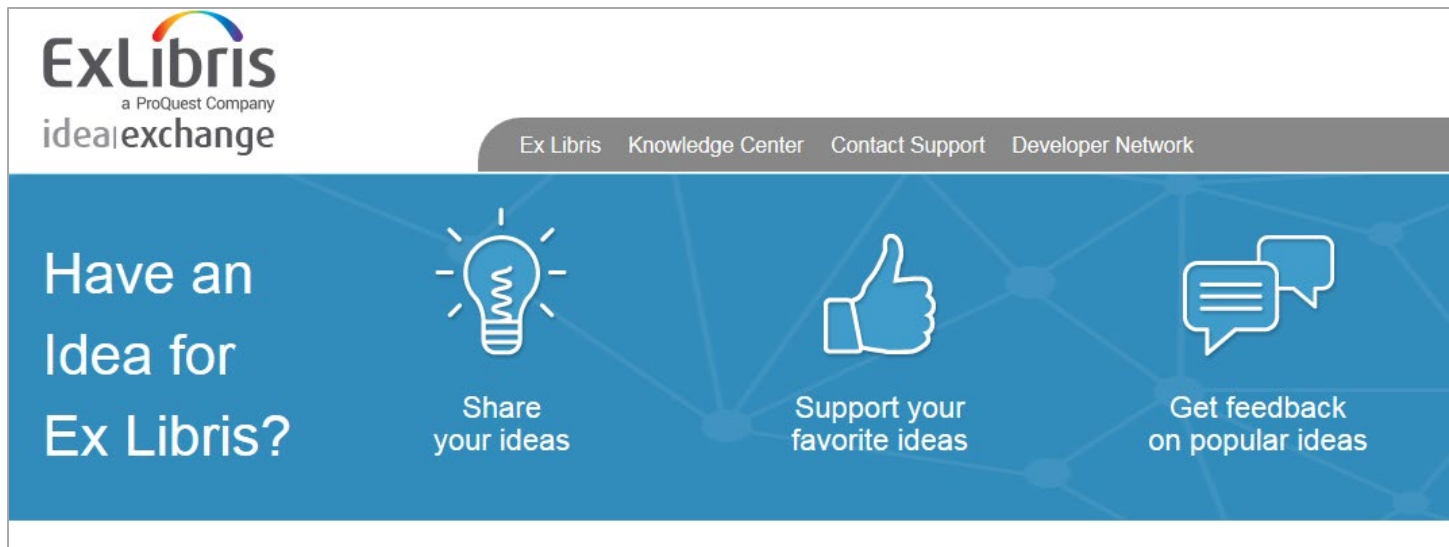
Features	Checked
Basic Admin Account Features ⓘ	<input checked="" type="checkbox"/>
Custom Branding	<input checked="" type="checkbox"/>
Access reports on the admin page	<input checked="" type="checkbox"/>
Manage Public Groups	<input checked="" type="checkbox"/>
<b>Manage Full Text Urls</b>	<input checked="" type="checkbox"/>

A blue 'Save' button is located at the bottom left of the settings area. A blue arrow points from a text box to the 'Save' button.

**“manage Full Text Urls” is a new Admin setting**  
This must be selected for a user to be able to see and configure full text linking in the Admin Dashboard

Many enhancements in this release were inspired by feedback and requests from customers.

We encourage you to visit the Idea Exchange to share your ideas for improvements with the Pivot community.



The image shows a banner for the ExLibris Idea Exchange. At the top left is the ExLibris logo with a rainbow arc above the text 'ExLibris a ProQuest Company' and 'idea|exchange' below it. To the right is a navigation bar with links: 'Ex Libris', 'Knowledge Center', 'Contact Support', and 'Developer Network'. The main content area has a blue background with a network pattern. On the left, it says 'Have an Idea for Ex Libris?'. In the center, there are three icons: a lightbulb, a thumbs up, and two speech bubbles. Below each icon is a call to action: 'Share your ideas', 'Support your favorite ideas', and 'Get feedback on popular ideas'.

<https://ideas.exlibrisgroup.com/forums/911902-pivot>

**If you have any questions or need assistance,  
please contact our Support team**

pivot.support@exlibrisgroup.com

<https://supportcase.exlibrisgroup.com/?product=Pivot>