



SITESENSE® PROCORE INTEGRATION FAQ V2



INTEGRATION FAQ V2

1. How do I configure SiteSense® and Procore Integration?
 1. Navigate to SiteSense® Administration Tool and select the License Manager, from there you can choose the Procore Integration set-up. This allows for company and project level configurations to be managed.
2. How long does it take data to sync between Procore and SiteSense®?
 1. Projects, Locations, Commitments, Submittals and Drawings will sync instantaneously to SiteSense®.
 2. Purchase Orders, Material Receiving and Needs Document data from SiteSense® will sync every 15 minutes back to Procore. Equipment resources will sync bi-directionally every 12 hours.
3. How does the Submittal integration begin?
 1. Users can create a Material Needs document in SiteSense® identifying the required materials for the Drawing/BOM/Requisition/MTO\WP. Once the Needs Document has been created and locked in SiteSense®, a draft Submittal will be created. On the closing of this Submittal document a PO will be created in SiteSense® if one is not already linked to the Needs Document, a Shipment against the PO will be created in both cases.
4. What should I do if I need to update a Commitment in Procore, will this information sync to SiteSense®?
 1. All commitments with a schedule of values and a status of “Approved” (status can be configured) will sync to SiteSense®.
 2. All changes made to commitments and attachments will sync instantaneously to SiteSense® once they have already been synced previously.
 3. New Purchase Orders or changes in SiteSense® can be configured to sync back to Procore every 15 minutes.
5. How do Material Receiving Reports sync from SiteSense® to Procore?
 1. Material Receiving Reports will sync from SiteSense® to Procore once the document is posted and will include all document line items with a material status of “Checked > Acceptable”. This will sync back to Procore’s Daily Log every 15 minutes.
6. What should I do if I need to update a Material Receiving Report in SiteSense®, will this information sync to Procore?
 1. All changes made to Material Receiving Reports will sync to Procore when the document is posted during the next 15-minute sync interval.
7. When will material with material status of Unacceptable, Overage, Shortage or Damaged sync from SiteSense® to Procore?

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1. UOSD resolutions in SiteSense® that have a resolution of "Resolved > Add to Stock" will sync back to Procore as Productivity Log entries during the next 15 minutes sync interval.
8. Will project and location updates sync to SiteSense®?
 1. All project and location updates will sync to SiteSense® instantaneously and will appear in the Site Administration Tool in SiteSense®.
9. Will drawing revisions sync to SiteSense®?
 1. All drawing attachment revisions will sync to SiteSense® instantaneously when they are published.
10. How do Equipment Resources appear in SiteSense®?
 1. All Equipment created in Procore under a Project will sync to the associated SiteSense® project, where equipment utilization hour records can be collected and sent back to Procore as an Equipment entry in the Daily Log. Equipment names must be unique to sync to SiteSense®.
11. Where is my data stored?
 1. SiteSense® is hosted in the Amazon Web Services (AWS) cloud in various world-wide data centers depending on the project locale.
12. What if I need support?
 1. Intelliwave provides global client support from North America via phone and e-mail at support@sitesencloud.com.
13. Instructional videos for the SiteSense and Procore Integration
 1. [SiteSense Procore Integration Summary](#)
 2. [SiteSense Procore Integration Setup](#)
 3. [SiteSense Procore Location Sync](#)
 4. [SiteSense Procore Drawing Attachment Sync](#)
 5. [SiteSense Procore Commitments POs Receipts Daily Log Sync](#)
 6. [SiteSense Procore Needs PO Commitment Submittal Sync](#)
 7. [SiteSense Procore Equipment Utilization Daily Log Sync](#)
 8. [SiteSense Procore Embedded Experience](#)