

# Enhanced Cloud Communications for Global Enterprises

Power Your Communications with 8x8 and Aryaka



Now enterprises with critical performance and reliability requirements can further enhance customer experience and empower employees by combining 8x8 Unified Cloud Communications with Aryaka's industry-leading software-defined wide-area network (SD-WAN).

The 8x8 Unified Cloud Communications platform and Aryaka's global private network eliminate dependencies on the public Internet and provide mid-market and enterprise businesses with a resilient, best in breed global cloud communications solution that simplifies service deployment and reduces costs. Improved Quality of Service (QoS) for voice, video and web conferencing ensure a superior end-user experience for employees, partners and customers around the world.

With 8x8 and Aryaka, enterprises construct a robust, reliable and flexible global Communications Cloud that can intelligently and instantly adapt to changing network conditions to deliver employees, partners and customers the stable and collaborative experiences they require for UCaaS and CCaaS operations.

“With 8x8 and Aryaka, not only do we no longer drop calls, but voice quality has improved immensely. Our team is more productive as a result.”

—**Dustin Collins**, VP, Global Infrastructure Services, Platform Specialty Products

## 8x8 and Aryaka Enhance Business Communications

Together, 8x8 and Aryaka deliver:

- Superior voice, video and web conferencing quality with reduced jitter, latency and packet loss
- Maximum uptime of Virtual Office and Virtual Contact Center due to guaranteed bandwidth from Aryaka's service prioritization, traffic shaping and bandwidth reservation algorithms
- Enterprise-grade access to 8x8's services, through the Aryaka private network, minimizing service interruption and dropped calls
- Increased and assured QoS for all locations including even for those with poor-quality Internet links



### 8x8—8x8 Virtual Office (UCaaS)

- Single platform global business phone services
- Audio-video conferencing, SMS, collaboration
- Mobile app
- Numerous cloud integrations

### 8x8 Virtual Contact Center (CCaaS)

- Workforce Optimization
- Quality Management with advanced analytics
- Agent Console & Supervisor Tools
- Numerous CRM integrations



### Aryaka—SmartCONNECT

- Global private network
- Application acceleration of data center & cloud applications
- Built-in SD-WAN technology
- Direct cloud/SaaS connectivity

### SmartACCESS

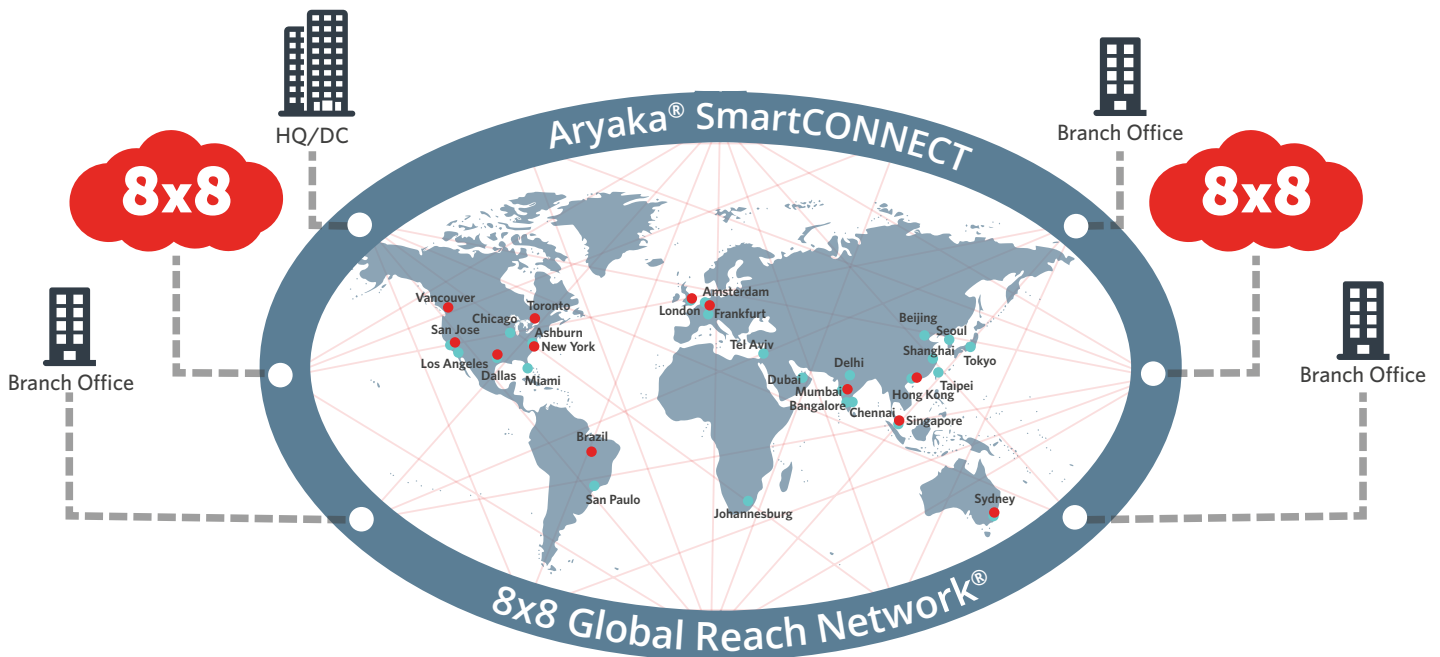
- First clientless SD-WAN for remote access
- Intelligent DNS-Based routing
- Dynamic IP app acceleration
- Global private network

## Mid-Market and Enterprise Businesses Choose 8x8

- **Award-winning**—Six-time Gartner Magic Quadrant leader in Unified Communications as a Service (UCaaS), Worldwide
- **Reliable and Secure**—True enterprise-grade reliability with industry leading 99.99% SLA uptime and the industry's most complete set of security and privacy compliances, including FISMA, HIPAA, PCI and Privacy Shield
- **Global**—Connect worldwide locations with 8x8's 15 global data centers, which service 120+ countries across six continents
- **Integrated Platform**—Combine the most complete suite of UCaaS and CCaaS on one powerful platform
- **Superior Audio Quality**—8x8 is cited by the Tolly Group as the Unified Communications as a Service (UCaaS) provider that delivers the highest voice quality across multiple client platforms and impairment conditions

## Enterprise Businesses Trust Aryaka SmartCONNECT

- **#1 MPLS Alternative**—Enterprise-grade global private network with built-in WAN optimization and SD-WAN technology
- **Application Acceleration**—Fast connectivity for both on-premises and cloud applications with improved application performance for data centers, branch offices and remote/mobile employees globally
- **Delivered as a Service**—Consume global connectivity on-demand and eliminate capital expenses and operational costs
- **Fast Deployment**—Set up your network in hours or days, versus weeks or months with legacy MPLS infrastructure



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