

# Elite Touch Implementation Editions for Virtual Office

Professional implementation services to get you up and running —fast

8x8 Elite Touch Implementation Editions for Virtual Office follows a proven methodology crafted from years of industry leading experience to accelerate the successful service provisioning for any size business and any level of complexity—from single site setup to large and complex provisioning involving multiple sites, global users and integration with CRM or other back-end systems.

**Starter**—Perfect for the tech-savvy small business that wants to be in direct control of their communications solution.

- For businesses with fewer than 249 users
- Content-rich documentation and instructional videos
- One hour of consulting time with an Elite Touch implementation advisor

**Plus**—Provides hands-on deployment assistance to get your communications solution up and running quickly.

- For businesses with fewer than 249 users
- 8x8-assisted setup of 5 ring groups, call queues, and auto attendants
- 30-days of access to an Elite Touch implementation advisor

**Managed**—Includes everything in Starter and Plus and extends 8x8 managed provisioning to include global users and expanded CRM integration support.

- For any size business
- 8x8 assisted setup of 25 ring groups, call queues, and auto attendants
- 90-days of access to an Elite Touch implementation advisor

**Custom**—Provides custom implementation and professional services for a world-class service that is tailored to your specific requirements.

- Access to a dedicated Elite Touch implementation team
- Optional on-site surveys, installation and go-live support

## 8x8 Elite Touch Helps NetSuite Deploy with Confidence

Netsuite is the world's #1 cloud business management software with:

- 4,500 Employees
- 9 Global Locations



*We needed a true enterprise communications partner that could seamlessly and rapidly migrate our entire phone service to the cloud - while unifying our worldwide offices with a secure, reliable solution that works across the globe.*

—**Doug Brown**  
NetSuite CIO

## Elite Touch Implementation Editions

Included Services	STARTER \$0/user	PLUS \$30/user	MANAGED \$50/user	CUSTOM Statement of Work
Implementation Size	Up to 249 Users	Up to 249 Users	Any <sup>1,4</sup>	Any <sup>2</sup>
Network Assessment	How-to	How-to & Guidance	How-to & Guidance	Custom
8x8 Assistance	1 hour	30 Days	90 Days	Custom
System Configuration & Testing		✓	✓	✓
Number Porting	Self Porting	Assisted	Assisted	Assisted
Ring Groups		Up to 5	Up to 25	✓
Auto Attendant		Up to 5	Up to 25	✓
Call Queues		Up to 5	Up to 25	✓
Branches		Up to 5	Up to 25	✓
Analog Fax & BLA/BLF		✓	✓	✓
Integrations		SFDC Only	✓	✓
Cost Center Setup <sup>1</sup>		Up to 5	Up to 25	✓
Single Sign-On		✓	✓	✓
IVN Provisioning		✓	✓	✓
Remote Go-Live Support		✓	✓	✓
Onsite Go-Live Support				✓
Global Extension Provisioning			✓ <sup>3</sup>	✓
Physical Site Survey				✓
Phone/Device Installation				✓
Custom 3rd-party System Integration				✓
Onsite Deployment				✓

<sup>1</sup>Required for 250+ User Accounts

<sup>2</sup>\$5,000 minimum

<sup>3</sup>Includes USA, CAN, UK, AUS

<sup>4</sup>For implementations of 250+ users, the deployment team will be used

For more information, call [1.866.862.2811](tel:1.866.862.2811) or visit [www.8x8.com](http://www.8x8.com)

