

CLI Number Allocation - Authorization

Note: Any CLI (outbound caller ID number) asserted must be owned by 8x8, or by the customer, subject to verification via receipt of a copy of a relevant bill no more than 3 months old (or as otherwise requested by 8x8) that the phone number actually belongs to the customer. The customer must also have a legally compliant process in place to ensure, among other things, that a 3rd party can (a) call the number back, (b) know who was calling them and (c) request cessation of calls. The incoming call to the CLI number must be answered by a human or automated, interactive voice-and/or key press-activated opt-out mechanism.

Company Name:	
Company Address:	
	Zip Code:
Contact Center Name:	CCID: 280
Phone number to be used as CLI:	
Assigned Queue ID:	

I confirm that we are requesting the above phone number to be assigned to a call queue in our Contact Center, and that I understand and accept our legal obligations, including under the Telephone Consumer Protection Act (TCPA), relating to individuals/organizations generating automated calls, including rules designed to more easily trace, and potentially prosecute, callers by preventing them from hiding their identity behind fake / misleading CLI's. I also accept that the numbers used as CLI on outbound calls must originate from the country that the calls are being made to.

Authorized Representative:

Name:	Request Date:
Job Title:	
Signature:	

For office use only:

Ticket No.	Telco who provides number:
Received copy of bill showing number & address of customer:	
Called number and confirmed it is answered:	
Number assigned to Queue:	Customer notified & ticket updated:
Processed by:	Date: