

Virtual Office Call Log Report Display Format Examples



Detailed Report

Current Month, Week, Today Summary (formerly Group by Extension report)

Group by Extension (New format)

Group by Date

Detailed Report

Email Report Download Report			Incoming Call Summary			Outgoing Call Summary		
			Total Calls : 224			Total Calls : 238		
			Total Time : 18:35:28			Total Time : 19:02:52		
Seq.	From	To	First Name	Last Name	Start Date and Time	End Date and Time	Duration	Direction
1	(408) 654-0856	(510) 962-5295	bud	test	2013-07-09 11:17:38	2013-07-09 11:20:04	00:02:26	IN
2	(408) 654-0856	(510) 962-5295	bud	test	2013-07-09 11:19:21	2013-07-09 11:20:04	00:00:43	OUT
3	(408) 654-0856	(510) 962-5295	bud	test	2013-07-09 11:19:21	2013-07-09 11:20:04	00:00:43	IN
4	(510) 962-5295	(408) 627-8959	qatestblee1	1001	2013-07-09 11:27:20	2013-07-09 11:27:44	00:00:24	IN
5	(408) 654-0856	(510) 962-5295	bud	test	2013-07-09 11:28:53	2013-07-09 11:34:10	00:05:17	IN
6	(408) 654-0856	(510) 962-5295	bud	test	2013-07-09 11:29:03	2013-07-09 11:34:10	00:05:07	IN
7	(408) 654-0856	(510) 962-5295	bud	test	2013-07-09 11:29:03	2013-07-09 11:34:10	00:05:07	OUT

Current Month, Week, Today Summary (formerly Group by Extension report)

Email Report Download Report			Incoming Call Summary			Outgoing Call Summary													
			Total Calls : 38			Total Calls : 21													
			Total Time : 00:06:02			Total Time : 00:16:51													
Ext	Caller ID	Month To Date						Week To Date						Today					
		Calls			Duration			Calls			Duration			Calls			Duration		
		IN	OUT	Total	IN	OUT	Total	IN	OUT	Total	IN	OUT	Total	IN	OUT	Total	IN	OUT	Total
1001	(408) 627-8959	26	4	30	00:03:11	00:02:09	00:05:20	2	3	5	00:00:17	00:02:06	00:02:23	0	0	0	0:00:00	0:00:00	0:00:00
1002	(408) 786-9021	0	2	2	0:00:00	00:00:10	00:00:10	0	0	0	0:00:00	0:00:00	00:00:00	0	0	0	0:00:00	0:00:00	0:00:00
621	(408) 627-8974	1	0	1	00:00:57	0:00:00	00:00:57	0	0	0	0:00:00	0:00:00	00:00:00	0	0	0	0:00:00	0:00:00	0:00:00
201	(408) 627-8796	2	0	2	00:00:17	0:00:00	00:00:17	2	0	2	00:00:17	0:00:00	00:00:17	1	0	1	00:00:09	0:00:00	00:00:09
1003	(408) 786-9106	4	0	4	00:01:03	0:00:00	00:01:03	3	0	3	00:00:47	0:00:00	00:00:47	1	0	1	00:00:16	0:00:00	00:00:16
1001	(619) 342-0259	0	2	2	0:00:00	00:01:37	00:01:37	0	2	2	0:00:00	00:01:37	00:01:37	0	0	0	0:00:00	0:00:00	0:00:00
1028	(408) 786-9029	5	9	14	00:00:34	00:11:51	00:12:25	5	1	6	00:00:34	00:00:04	00:00:38	0	0	0	0:00:00	0:00:00	0:00:00
1099	(557) 360-8016	0	2	2	0:00:00	00:00:32	00:00:32	0	0	0	0:00:00	0:00:00	00:00:00	0	0	0	0:00:00	0:00:00	0:00:00
444	(557) 453-3725	0	2	2	0:00:00	00:00:32	00:00:32	0	0	0	0:00:00	0:00:00	00:00:00	0	0	0	0:00:00	0:00:00	0:00:00

Group by Extension (New format)

Email Report Download Report		Incoming Call Summary				Outgoing Call Summary	
		Total Calls : 26				Total Calls : 15	
		Total Duration : 00:04:07				Total Duration : 00:13:04	
Extension	Date	Caller ID	First Name	Last Name	Direction	Total Calls	Total Duration
444	2013-08-01	(557) 453-3725			OUT	2	00:00:32
444 Total						2	00:00:32
621	2013-08-01	(408) 627-8974			IN	1	00:00:57
621 Total						1	00:00:57
1001	2013-08-01	(408) 627-8959	qatestblee1	1001	IN	24	00:02:54
1001	2013-08-01	(408) 627-8959	qatestblee1	1001	OUT	1	00:00:03
1001 Total						25	00:02:57
1002	2013-08-01	(408) 786-9021	test	profile	OUT	2	00:00:10
1002 Total						2	00:00:10
1003	2013-08-03	(408) 786-9106	Beth	Carney	IN	1	00:00:16
1003 Total						1	00:00:16
1028	2013-08-01	(408) 786-9029	qatestblee1	1028	OUT	8	00:11:47
1028 Total						8	00:11:47
1099	2013-08-01	(557) 360-8016	qatestblee1	1099	OUT	2	00:00:32
1099 Total						2	00:00:32
GRAND TOTAL						41	00:17:11

Group by Date

Email Report Download Report		Incoming Call Summary				Outgoing Call Summary	
		Total Calls : 36				Total Calls : 21	
		Total Duration : 00:05:37				Total Duration : 00:16:51	
Date	Extension	Caller ID	First Name	Last Name	Direction	Total Calls	Total Duration
2013-08-07	1001	(408) 627-8959	qatestblee1	1001	OUT	1	00:00:04
2013-08-07	201	(408) 627-8796			IN	1	00:00:08
2013-08-07	1003	(408) 786-9106	Beth	Carney	IN	1	00:00:15
2013-08-07 Total						3	00:00:27
2013-08-06	1003	(408) 786-9106	Beth	Carney	IN	1	00:00:16
2013-08-06 Total						1	00:00:16
2013-08-05	1001	(408) 627-8959	qatestblee1	1001	IN	2	00:00:17
2013-08-05	1001	(408) 627-8959	qatestblee1	1001	OUT	2	00:02:02
2013-08-05	1001	(619) 342-0259			OUT	2	00:01:37
2013-08-05	1028	(408) 786-9029	qatestblee1	1028	IN	5	00:00:34
2013-08-05	1028	(408) 786-9029	qatestblee1	1028	OUT	1	00:00:04
2013-08-05 Total						12	00:04:34
2013-08-03	1003	(408) 786-9106	Beth	Carney	IN	1	00:00:16
2013-08-03 Total						1	00:00:16
2013-08-01	1001	(408) 627-8959	qatestblee1	1001	IN	24	00:02:54
2013-08-01	1001	(408) 627-8959	qatestblee1	1001	OUT	1	00:00:03
2013-08-01	1002	(408) 786-9021	test	profile	OUT	2	00:00:10
2013-08-01	621	(408) 627-8974			IN	1	00:00:57
2013-08-01	1028	(408) 786-9029	qatestblee1	1028	OUT	8	00:11:47
2013-08-01	1099	(557) 360-8016	qatestblee1	1099	OUT	2	00:00:32
2013-08-01	444	(557) 453-3725			OUT	2	00:00:32
2013-08-01 Total						40	00:16:55
GRAND TOTAL						57	00:22:28

