

KOFAX **Capture** Advanced Reports

Release Notes



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Introduction

This document contains the release notes for Kofax Capture Advanced Reports. Please read these notes carefully as they contain information not included in any other documentation.

Related Documentation

These release notes are a supplement to the following:

- *Kofax Capture Advanced Reports Installation Guide*
- *Kofax Capture Advanced Reports User's Guide*
- *Kofax Capture Advanced Reports Database Notes*

New Features

The following features are new in version 3.0.

New Product Names

With this release, KPSG Advanced Reporting Package has been renamed to Kofax Capture Advanced Reports. In conjunction with this change, various components have also been renamed. A few of these are listed below.

Component	Old Name	New Name
Workflow agent	KPSG Reports Workflow Agent	Advanced Reports – Data Mining
Custom module	KPSG Reports	Advanced Reports – Data Export
Start menu shortcut to custom module	KPSG Reports	Data Export
Start menu shortcut to reports viewer	KPSG Reports Viewer	Advanced Reports Viewer
Kofax Capture server WrkInst subfolder containing files for client installations	KPSGReports	Advanced Reports
Kofax Capture Bin subfolder for generated reports	KPSG Reports	Advanced Reports
Menu in Administration module's menu bar	KPSG Reports	Advanced Reports
Workflow agent setup items in context menu for batch classes	KPSG Workflow Agent Properties	Configure Advanced Reports
	KPSG Advanced Reporting for Batch-level Keys	Set up Advanced Reporting for Batch-level Keys

Improved Performance for Workflow Management Reports

Kofax Capture Advanced Reports 3.0 has an improved database schema that yields faster report generation for Workflow Management reports.

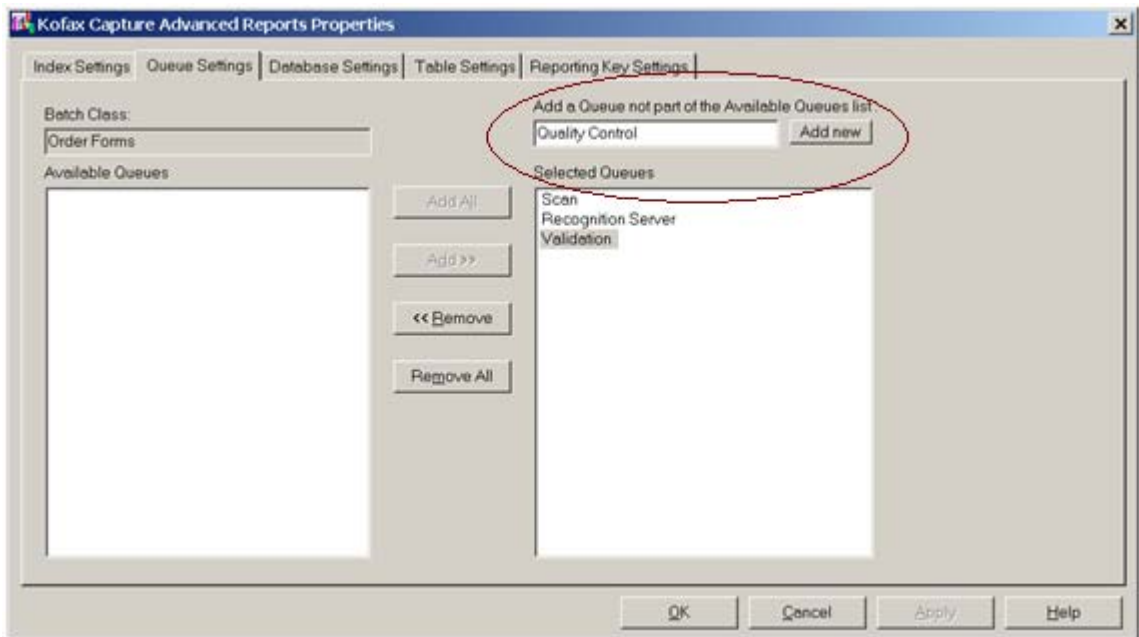
Simplified Administration for the Reports Viewer

In previous versions, Windows users and groups had to be explicitly added to the reports database in order for those users to run reports. The users and groups were added with the Reports Viewer User Administration dialog box, which could be displayed from the KPSG Reports menu in the Kofax Capture Administration module.

With version 3.0, simply set the connection settings through the Advanced Reports menu in the Kofax Capture Administration module. In conjunction with this fix, the Reports Viewer User Administration dialog box is no longer necessary and has been removed from the product.

Ability to Add Queues

A new option is now available from Advanced Reports Properties | Queues Settings tab. It allows you to select a queue from which to gather statistics, even if the queue is not part of the selected batch class. To add a queue that is not listed in Available Queues, type the name of the queue in the “Add a Queue not part of the Available Queues list” area and click “Add new.” The name of the queue is case-sensitive.



Known Problems

The following are known problems in version 3.0.

Inaccurate Reporting for Incomplete Batch Processing

In some cases, operator productivity reports do not accurately reflect the number of documents processed during a session. For example, if a validation operator opens a batch with ten documents but validates only three of them, the productivity report will indicate that all ten documents were validated. The result is that the number of documents processed by the operator will be overstated and the average processing time per document for the operator will be understated. (SPR 00050476)

Workaround: Have validation operators complete the entire batch within a single session and refrain from suspending the batch.

Error Launching Administration

In some cases after installing Kofax Transformation Modules Pro with Advanced Reports, the following error occurs when launching the Kofax Capture Administration module:

The following custom module components cannot be found or are not registered with Kofax Capture:

RepModSetup.Driver

Click OK to start this module without the custom components. To avoid this message the next time you start this module, register or remove the custom components.

This might occur if you install Kofax Transformation Modules 3.5 (Base), then install Advanced Reports, and then install Kofax Transformation Modules 3.5 (Professional). (SPR 00050515)

Workaround: Click OK to dismiss the error message and then shut down the Administration module. Then, select "Repair" in Add/Remove Programs for the Kofax Capture Advanced Reports 3.0 installation.

Batches Routed to Quality Control

In some cases with an Ascent Capture 7.5/MSDE system, the Data Export module routes batches to Quality Control. A "Closed batch in error" message is listed in the Data Export's interface, and an error similar to the following is written to the log file. (SPR00050598)

```
[7/24/2009 11:03:11 AM] [ERROR] [-2147217900] MSDTC on server
'MYSERVER\KOFAXSTATISTICS' is unavailable.;
clsStatsDbWrap.GetUserModuleSessionInfo; Line: 1850
```

```
[7/24/2009 11:03:11 AM] [ERROR] [-2147217900] MSDTC on server
MYSERVER\KOFAXSTATISTICS' is unavailable.;
clsAdvancedStatistics.ExecGetUserModuleSessionInfo(); Line: 1200
```

Workaround: Before processing batches, make sure to start the Distributed Transaction Coordinator Windows service.

Program Group Not Removed

When uninstalling Advanced Reports, the Data Export icon is not removed from the Advanced Reports program group. (SPR 00050525)

Workaround: Manually remove the icon after uninstalling Advanced Reports.

Technical Support

For additional technical information about Kofax products, visit the Kofax Web site at www.kofax.com and select an appropriate option from the Support menu. The Kofax Support pages provide product-specific information, such as current revision levels, the latest drivers and software patches, online documentation and user manuals, updates to product release notes (if any), technical tips, and an extensive searchable knowledgebase.

The Kofax Web site also contains information that describes support options for Kofax products. Please review the site for details about the available support options. If you need to contact Kofax Technical Support, please have the following information available:

- Kofax Capture Advanced Reports version
- Kofax Capture software version
- Operating system and service pack version
- Network and client configuration
- Copies of your error log files
- Special/custom configuration or integration information