

Kofax Capture Advanced Reports 3.2 Installation Notes

Application Note

Date	May 18, 2010
Applies To	Kofax Capture Advanced Reports 3.2
Summary	This application note provides details regarding the installation of the Kofax Capture Advanced Reports 3.2 product.
Revision	1.0

Overview

The installation process installs the Kofax Capture Advanced Reports 3.2 statistics database, a report viewer, and a number of custom Kofax Capture components, including a custom module and workflow agent. Please review the information located in Chapter 2, Installing Kofax Capture Advanced Reports, beginning on page 13 of the [Kofax Capture Advanced Reports 3.2 Administrator's Guide](#) for details regarding the installation process.

This document outlines some key installation information for the Kofax Capture Advanced Reports 3.2 product that is not discussed on page 13.

- [Upgrade from the Kofax Capture Advanced Reports 3.0 or 3.1 product to Kofax Capture Advanced Reports 3.2](#)
- [Install Kofax Capture Advanced Reports 3.2 on a Remote Site for Kofax Capture Network Server](#)
- [Removing Kofax Capture Advanced Reports 3.2 for SQL Server Express on a 32-Bit System](#)
- [Removing Kofax Capture Advanced Reports 3.2 for SQL Server Express on a 64-Bit System](#)

Installation Overview

Upgrading to Kofax Capture Advanced Reports 3.2

You can upgrade to Kofax Capture Advanced Reports 3.2, from Kofax Capture Advanced Reports 3.0 or 3.1. It is not necessary to uninstall the Kofax Capture Advanced Reports 3.0 or 3.1 product first.

IMPORTANT NOTES:

- Upgrading over a version prior to Kofax Capture Advanced Reports 3.0 is not supported.
- After upgrading to Kofax Capture Advanced Reports 3.2, there is no procedure for reverting to the previous version.

➤ To upgrade the Kofax Capture Advanced Reports server and setup components

You need to upgrade the Kofax Capture Advanced Reports server (which upgrades the database as well), client workstation, and Reports Viewer.

1. At the server, shut down any applications (including the Kofax Capture Administration module, Control Panel, virus detection software, and toolbars) that might be running.
2. For the product files, copy the \Installation folder for your applicable database system to a folder on the local computer.

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3. In the \Installation folder for your applicable database system, that you previously copied to your local computer, run **STEP 2 - Advanced_Reports_Server.msi**.
 4. In the installation wizard, follow the on-screen instructions to complete the installation.
- **To upgrade the Kofax Capture Advanced Reports client workstation**
1. At the client workstation, shut down any applications (including the Control Panel, virus detection software, and toolbars) that might be running.
 2. Navigate to the Kofax Capture server and the \WrkInst\Advanced Reports folder.
 3. Run **Advanced_Reports_Workstation.msi**.
The installation detects file paths from the Kofax Capture installation.
 4. Follow the on-screen instructions to complete the installation.
- **To upgrade the Kofax Capture Advanced Reports Viewer**
1. At the client workstation, shut down any applications (including the Control Panel, virus detection software, and toolbars) that might be running.
 2. Navigate to the Kofax Capture server and the \WrkInst\Advanced Reports folder.
 3. Run **Advanced_Reports_Report_Viewer.msi**.
The installation detects file paths from the Kofax Capture installation.
 4. Follow the on-screen instructions to complete the installation.

Installing on a Remote Site for Kofax Capture Network Server

Follow these instructions to install Kofax Capture Advanced Reports and Kofax Capture Advanced Reports Viewer for Kofax Capture Network Server.

Perform the installation on the applicable remote site server and/or standalone, and remote site workstation.

- **To install Kofax Capture Advanced Reports on a remote site server or standalone**
1. At the remote site server or standalone, shut down any applications (including the Control Panel, virus detection software, and toolbars) that might be running.
 2. Navigate to the Kofax Capture Server Files folder on the central site server.
 3. Open the WrkInst\Advanced Reports folder.
 4. Run **Advanced_Reports_Workstation.msi**.
The installation detects file paths from the Kofax Capture installation.
 5. Follow the on-screen instructions to complete the installation.
 6. Copy the following files from the central site server (from the config folder where Kofax Capture Advanced Reports is installed) to the local computer (to the config folder where Kofax Advanced Reports is installed):
 - AdvancedReportsModuleNameMapping.ini
 - AdvancedReportsModuleReference.ini

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- **To install Kofax Capture Advanced Reports on a remote site workstation**
 1. At the remote site workstation, shut down any applications (including the Control Panel, virus detection software, and toolbars) that might be running.
 2. Navigate to the Kofax Capture Server Files folder on the central site server.
 3. Open the WrkInst\Advanced Reports folder.
 4. Run **Advanced_Reports_Workstation.msi**.

The installation detects file paths from the Kofax Capture installation.
 5. Follow the on-screen instructions to complete the installation.

- **To install Kofax Capture Advanced Reports Viewer on a remote site server or standalone**
 1. At the remote site server or standalone, shut down any applications (including the Control Panel, virus detection software, and toolbars) that might be running.
 2. Navigate to the Kofax Capture Server Files folder on the central site server.
 3. Open the WrkInst\Advanced Reports folder.
 4. Run **Advanced_Reports_Report_Viewer.msi**.

The installation detects file paths from the Kofax Capture installation.
 5. Follow the on-screen instructions to complete the installation.
 6. Copy the KPSGStatisticsConnectionInfo.xml file from the central site server (from the config folder where Kofax Capture Advanced Reports is installed) to the local computer (to the config folder where Kofax Advanced Reports is installed).

- **To install Kofax Capture Advanced Reports Viewer on a remote site workstation**
 1. At the remote site workstation, shut down any applications (including the Control Panel, virus detection software, and toolbars) that might be running.
 2. Navigate to the Kofax Capture Server Files folder on the central site server.
 3. Open the WrkInst\Advanced Reports folder.
 4. Run **Advanced_Reports_Report_Viewer.msi**.

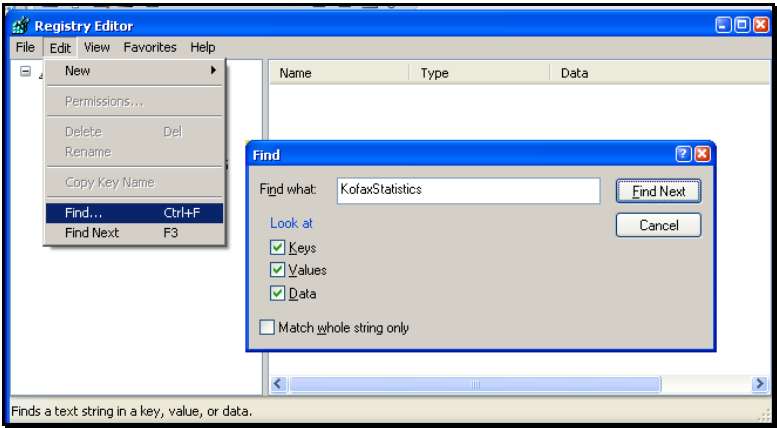
The installation detects file paths from the Kofax Capture installation.
 5. Follow the on-screen instructions to complete the installation.

Removing Advanced Reports for SQL Server Express for a 32-Bit System

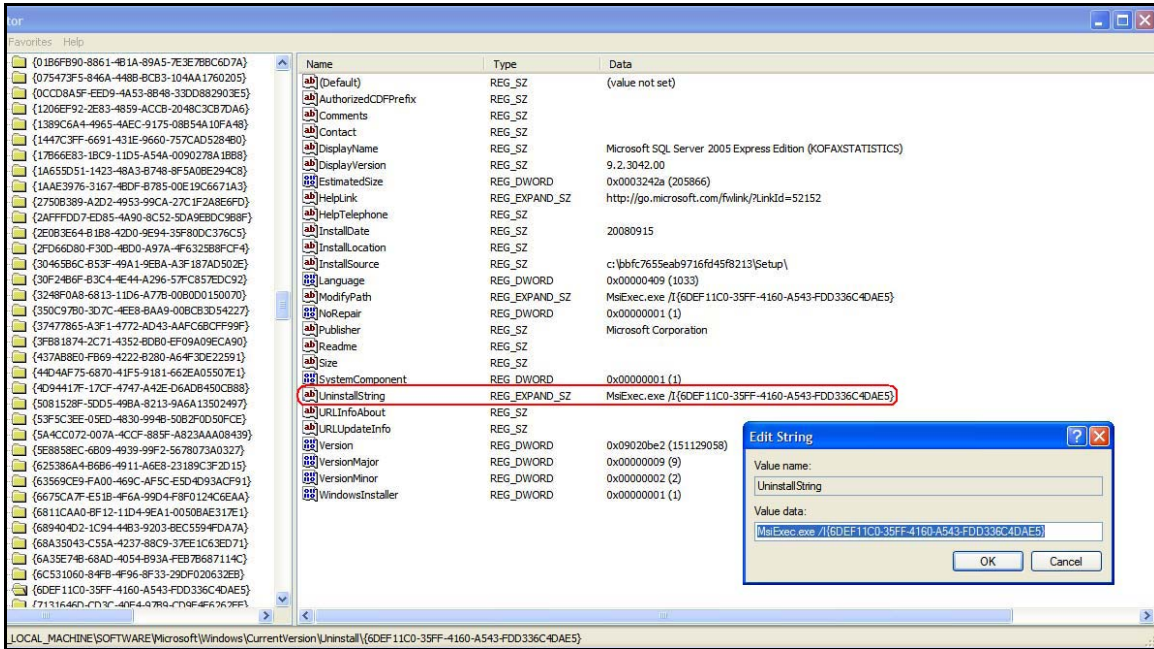
In order to completely clean-up the Advanced Reports installation, including the database server instance (SQL Server Express) on a 32-bit system, several manual steps are required:

- **To remove Advanced Reports and SQL Server Express instance**
 1. Ensure that the Advanced Reports workflow agent and custom module are removed from all active batch classes.
 2. If you run the Advanced Reports custom module as a service, ensure that the service is stopped and removed from the Windows Service Control Manager.
 3. In Windows Control Panel, in Add or Remove Programs, remove the following items:
 - Kofax Capture Advanced Reports <version> – Database Components
 - Kofax Capture Advanced Reports <version> – Kofax Capture Components
 4. The SQL Server Express instance uninstaller must be run manually. To find the location of this program, open the Regedit tool (Start | Run | type “regedit”) and navigate to the following key:
HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows\CurrentVersion\Uninstall
 5. Select the registry keys below the appropriate key listed in the step above until you find the key for the Microsoft SQL Server entry named "KofaxStatistics".

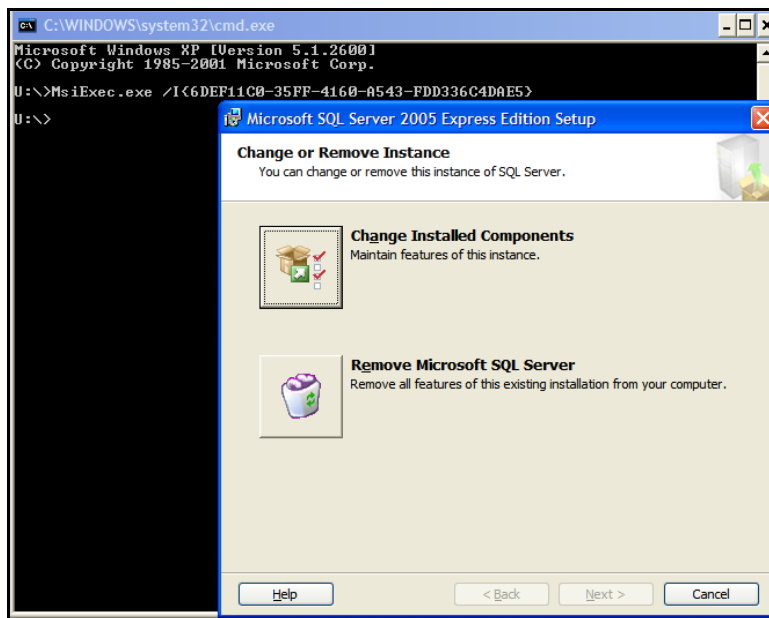
TIP: It may be faster to perform a search for “KofaxStatistics” using the Edit | Find tool as shown below.



- Double click on the 'UninstallString' entry. This will open the Edit String window and allow you to copy the UninstallString's Value data into your system's memory.



- Open a Windows command window (Start | Run | type "cmd") and paste the UninstallString's value into the command window, and then run it. The uninstaller executes and removes the SQL Server service.
- Select Remove Microsoft SQL Server and click Next.



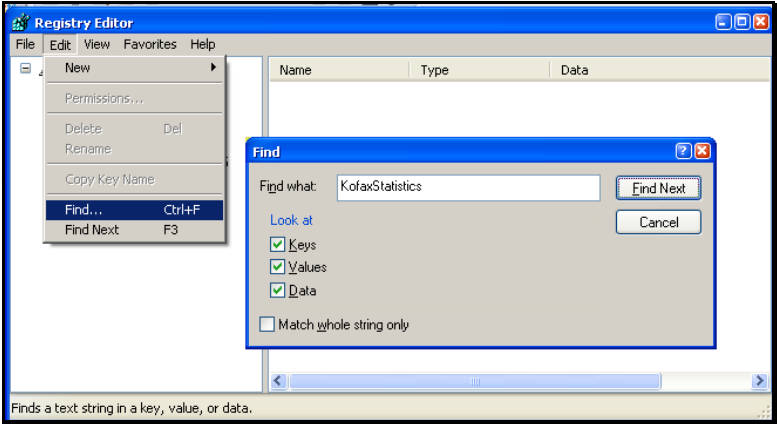
- Follow the on-screen instructions to remove SQL Server from the server.

Removing Kofax Capture Advanced Reports for SQL Server Express on a 64-Bit System

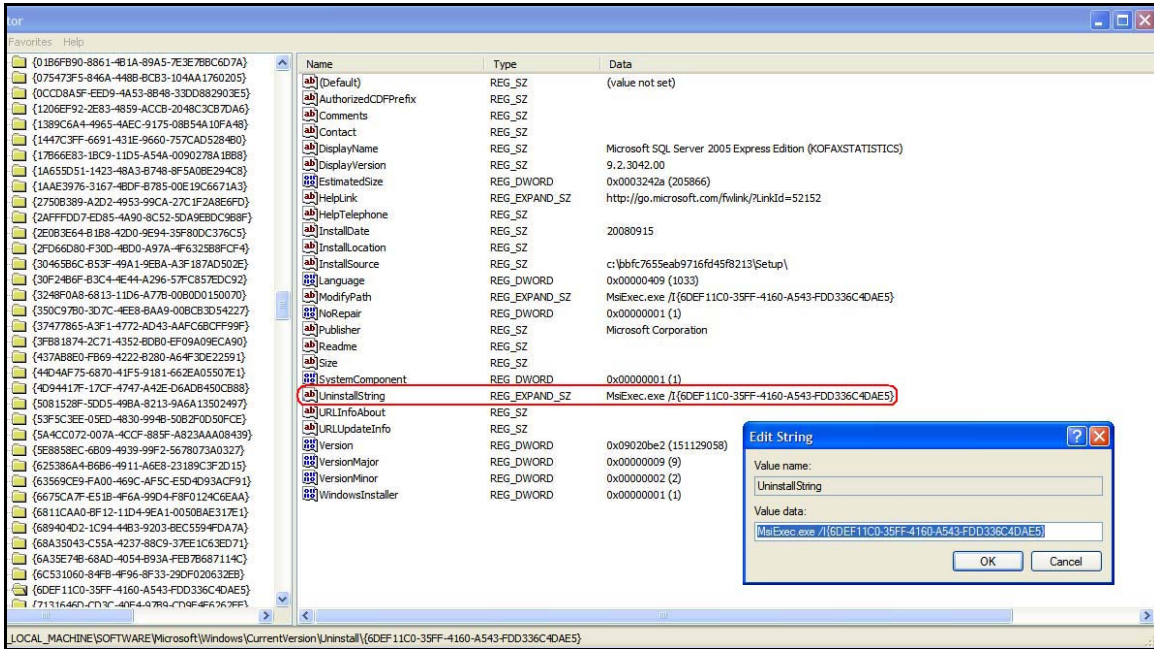
In order to completely clean-up the Advanced Reports installation, including the database server instance (SQL Server Express) on a 64-Bit system, several manual steps are required:

- **To remove Advanced Reports and SQL Server Express instance**
 1. Ensure that the Advanced Reports workflow agent and custom module are removed from all active batch classes.
 2. If you run the Advanced Reports custom module as a service, ensure that the service is stopped and removed from the Windows Service Control Manager.
 3. Uninstall the following from Add/Remove Programs in the Control Panel:
 - Kofax Capture Advanced Reports 3.2 – Database Components
 - Kofax Capture Advanced Reports 3.2 – Kofax Capture Components
 4. The SQL Server Express instance uninstaller must be run manually. To find the location of this program, open the Regedit tool (Start | Run | type "regedit") and navigate to the following key:
HKEY_LOCAL_MACHINE\SOFTWARE\Wow6432Node\Microsoft\Windows\CurrentVersion\Uninstall
 5. Select the registry keys below the "HKEY_LOCAL_MACHINE\SOFTWARE\Wow6432Node\Microsoft\Windows\CurrentVersion\Uninstall" key until you find the key for the Microsoft SQL Server entry named "KofaxStatistics".

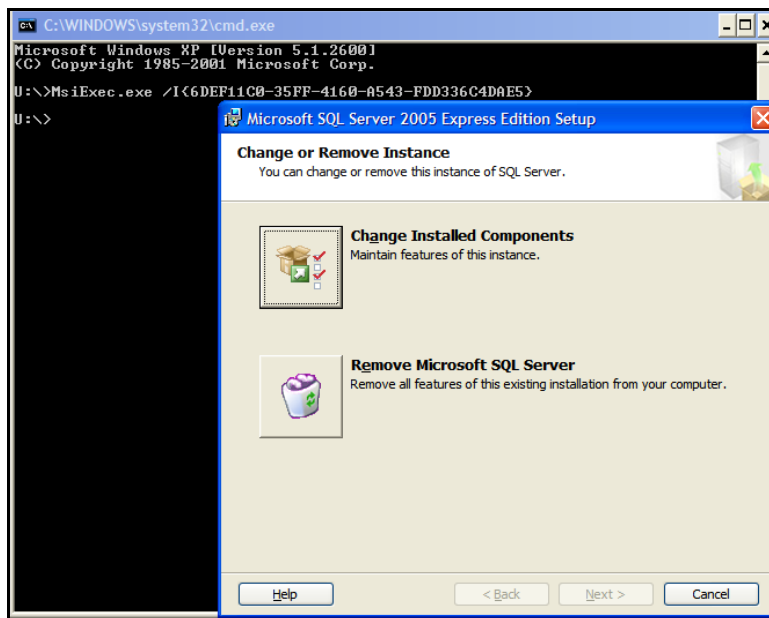
TIP: It may be faster to perform a search for "KofaxStatistics" using the Edit | Find tool as shown below.



- Double click on the 'UninstallString' entry. This will open the Edit String window and allow you to copy the UninstallString's Value data into your system's memory.



- Open a Windows command window (Start | Run | type "cmd") and paste the UninstallString's value into the command window, and then run it. The uninstaller executes and removes the SQL Server service.
- Select Remove Microsoft SQL Server and click Next.



- Follow the on-screen instructions to remove SQL Server from the server.