

MarkView 6.4 for SAP			
<p>This matrix lists the versions of 3rd Party Software Platform components that are supported for use with 170 MarkView. 170 Systems is committed to ensuring that our products work with these component versions by testing our products with them, and addressing issues that arise when our products are used in conjunction with them. Unless otherwise specified, we do not support use of our product in conjunction with other versions of software than those listed here.</p> <p>Each item on this matrix is currently supported with the version of MarkView denoted at the top of the matrix. For example, if this matrix is for MarkView 6.0, then each item listed on this matrix is supported for use with MarkView 6.0.</p> <p>In addition, to help customers with planning for future MarkView releases, we have categorized third party components into three distinct groups - Tier 1, Tier 2 and Terminal Release:</p> <p>Tier 1 - an item listed as Tier 1 on this matrix indicates that it will be supported upon initial general release of the next version of MarkView. Please note, an item listed as Tier 1 on the current matrix, does not imply it will be Tier 1 on any future matrix.</p> <p>Tier 2 - an item listed as Tier 2 on this matrix indicates that it will not be supported upon initial general release of the next version of MarkView, but rather will be scheduled for support based on a published roadmap. Please note, a roadmap with specific dates for support of Tier 2 platforms may not be available upon initial release of the next MarkView version.</p> <p>Terminal Release platform versions are those that will <i>not</i> be supported for the next release of this product. Customers utilizing a terminal release platform should make plans to upgrade that component prior to upgrading to the next version of this product.</p>			
Note			
<p>The following answers on 170 Systems' Support Web (http://support.170systems.com/) contain important information related to supported platforms:</p> <p>Answer 307: "A new ERP specific application version or patch to an existing version has just been issued. How quickly will 170 Systems support this update?"</p> <p>Answer 1155: "What is 170 Systems support policy regarding Oracle RDBMS releases, patches and updates?"</p> <p>Answer 860: "170 Systems Client Information Tracking System (CITS)" contains information about how to determine the versions of your third party components.</p>			
Legend:			
A Tier 1 platform version is denoted in the matrix with bold font, and shaded boxes.	A Tier 2 platform is denoted on the table with no shading and standard font.	A Terminal Release platform component is denoted with italic font.	
SAP ERP (one of:)			
MarkView AP for SAP MarkView Expense for SAP	OCR Invoice	MarkView Advisor	Comments
SAP ECC 6.0 with SP-stack 15	SAP ECC 6.0 with SP-stack 15	SAP ECC 6.0 with SP-stack 15	SAP JCo 2.1 is required.
SAP EHP4 for SAP ERP 6.0 with EHP SP Stack 3	SAP EHP4 for SAP ERP 6.0 with EHP SP Stack 3	SAP EHP4 for SAP ERP 6.0 with EHP SP Stack 3	SAP JCo 2.1 is required.
SAP R/3 4.7, Kernal Release 620, with SP-stack 30	SAP 4.7, Kernal Release 620, with HR SP-stack 30	SAP R/3 4.7, Kernal Release 620, with SP-stack 30	SAP JCo 2.1 is required.
SAP R/3 4.6C with SP-stack 7	SAP R/3 4.6C with HR SP-stack 7	SAP R/3 4.6C with HR SP-stack 7	SAP JCo 2.1 is required.
Application Server Platform (one of:)			
Application Server	OS	JVM	Comments
WebLogic Server 10.0 MP2 Standard or Enterprise Edition	Windows Server 2008 SP2 32 bit or 64 bit (Standard or Enterprise)	Oracle Jrockit 1.5.0_15	WebLogic Server 10.0 MP1 is NOT SUPPORTED Windows 2008 requires Sun JDK 1.5.0_19 (32 bit) to run the installer
	Windows Server 2003 SP2 32 bit or 64 bit (Standard, Enterprise or R2)	Oracle Jrockit 1.5.0_11	WebLogic Server 10.0 MP1 is NOT SUPPORTED
	RedHat Linux AS 4	Oracle Jrockit 1.5.0_11	Terminal release for support of RedHat Linux 4.0
	RedHat Linux 5 (x86) ES or AS	Oracle Jrockit 1.5.0_11	WebLogic Server 10.0 MP1 is NOT SUPPORTED
	IBM AIX 5.3	IBM JDK 1.5 SR2 (32 bit)	WebLogic Server 10.0 MP1 is NOT SUPPORTED
OAS 10.1.3.4.0 or 10.1.3.5.0 Standard or Enterprise Edition	RedHat Linux 4 (x86) (ES or AS)	Sun JDK 1.5.0_06 (32 bit)	Terminal release for support of RedHat Linux 4.0
	RedHat Linux 5 (x86) (ES or AS)	Sun JDK 1.5.0_06 (32 bit)	
	Windows Server 2008 SP2 32 bit or 64 bit (Standard, Enterprise or R2)	Sun JDK 1.5.0_19 (32 bit)	Windows 2008 requires Sun JDK 1.5.0_19 (32 bit) to run the installer
	Windows Server 2003 SP2 32 bit or 64 bit (Standard, Enterprise or R2)	Sun JDK 1.5.0_06 (32 bit)	
	IBM AIX 5.3	IBM JDK 1.5 SR2 (32 bit)	
Database Platform (one of:)			
Database Version	OS		Comments
Oracle 10.2.0.4, including Oracle XML DB and Jserver Standard One, Standard or Enterprise Edition	Windows Server 2008 SP2 32 bit or 64 bit (Standard or Enterprise)		Oracle Advanced Queuing (AQ) must be enabled

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	Windows Server 2003 SP2 32 bit or 64 bit (Standard, Enterprise or R2)		Oracle Advanced Queuing (AQ) must be enabled
	RedHat Linux 5 (x86) (ES or AS)		Oracle Advanced Queuing (AQ) must be enabled
	RedHat Linux 4 (x86) (ES or AS)		Oracle Advanced Queuing (AQ) must be enabled. Terminal release for support of RedHat Linux 4.0
	IBM AIX 5.3		Oracle Advanced Queuing (AQ) must be enabled
170 MarkView Desktop (one of:)			
Operating System	Browser	JVM	Comments
Windows XP Pro SP2 or SP3 32 bit	IE 8	Sun JRE 1.5.0_15, or Sun JRE 1.6.0_14	Installed JVM only required for MVEE Java plugin.
	IE 7	Sun JRE 1.5.0_15, or Sun JRE 1.6.0_14	Installed JVM only required for MVEE Java plugin.
	IE 6 SP2	Sun JRE 1.5.0_15, or Sun JRE 1.6.0_14	Installed JVM only required for MVEE Java plugin.
	FireFox 3.5	Sun JRE 1.5.0_15 or Sun JRE 1.6.0_14	Installed JVM only required for MVEE Java plugin.
	FireFox 3.0	Sun JRE 1.5.0_15, or Sun JRE 1.6.0_14	Installed JVM only required for MVEE Java plugin.
Windows 7	IE8	Sun JRE 1.5.0_15, or Sun JRE 1.6.0_14	Requires installation of a hotfix. Refer to SupportWeb answer 2577 for more information. Installed JVM only required for MVEE Java Plugin. The OCX plugin is not supported on this platform.
Windows Vista	IE 7	N/A	Enterprise Edition Viewer Not Supported.
OSX 10.5	Safari 3.1	N/A	Enterprise Edition Viewer Not Supported.
Citrix 4.0 or 4.5 Windows Server 2003 SP1	IE 8	Sun JRE 1.5.0_15, or Sun JRE 1.6.0_14	Use of the Enterprise Edition OCX can be problematic on this platform. Java Applet is recommended
	IE 7	Sun JRE 1.5.0_15, or Sun JRE 1.6.0_14	Use of the Enterprise Edition OCX can be problematic on this platform. Java Applet is recommended
	IE 6 SP2	Sun JRE 1.5.0_15, or Sun JRE 1.6.0_14	
170 MarkView Scan			
Operating System	DB Client Libraries	Other Components	Comments
Windows XP Pro SP2 or SP3 32 bit	Oracle Data Access Components (ODAC) 10.2.0.2.21	Kofax Adrenaline Image Processing Engine 4.0 or greater Required Kofax Virtual ReScan (VRS) 4.1 or 4.2 is recommended	The Scan PC must have a 1.5 JVM installed to run the 170 MarkView installer.
170 MarkView Fax Server 170 MarkView Import Server 170 MarkView Data Export Server 170 MarkView Bar Code Server 170 MarkView Mail Gateway			
Operating System	DB Client Libraries	Other Components	Comments
Windows Server 2008 SP2 (Standard or Enterprise) 32bit	Oracle Data Access Components (ODAC) 10.2.0.2.21	Any Dialogic Brooktrout TR1034 Fax Board (for Fax Server) Kofax Adrenaline Image Processing Engine 4.0 or greater Required (for Bar Code Server)	The C&O Servers must have a Sun JDK 1.5.0_19 installed to run the 170 MarkView installer.
Windows Server 2003 SP2 (Standard, Enterprise, or R2) 32bit	Oracle Data Access Components (ODAC) 10.2.0.2.21	Any Dialogic Brooktrout TR1034 Fax Board (for Fax Server) Kofax Adrenaline Image Processing Engine 4.0 or greater Required (for Bar Code Server)	The C&O Servers must have a Sun JDK 1.5.0_19 installed to run the 170 MarkView installer.