

Kofax Real-Time Transformation Interface

1.1.0

Release Notes



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About This Release

Version Information

The Kofax Real-Time Transformation Interface release has the following build number:
1.1.0.0.0.247.

New Features

This version of the Real-Time Transformation Interface supports image processing for single-page TIFF and JPG images.

Installing and Upgrading the Kofax Real-Time Transformation Interface

For details about system requirements and configuration, see the *Kofax Real-Time Transformation Interface Administrator's Guide*.

Using the Installation Wizard

- 1 On the web server where Kofax Transformation Modules are installed, shut down any running applications, including the Control Panel, virus detection software, and toolbars.
- 2 Start the installation by going to the folder where you extracted the installation deliverables and executing the **KofaxRTTI.exe** file.
- 3 Select **Real-Time Transformation Interface** and click **Next**.
- 4 Follow the instructions in the wizard to accept the license and select a destination location.
- 5 Click **Install**.
- 6 When the installation is complete, click **Finish** to exit the wizard.
- 7 Repeat this procedure on each web server on which to run the Real-Time Transformation Interface.

Note If installing the Real-Time Transformation Interface on multiple servers, use the quiet mode installation procedure to automate the installation.

Using the Quiet Installation Procedure

When you use quiet-mode installation, the installer does not display windows or prompt you for input during the installation process. However, the installer does display error

messages. Because you can use the same installation command on multiple servers, use the quiet installation procedure to automate identical installations on multiple servers.

- 1 On the web server where Kofax Transformation Modules are installed, shut down any running applications, including Control Panel, virus detection software and toolbars.
- 2 Open a command-line window and navigate to the directory where you extracted the installation software.
- 3 Enter a command similar to the following:
KofaxRTTI.exe /s /v"/q"

Known Issues

This section describes issues that you may encounter while using the Real-Time Transformation Interface. Work-around solutions are provided, as applicable.

Data Logging Files Not Deleted After cleanupTimeSpan has Elapsed

The contents of the logging folders are not deleted even though the specified cleanup time span (set via `cleanupTimeSpan`) has elapsed. (Bug 324705)

This happens when `Idle Time-out` (found in the `DefaultAppPool`, `Advanced Settings`, `Process Model` of the application pool created for Real-Time Transformation Interface) is set to terminate worker processes before `cleanupTimeSpan` has elapsed. When the worker processes are terminated, the clean up task is never triggered.

Workaround: Set the `Idle Time-out` to zero (ensures the worker processes never terminate).

Post Size Exceeds Allowed Limits Error Returned when Submitting Image over 4 MB

After upgrading from Real-Time Transformation Interface 1.0 to 1.1, the system might return an error ("post size exceeds allowed limits") if you submit an image that is larger than 4 MB. If this occurs, complete the work-around solution that follows. Verify that your settings match those shown and change any settings that do not match. (315379)

Workaround:

- 1 Open the **web.config** file for editing.
- 2 For `system.web`, verify that your settings match the following `httpRuntime` values:
 - `targetFramework` to **4.5**
 - `maxRequestLength` to **102400**
 - `executionTimeout` to **300**

For example:

```
<system.web>
...
<httpRuntime targetFramework="4.5" maxRequestLength="102400"
  executionTimeout="300" />
...
</system.web>
```

- 3 For `system.WebServer`, verify that the `requestLimits` `maxAllowedContentLength` is **102400000**. For example:

```
</system.web>
```

```
<system.webServer>
...
  <security>
    <requestFiltering>
      <requestLimits maxAllowedContentLength="102400000" />
    </requestFiltering>
  </security>
...
</system.webServer>
```

Projects Using RecoStar Fail with Unknown Fox Exception

Projects Using RecoStar Fail with an Unknown Fox Exception. Looking at the xdc file after the error occurs shows that the representation was created but has no content. (Bug 306516)

Workaround: Use the Abbyy recognition engine instead.

