Kofax Transformation Modules 5.0

Medical Claims Add-on Pack Release Notes

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Introduction

This set of release notes contains important information not included in other Kofax Transformation Modules Medical Claims Add-on Pack documentation. Please read these release notes carefully before you install, upgrade, or use this product.

Important In order to use this project in production, you need the Medical Claims Add-on Pack license.

Known Problems

The following sections describe known problems, and if available, useful workarounds for Kofax Transformation Modules Medical Claims Add-on Pack.

Multi-Field Validation Rules

Fields need to be validated in a specific order to ensure that scripted validation rules are executed when field data is updated. Table fields need to be validated prior to other fields in order for the multi-field validation rules to run. (SPR00055348)

Workaround: Validate the table lines in the "Patient DoB" and "Covered Charges" fields before any other fields on the document. Once the rest of the document is validated, you can make no additional changes to the table fields.

Overlays and Classification Failures

If a document with dropout is incorrectly classified, an overlay is not applied to the image. This makes manual document validation difficult for validation operators because there is no form structure or field headings to serve as guidance. (SPR00055344)

Table Header Extraction

During extraction, the header rows on CMS1500 forms can be incorrectly extracted as table line items. Additionally, empty lines with pre-printed line numbers can be incorrectly extracted on non-dropout forms. (SPR00055343)

Workaround: Manually remove the extra table lines during validation.

Zone Misalignment

In most cases, scripted registration accounts for document shift and skew. However, there are some cases in which shift or skew on a document is not recognized and, as a result, the zones are misaligned. (SPR00055345)

Additional Resources

The following sections provide additional information such as related documentation, training, and assistance for your Kofax product.

Related Documentation

These release notes are a supplement to the following documentation:

Kofax Transformation Modules Medical Claims Add-on Pack Configuration Guide

Information about installing and configuring the Medical Claims Add-on Pack is available in this guide.

Technical Assistance for Your Kofax Product

Support for your Kofax product is provided by your primary application support provider, which is specified as part of the maintenance agreement associated with your purchase. Please contact your Kofax application support provider for technical assistance with your Kofax product.

For more information about your product, visit the Kofax Support pages for:

- Product information and release news
- Access to the Kofax Knowledgebase
- Access to the online Web Incident Management Systems for eligible customers
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  Before contacting your Kofax application support provider, please gather the following information where applicable:
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