

Deactivating a VirtualReScan (VRS) Software License

Application Note

Date	June 17, 2010
Applies To	VirtualReScan (VRS) 4.1, 4.2, and 4.5
Summary	This application note provides an explanation of the steps necessary to deactivate a VirtualReScan (VRS) 4.1, 4.2, or 4.5 software license.
Revision	1.0

VirtualReScan (VRS) Software License Deactivation Overview

The Kofax VirtualReScan (VRS) product is licensed using either a hardware license dongle or a software license. Prior to deactivating a software license, you must be certain that the computer where the VirtualReScan product is installed is connected to the Internet. The deactivation process will release the VRS license from the Kofax Licensing Server and thereby allowing the license to be used on a different PC. This application note provides instructions for the following:

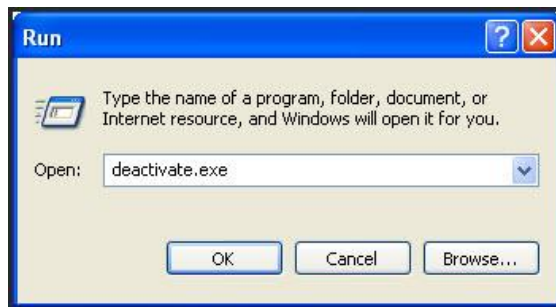
- [Deactivating a VRS Software License](#)
- [Deactivating a VRS Software License on the Deactivation Website](#)

Deactivating a VRS Software License

1. Open the VRS Deactivate utility by either selecting it in the Start Menu under All Programs | Kofax VRS | Deactivate VRS or by the following methods:

Launching the Deactivate utility from the Run command line:

- a. Start | Run
- b. In the “Open” text box type deactivate.exe and click “OK”



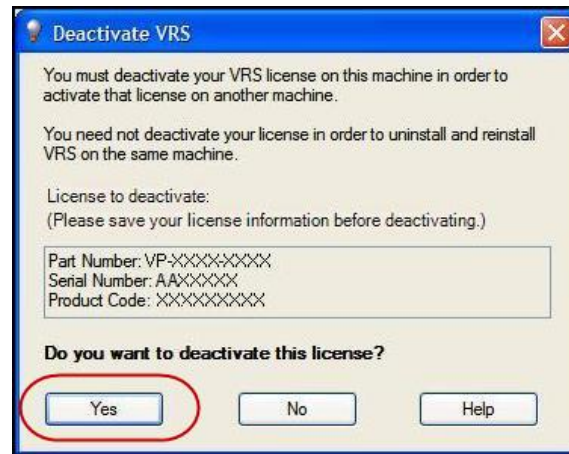
Launching the Deactivate utility from the Bin folder:

- a. For standalone VRS installations:
C:\Program Files\Kofax\ImgCtls\Bin\deactivate.exe
- b. For VRS installed with Kofax Capture 9.x/8.x
C:\Program Files\Kofax\Capture\ImgCtls\Bin\deactivate.exe
- c. For VRS installed with Ascent Capture 7.x
C:\Program Files\Ascent\ImgCtls\Bin\deactivate.exe

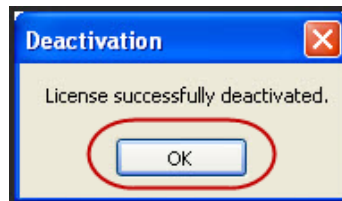
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2. The Deactivate VRS utility will display the Software license Part Number, Serial Number and Product Code. Click the Yes button to deactivate the license information.



3. The "License successfully deactivated" window will display once the license has been deactivated. Click OK to close this window.



Deactivating a VRS Software License on the Deactivation Website

Kofax provides an alternate site to deactivate a VRS software license if deactivation from the Deactivate utility is not possible due to error messages or connection restrictions. The Deactivation website can also be used to deactivate licenses from remote stations if the PC with the VRS installation is not available.

Prior to deactivating a VRS software license on the Deactivation website, the VRS deactivate.txt file is needed. This file contains a deactivation code necessary for successful deactivation of the VRS license.

1. When the VRS deactivation process fails the following deactivation error will display. Click OK to proceed to the Deactivation directions for No Internet Connection.



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2. Navigate to the file path shown in the Deactivate-No Internet Connection window to locate the Deactivate.txt. The deactivate.txt file contains a deactivation code that is needed to deactivate from the Kofax Deactivation Website.



3. Click on the link to the Kofax website or manually enter the following address in your Internet Explorer address bar <http://activate.kofax.com/vrs/>



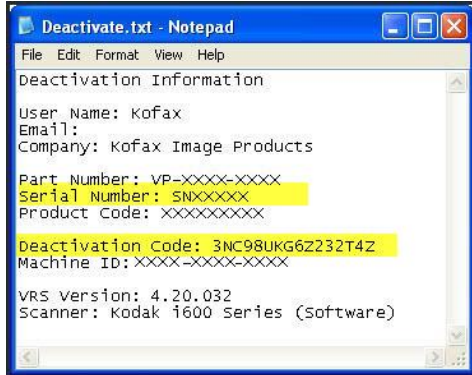
4. From the VirtualReScan License Management screen click on Deactivate VRS.



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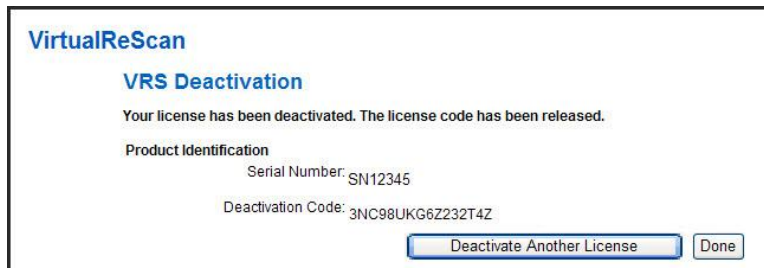
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5. Complete the Product Identification section and include the Serial Number and Deactivation code found in the Deactivate.txt file.



Product Identification How to find this information
*Serial Number: <input type="text" value="SN12345"/>
*Deactivation Code: <input type="text" value="3NC98UKG6Z232T4Z"/>

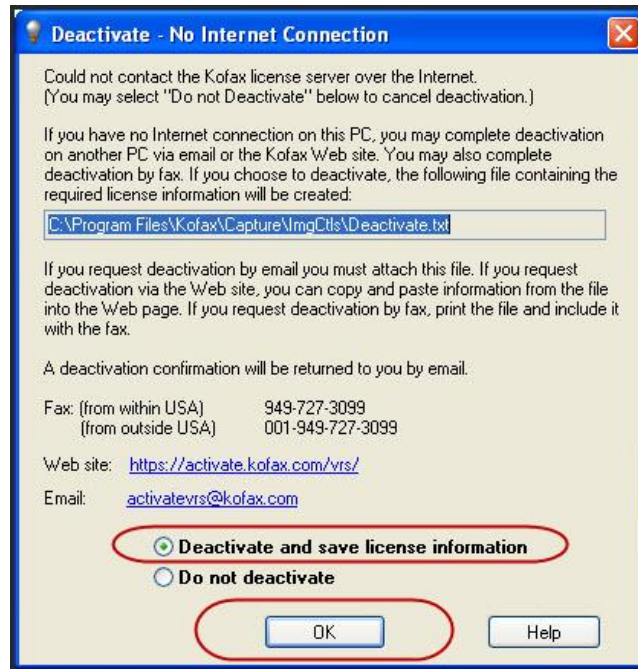
6. Click the Deactivate License button after completing the Product Information section.
7. When the license is successfully deactivated the following message will appear. Click Done to exit the screen or Deactivate Another License.



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- Once the license is deactivated from the Deactivate Website, it needs to be deactivated from the local PC. From the Deactivate.ext utility, click the Deactivate and Save License information radio button, then Click the OK button.



- The license is successfully deactivated from the Local PC when the following message is displayed. Click OK to close the message.

