

Kofax Remote Deposit Capture

1.4.0

Release Notes



©2013- 2015 Kofax, Inc., 15211 Laguna Canyon Road, Irvine, California 92618, U.S.A. All rights reserved.
Use is subject to license terms.

Third-party software is copyrighted and licensed from Kofax's suppliers.

This product is protected by U.S. Patent No. 6,370,277.

THIS SOFTWARE CONTAINS CONFIDENTIAL INFORMATION AND TRADE SECRETS OF KOFAX, INC. USE, DISCLOSURE OR REPRODUCTION IS PROHIBITED WITHOUT THE PRIOR EXPRESS WRITTEN PERMISSION OF KOFAX, INC.

Kofax, the Kofax logo, Kofax product names, and Lexmark stated herein are trademarks or registered trademarks of Kofax and Lexmark in the U.S. and other countries. All other trademarks are the trademarks or registered trademarks of their respective owners.

U.S. Government Rights Commercial software. Government users are subject to the Kofax, Inc. standard license agreement and applicable provisions of the FAR and its supplements.

You agree that you do not intend to and will not, directly or indirectly, export or transmit the Software or related documentation and technical data to any country to which such export or transmission is restricted by any applicable U.S. regulation or statute, without the prior written consent, if required, of the Bureau of Export Administration of the U.S. Department of Commerce, or such other governmental entity as may have jurisdiction over such export or transmission. You represent and warrant that you are not located in, under the control of, or a national or resident of any such country.

DOCUMENTATION IS PROVIDED "AS IS" AND ALL EXPRESS OR IMPLIED CONDITIONS, REPRESENTATIONS AND WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR NON-INFRINGEMENT, ARE DISCLAIMED, EXCEPT TO THE EXTENT THAT SUCH DISCLAIMERS ARE HELD TO BE LEGALLY INVALID.

Contents

| | |
|---|---|
| About This Release | 5 |
| Version Information | 5 |
| Resolved Issues | 7 |
| PreferBooleans not Returning Tri-state Values | 7 |
| Large Images Caused an Error in Check Deposit | 7 |
| Known Issues | 9 |
| Poor extraction results for A2iA_CheckMemoline field | 9 |
| Parameter Names Are Too Long | 9 |
| IQAFailure fields for CarbonStrip and OutOfFocus Don't Work | 9 |

About This Release

The software and documentation is available from the Kofax Fulfillment Site: <https://delivery.kofax.com/>. A representative from your company registers on this site to download the software and documentation.

If you are already a Kofax customer, contact your Kofax Professional Services Regional Manager to discuss and plan your upgrade. New customers receive email from Sales after completing their agreement with Kofax. The email contains a serial number to use when registering on the fulfillment site. Registration provides customers with the credentials needed to download the software.

To access the software for this release:

- 1 Log in to the Kofax Fulfillment Site (<https://delivery.kofax.com/>).
- 2 From the YourKofax Software list, select **Kofax Remote Deposit Capture Smart Mobile Component**.
- 3 Under Product Downloads, locate the desired version.

The available packages include all the software, documentation, and license keys for the release.

Version Information

The Kofax Remote Deposit Capture 1.4.0 release is identified by build number 1.4.0.0.128.

Resolved Issues

This section contains information about issues that have been resolved as of this version of the product.

PreferBooleans not Returning Tri-state Values

When the `PreferBooleans` parameter was set to `FALSE`, the values returned for `IQAFailure` and `Usability Failure` should have been tri-stated (`YES`, `NO` or `NOTDEFINED`). However, it returned boolean values. (620608)

Affected platforms and/or devices:

- All

Workaround: None

Large Images Caused an Error in Check Deposit

There was an issue with large images for Check Deposit that was causing this error:
`Unhandled Exception: System.AccessViolationException: Attempted to read or write protected memory. This is often an indication that other memory is corrupt.` This occurred when the image was large and image processing was done on the image. The dimensions of the images were around 3400x1500 with a DPI of 400. (548315)

Affected platforms and/or devices:

- iOS
- Android

Known Issues

This section describes issues that you may encounter while using Kofax Remote Deposit Capture. Work-around solutions are provided, as applicable.

Poor extraction results for A2iA_CheckMemoline field

A2iA_CheckMemoline field currently returns poor extraction results, especially when the memo is handwritten. (651777)

Affected platforms and/or devices:

- All

Workaround: Use printer rather than handwritten, where possible:

Parameter Names Are Too Long

The following parameters get an `Invalid job initialization parameters` error because the parameter names are too long. (621150)

- `PreferLocalizedExtractionIfLowerConf`
- `PreferLocalizedExtractionIfBlank`
- `PreferCountrySpecificExtraction`

Affected platforms and/or devices:

- KTA

Workaround: Use shorter names as follows:

- `PreferLocalizedExtractionIfLow`
- `PreferLocalizedExtractionIfBla`
- `PreferCountrySpecificExtractio`

IQAFailure fields for CarbonStrip and OutOfFocus Don't Work

The remote deposit fields `IQAFailure_CarbonStrip` and `IQAFailure_OutOfFocus` have not been implemented. (620567)

Affected platforms and/or devices:

- All

Workaround: None

