

Kofax Mobile ID Capture

Release Notes

Version: 2.1.0

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About This Release

The software and documentation is available from the Kofax Fulfillment Site: <https://delivery.kofax.com/>. A representative from your company registers on this site to download the software and documentation.

If you are already a Kofax customer, contact your Kofax Professional Services Regional Manager to discuss and plan your upgrade.

If you are an existing customer, follow the instructions below to access the product for this release:

1. Log in to the Kofax Fulfillment Site (<https://delivery.kofax.com/>).
2. From the Your Software list, locate and select the product you want to download.
3. Follow the instructions on the Fulfillment Site to complete your download.

The available packages include the software, documentation, and license keys for the release.

New customers will receive an email from Kofax after their product's purchase. The email will contain a serial number to use when registering on the Kofax Fulfillment Site. Registration provides customers with the credentials needed to download their product.

Version Information

The Kofax Mobile ID Capture 2.0.0 release is identified by build number 2.1.0.0.0.69.

Resolved Issues

This section describes issues resolved in the following releases.

There are no issues at this time.

Known Issues

This section describes issues that you may encounter while using Kofax Mobile ID Capture. Work-around solutions are provided, as applicable.

Extraction Results for A Number of ID Fields are Poor

For supported ID types and field extracted for each type, please refer to the *Kofax Mobile ID Capture 2.x Administrator's Guide*. The following notes are applicable when both the front and back of IDs are sent for extraction, when supported.

Argentina (800156)

- Address fields extraction for ID is poor.
- Address fields extraction for DL is low.

Brazil (800158)

- Extraction accuracy for CPF, DateOfBirth, FatherName, MiddleName, LastName and MotherName are poor for Brazil DL.
- Extraction accuracy for FirstLicense, FirstName, License, NumberRegistered are low for Brazil DL.

India (800159)

Extraction accuracy for MiddleName in PAN cards is low.

Mexico (800160)

- Extraction accuracy for expiration date, LastName, is low for Federal District.
- Extraction accuracy for IDNumber is poor for Federal District.
- Extraction accuracy for Address fields for National Electoral card is poor.
- Extraction accuracy of City field for National Electoral card is poor.
- Extraction accuracy for MiddleName, Lastname, for Mexico State DL is low.
- Extraction accuracy for Period for Mexico State DL is poor.

Poland (800161)

- Address fields, IDNumber low for Polish ID.
- IssuingAuthority, MiddleName poor for Polish ID.
- Address fields, MiddleName low for Polish DL.
- ExpirationDate, IssuingAuthority are poor for Polish DL.

Cannot use Diagnostic Data in Conjunction with Kofax Mobile ID Capture 2.x

When `diagnosticData=On` and `separateExtractionProcessPool="true"` are set in the RTTI project definition, the request fails. (799999)

Workaround: None. Diagnostic data cannot be used in Conjunction with Kofax Mobile ID Capture 2.x.