



Kofax Monitor

Technical Specifications

Version: 7.8.0

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About Kofax Monitor technical specifications

The technical specifications in this document are specific to Kofax Monitor 7.8. You must meet these requirements to support your Kofax Monitor system.

Hardware Recommendations

- 20 GB free disk space formatted NTFS on server for normal operation
- Xeon class processor, 2 GHz minimum.
- 4 GB RAM minimum, for virtual machines - 2 vCPU with 4 GB vRAM - full production sizing will vary based on resource requirements.
- Graphics card capable of 65,536 colors and resolution set greater than 256 colors
- Network connectivity with a Windows-supported NIC

Product requirements

Kofax Monitor Server

Specification	Description
Browser	<ul style="list-style-type: none"> • Internet Explorer 11 in native mode • Edge 40.15063.674.0 or later • Firefox 50 or later • Chrome 55 or later
Server Operating Systems	<ul style="list-style-type: none"> • Windows Server 2008 R2 • Windows Server 2012 • Windows Server 2012 R2 • Windows Server 2016
Web Servers/Web Application Servers	<ul style="list-style-type: none"> • IIS 7.5 on supported 2008 R2 Windows Servers • IIS 8.0 / 8.5 on supported 2012/2012 R2 Windows Servers • IIS 10.0 supported on Widnwos Server 2016 <p>Windows Authentication Role required</p>
DBMS	<ul style="list-style-type: none"> • MS SQL Server 2008 with SP4 • MS SQL Server 2008 Express Edition with SP4 • MS SQL Server 2008 R2 with SP3 • MS SQL Server 2012 with SP2 • MS SQL Server 2012 Express Edition with SP2 • MS SQL Server 2014 with SP1 • MS SQL Server 2014 Express Edition with SP1 • MS SQL Server 2016 with SP1 • MS SQL Server 2016 Express Edition with SP1 • MS SQL Server 2017 • Oracle 11G R1 (11.1.0.6.0 or 11.1.0.7.0)

Specification	Description
	<ul style="list-style-type: none"> • Oracle 11G R2 (11.2.0.3 or 11.2.0.6.0) • Oracle 12c R1 (12.1.0.1.0 or 12.1.0.2.0) • Oracle 12c R2 (12.2.0.1.0) <p>Kofax Monitor will support the use of Windows Authentication to access a MSFT SQL Server database within a single Windows domain when using a MSFT-supported Windows Active Directory Service server environment. Requires SQL Server authentication if KM creates SQL Server database during KM installation. Kofax Monitor supports the use of Microsoft Cluster Server for SQL Server HA configurations. Note that the SQL Server Driver is required.</p> <p>A Remote Kofax Monitor server with a database of SQL Server or Oracle must match the same database type on the Master Kofax Monitor server (example, SQL Server <-> SQL Server, Oracle <-> Oracle).</p>
Required 3rd Party Technologies	.NET Framework 4.5.1 or above Runtime with ASP.NET 4.0 or above.
Compatible Paging Providers	<p>Corporate paging provider service name required if not listed. Recommend use of SMTP based email versus Internet based paging to reduce firewall security configuration changes</p> <ul style="list-style-type: none"> • Alltel • American Messaging • ArchWireless • ATT Wireless • Metrocall • Metrocall-PageWriter • MobileComm • Nextel One or Two Way • Qwest • Sktyel • SprintPCS • T-Mobile • US Cellular • USA Mobility • Verizon Wireless • Virgin Mobile
Compatible Kofax Software	<ul style="list-style-type: none"> • Kofax Transformation Modules 5.X • Kofax Transformation Modules 6.X • Kofax Real-Time Transformation Interface 1.6 + • Kofax Capture 9.0 with all service packs • Kofax Capture 10 with all service packs • Kofax Capture 10.1 with all service packs • Kofax Capture 10.2 • Kofax Capture 11.0 • Kofax Front Office Server 3.5.2

Specification	Description
	<ul style="list-style-type: none"> • Kofax Front Office Server 4.0 with all service packs • Kofax Front Office Server 4.1 • Kofax Import Connector 2.X • VRS Elite 5.0 SP1 • VRS Elite 5.1.X • Kofax Communication Server 9.0 – Requires Patch • Kofax Communication Server 9.1 • Kofax Communication Server 9.2 • Kofax Communication Server 10.X • Kofax Reporting 2.0 • KTA 7.3 + • KAFC 1.2.1.1+
Languages supported	US English Only
Ports and protocols	Access to standard ports (22 for SSH, 23 for telnet, 25 for smtp, 80 for http, 143 for IMAP, 162 for snmp-trap). Port access is only required if using a specific protocol to provide notification (e.g., SNMP) or monitoring (e.g., IMAP) support.

WinApp Client (Optional)

Specification	Description
Operating Systems	<ul style="list-style-type: none"> • 32-bit Windows 2008 Server R2 • 64-bit Windows 2008 Server R2 • 32-bit Windows 7 with SP1 • 64-bit Windows 7 with SP1 • 64-bit Windows 2012 Server R2 • 64-bit Windows 2016 Server • Windows 8 (32-bit/64-bit) • Windows 8.1 (32-bit/64-bit) • Windows 10 <p>Proactive Actions cannot have any visual GUI for the following operating systems</p> <ul style="list-style-type: none"> • 64-bit Windows 7 • 64-bit Windows 2012 Server R2 • Windows 8 (32-bit/64-bit) • Windows 8.1 (32-bit/64-bit) • Windows 10 • 64-bit Windows 2016 Server
Required 3rd Party Technologies	<ul style="list-style-type: none"> • NET Framework 2.0 Runtime SP2 • Microsoft Visual C++ 2013 Redistributable Package • NET Framework 3.5 Runtime SP1 • NET Framework 4.5.1 and ASP.NET 4.0

Specification	Description
Mobile Device Support	<ul style="list-style-type: none"><li data-bbox="609 403 1258 430">• iOS devices (iPad, iPhone) running iOS 9 or above<li data-bbox="609 432 1193 459">• Android devices running Android 6.0 or above