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About this release

The release notes give you information about Kofax AutoStore 7 SP 6. Please read this document carefully, as it contains information that is not included in other Kofax AutoStore documentation.

Introduction

This release includes fixes made since the release of Kofax AutoStore 7 SP 5.

Your existing workflows should migrate to this version without modification, except where it is specified otherwise in the Known issues section.

Version information

The build number for Kofax AutoStore 7.0.6 is 7.0.6.35.

To verify the build number of the product, right-click AutoStore7sp6.exe and select Properties from the context menu. On the Details tab, you can verify the File description property.

System requirements

For information on supported operating systems and other system requirements, see the System Requirements section of the Kofax AutoStore Installation Guide.

This release is accompanied by Device Registration Service 7.13.

Product documentation

The full documentation set for Kofax AutoStore is included in the attached Kofax AutoStore Installation Guide and Kofax AutoStore Admin Guide, and in the offline help.
Sunset Pack

Components available in Kofax AutoStore 7 SP 6 SunSet Pack:
- Capture
  - Content Management Queue
  - Fujitsu Network Scanner
  - Kodak Scan Station
  - Output Manager Capture
  - QuickCapture
- Process
  - Encryption/Decryption Filter
  - Watermark
- Route
  - Alfresco
  - Content Management Queue
  - Fortis
  - FortisBlue
  - LAN Fax
  - Lotus Notes/Domino
  - OpenText Document Server, Alchemy
  - Output Manager Route
  - Send to Printer

New features

This section lists the new features and enhancements introduced in this version of Kofax AutoStore.

Updated RightFax server support

New OpenText RightFax Route component to support RightFax Server version 16.4 or higher

Benefit: OpenText customers enabled to use cloud and hybrid deployments from version 16.4 of RightFax Server. The integration API available for such deployments as a new REST based API.

Updated CSDK

The Capture Software Development Kit (CSDK) has been updated to the latest published version (21.1.0.2).

Benefit: All the CSDK improvements are available for the customer, such as improved accuracy, bug fixes and stability enhancements.
Windows Server 2019 support

AutoStore 7 SP 6 can now be installed on Windows Server 2019.
Resolved issues

This section lists previously reported issues that are now resolved in Kofax AutoStore 7.0.6.

General

1550329: Option is available to run Leadtools page-counting in external process so that it does not crash the batch or lock files.

AutoCapture

1546670
File is now deleted, when the delete capture item is selected in combination with the close window after file is sent option.

1538499
ODBC source DB Lookup issue is fixed when field validation is enabled.

1550342
Fixed "Request returned an error without description" error when validation script is missing.

1497266
Fixed folder browsing script is not working issue.

1460597
Fixed special character handling in user input text.

1530227
Fixed issue where DB Lookup filed did not return any value from non-SQL source.

1397714
More than 17 files can now be processed through right click context menu.

Batch Importer

1397769
Fixed differentiation issue between files and folders.
Binder

1397197
Single XML file is generated for each document in Knowledge Package Builder component

GoogleDocs

1397193
Fixed issue preventing addition of new users.

HP OXPd

1491102
Fixed issue of missing Contrast, Darkness, and Sharpness scan settings. Blank page was displayed in non-English languages.

IMAP Capture

1562170
Fixed issue with special character handling in attachment filename.

Konica Minolta iOption

1407993
Scanning is possible when DRS has been configured with the FQDN address of the MFP.
1440938
Fixed issue with password encryption when metadata is being passed into the knowledge package.

Kyocera MFP (HyPAS)

1454645
Fixed issue of "The control 'formDisplayPanel already' has a data item registered." error message.
The **Find** button on **Send to Folder** form is working now on newer MFP models.

### Lexmark MFP

**1492712**
Fixed issue of error message "No such host is known" appearing sporadically when using the AutoStore app with device groups.

### Notification options

**1528077**
Component now supports TLS 1.2.

### OneDrive

**1447043**
Updated component to accommodate changes in MS service.

**1558454**
Fixed issue which prevented user tokens to get refreshed automatically.

### OCR

**1543992**
Fonts are now embedded in PDF/A file type when configured.

**1400817**
Improved barcode reading when the zone is set to the whole page.

**1558014**
Improved component stability.

**1400838**
Improved zonal OCR recognition precision.

**1563750**
Certain input files caused General protection fault when processed by the component.
1400826
Improved OCR recognition precision when using Full Mode.

1553179
When selected in settings, in case of corrupt original pages empty ones are inserted to the output document and the workflow is not rejected.

1501740
Fixed issue where the status of rejected files was incorrectly set.

**OPBarcode**

1550327
Fixed issue where minimum barcode length setting affected QR barcode recognition results.

1554891
All of the original pages are in the output document only if splitting VBScript has no split result.

1554792
Added information to help about page index starting with 0.

1400827, 1511997
Improved QR code recognition precision.

1522687
Improved barcode recognition precision in case of active zones.

1554874, 1554888
Added example about how to split on barcode with VBScript.

1557486
Fixed Auto Rotation issue if VBScript is used.

1564806
Fixed issue where RRT values were incorrectly set in case of splitting.

1563301
"Split position" value is always set back to "Before separator page" when "Keep separator pages" is deselected.

**OPBinder**

1538505
Improved component stability
Professional Image Management

1563753
Fixed file load resolution setting issue.

1563320
Fixed issue where certain PDF files rendered poor quality after running through the component.

Send to Printer

1546785
All files are printed properly when there's multiple files sent for printing in a workflow.

1565207
Improved print quality.

Send to SFTP

1553555
Improved connection handling.

SharePoint route

1563744
Fixed issue of RRT mapping to SharePoint lookup fields.

1444679
Content type is now properly selected when routing document.

Web Capture

1555214
Fixed issue where "Add file dialog window" did not open in new version of Chrome.

1397776
Fixed issue in user session handling.
Known issues

This section describes issues that you may encounter while using Kofax AutoStore 7 SP 6 and provides workarounds, as applicable.

Installation

1571912: Prerequisite installation may occasionally report "The installation of <component> appears to have failed".

**Workaround:** Make sure that background installation task is not running, for example Windows Update is not installing updates. If you encounter this issue, select **No** on the failed installation message, wait until any other installation task finishes and then restart AutoStore installer.

SMTP capture

1477804: Intermittently an error occurs when processing emails.

Box

1571724: Tokens are not picked up after an upgrade.

**Workaround:** Authorization Cache Location folder has to be reconfigured after an upgrade.

1. Launch **Box Web Authorization Server Configuration tool**.
2. Modify the Authorization Cache Location folder to the previously used token store. The default is \C:\Program Files (x86)\Notable Solutions\AutoStore 7\BoxRouteTokens.
3. Save the changes in the configuration tool.

Dropbox

1571865: Tokens are not picked up after an upgrade.

**Workaround:** Authorization Cache Location folder has to be reconfigured after an upgrade.

1. Launch **Dropbox Web Authorization Server Configuration tool**.
2. Modify the Authorization Cache Location folder to the previously used token store. The default is \C:\Temp.
3. Save the changes in the configuration tool.

**GoogleDocs**

1571978: Client ID, Client Secret ID and user tokens are not picked up after an upgrade.

**Workaround:** Authorization Cache Location folder has to be reconfigured after an upgrade.

2. Stop the authorization service.
3. Navigate to the C:\Program Files (x86)\NSi\CredentialsStore\NSi.AutoStore.GoogleDocsCW.GDOAuth2Credentials folder.
4. Create a folder where the folder name is the same as the GoogleDocs Client ID.
5. Move all the tokens to the folder created in the previous step.
7. Modify the Authorization Cache Location folder to C:\Program Files (x86)\NSi\CredentialsStore\NSi.AutoStore.GoogleDocsCW.GDOAuth2Credentials.
8. Save the changes in the configuration tool.
10. Enter Client ID and Client Secret ID.
11. Save the configuration.
13. Start the authorization service.

**OneDrive**

1571876: Client ID, Client Secret, Redirect URI and user tokens are not picked up after an upgrade.

**Workaround:** Client ID, Client Secret and Redirect URI have to be re-entered in AutoStore Process Designer and all users have to re-authorize.

1. Launch OneDrive Web Authorization Server Configuration tool.
2. Stop the authorization service.
3. Navigate to the C:\ProgramData\Nuance\AutoStore\OneDriveRouteTokens\ folder.
4. Delete subfolders which hold the token files.
5. Open the OneDrive component configuration in AutoStore Process Designer.
6. Enter Client ID, Client Secret and Redirect URI values, click OK and save the configuration.
8. Start the authorization service.
9. Have all OneDrive users re-authorize through the AutoStore OneDrive Web Authorization Application.