

# Kofax AutoStore

## Release Notes

Version: 7.0.6

Date: 2020-12-14

The KOFAX logo is displayed in a bold, blue, sans-serif font. The letters are thick and closely spaced, with a consistent weight throughout. The 'K' and 'F' are particularly prominent due to their size and the boldness of the font.

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# About this release

The release notes give you information about Kofax AutoStore 7 SP 6. Please read this document carefully, as it contains information that is not included in other Kofax AutoStore documentation.

## Introduction

This release includes fixes made since the release of Kofax AutoStore 7 SP 5.

Your existing workflows should migrate to this version without modification, except where it is specified otherwise in the [Known issues](#) section.

## Version information

The build number for Kofax AutoStore 7.0.6 is 7.0.6.35.

To verify the build number of the product, right-click `AutoStore7sp6.exe` and select **Properties** from the context menu. On the **Details** tab, you can verify the **File description** property.

## System requirements

For information on supported operating systems and other system requirements, see the *System Requirements* section of the *Kofax AutoStore Installation Guide*.

This release is accompanied by Device Registration Service 7.13.

## Product documentation

The full documentation set for Kofax AutoStore is included in the attached *Kofax AutoStore Installation Guide* and *Kofax AutoStore Admin Guide*, and in the offline help.

## Sunset Pack

Components available in Kofax AutoStore 7 SP 6 SunSet Pack:

- Capture
  - Content Managemet Queue
  - Fujitsu Network Scanner
  - Kodak Scan Station
  - Output Manager Capture
  - QuickCapture
- Process
  - Encryption/Decryption Filter
  - Watermark
- Route
  - Alfresco
  - Content Managemet Queue
  - Fortis
  - FortisBlue
  - LAN Fax
  - Lotus Notes/Domino
  - OpenText Document Server, Alchemy
  - Output Manager Route
  - Send to Printer

## New features

This section lists the new features and enhancements introduced in this version of Kofax AutoStore.

### Updated RightFax server support

New OpenText RightFax Route component to support RightFax Server version 16.4 or higher

**Benefit:** OpenText customers enabled to use cloud and hybrid deployments from version 16.4 of RightFax Server. The integration API available for such deployments as a new REST based API.

### Updated CSDK

The Capture Software Development Kit (CSDK) has been updated to the latest published version (21.1.0.2).

**Benefit:** All the CSDK improvements are available for the customer, such as improved accuracy, bug fixes and stability enhancements.

## Windows Server 2019 support

AutoStore 7 SP 6 can now be installed on Windows Server 2019.

# Resolved issues

This section lists previously reported issues that are now resolved in Kofax AutoStore 7.0.6.

## General

**1550329:** Option is available to run Leadtools page-counting in external process so that it does not crash the batch or lock files.

## AutoCapture

**1546670**

File is now deleted, when the delete capture item is selected in combination with the close window after file is sent option.

**1538499**

ODBC source DB Lookup issue is fixed when field validation is enabled.

**1550342**

Fixed "Request returned an error without description" error when validation script is missing.

**1497266**

Fixed folder browsing script is not working issue.

**1460597**

Fixed special character handling in user input text.

**1530227**

Fixed issue where DB Lookup filed did not return any value from non-SQL source.

**1397714**

More than 17 files can now be processed through right click context menu.

## Batch Importer

**1397769**

Fixed differentiation issue between files and folders.



## Binder

**1397197**

Single XML file is generated for each document in Knowledge Package Builder component

## GoogleDocs

**1397193**

Fixed issue preventing addition of new users.

## HP OXPd

**1491102**

Fixed issue of missing **Contrast**, **Darkness**, and **Sharpness** scan settings. Blank page was displayed in non-English languages.

## IMAP Capture

**1562170**

Fixed issue with special character handling in attachment filename.

## Konica Minolta iOption

**1407993**

Scanning is possible when DRS has been configured with the FQDN address of the MFP.

**1440938**

Fixed issue with password encryption when metadata is being passed into the knowledge package.

## Kyocera MFP (HyPAS)

**1454645**

Fixed issue of "The control 'formDisplayPanel already' has a data item registered." error message.

**1483338**

The **Find** button on **Send to Folder** form is working now on newer MFP models.

## Lexmark MFP

**1492712**

Fixed issue of error message "No such host is known" appearing sporadically when using the AutoStore app with device groups.

## Notification options

**1528077**

Component now supports TLS 1.2.

## OneDrive

**1447043**

Updated component to accomodate changes in MS service.

**1558454**

Fixed issue which prevented user tokens to get refreshed automatically.

## OCR

**1543992**

Fonts are now embedded in PDF/A file type when configured.

**1400817**

Improved barcode reading when the zone is set to the whole page.

**1558014**

Improved component stability.

**1400838**

Improved zonal OCR recognition precision.

**1563750**

Certain input files caused General protection fault when processed by the component.

**1400826**

Improved OCR recognition precision when using Full Mode.

**1553179**

When selected in settings, in case of corrupt original pages empty ones are inserted to the output document and the workflow is not rejected.

**1501740**

Fixed issue where the status of rejected files was incorrectly set.

## OPBarcode

**1550327**

Fixed issue where minimum barcode length setting affected QR barcode recognition results.

**1554891**

All of the original pages are in the output document only if splitting VBScript has no split result.

**1554792**

Added information to help about page index starting with 0.

**1400827, 1511997**

Improved QR code recognition precision.

**1522687**

Improved barcode recognition precision in case of active zones.

**1554874, 1554888**

Added example about how to split on barcode with VBScript.

**1557486**

Fixed Auto Rotation issue if VBScript is used.

**1564806**

Fixed issue where RRT values were incorrectly set in case of splitting.

**1563301**

"Split position" value is always set back to "Before separator page" when "Keep separator pages" is deselected.

## OPBinder

**1538505**

Improved component stability

## Professional Image Management

**1563753**

Fixed file load resolution setting issue.

**1563320**

Fixed issue where certain PDF files rendered poor quality after running through the component.

## Send to Printer

**1546785**

All files are printed properly when there's multiple files sent for printing in a workflow.

**1565207**

Improved print quality.

## Send to SFTP

**1553555**

Improved connection handling.

## SharePoint route

**1563744**

Fixed issue of RRT mapping to SharePoint lookup fields.

**1444679**

Content type is now properly selected when routing document.

## Web Capture

**1555214**

Fixed issue where "Add file dialog window" did not open in new version of Chrome.

**1397776**

Fixed issue in user session handling.

# Known issues

This section describes issues that you may encounter while using Kofax AutoStore 7 SP 6 and provides workarounds, as applicable.

## Installation

**1571912:** Prerequisite installation may occasionally report "The installation of <component> appears to have failed".

**Workaround:** Make sure that background installation task is not running, for example Windows Update is not installing updates. If you encounter this issue, select **No** on the failed installation message, wait until any other installation task finishes and then restart AutoStore installer.

## SMTP capture

**1477804:** Intermittently an error occurs when processing emails.

## Box

**1571724:** Tokens are not picked up after an upgrade.

**Workaround:** **Authorization Cache Location** folder has to be reconfigured after an upgrade.

1. Launch **Box Web Authorization Server Configuration tool**.
2. Modify the **Authorization Cache Location** folder to the previously used token store. The default is `C:\Program Files (x86)\Notable Solutions\AutoStore 7\BoxRouteTokens`.
3. Save the changes in the configuration tool.

## Dropbox

**1571865:** Tokens are not picked up after an upgrade.

**Workaround:** **Authorization Cache Location** folder has to be reconfigured after an upgrade.

1. Launch **Dropbox Web Authorization Server Configuration tool**.
2. Modify the **Authorization Cache Location** folder to the previously used token store. The default is `C:\Temp`.

3. Save the changes in the configuration tool.

## GoogleDocs

**1571978: Client ID, Client Secret ID** and user tokens are not picked up after an upgrade.

**Workaround: Authorization Cache Location** folder has to be reconfigured after an upgrade.

1. Launch **GoogleDocs Web Authorization Server Configuration tool**.
2. Stop the authorization service.
3. Navigate to the `C:\Program Files (x86)\NSi\CredentialsStore\NSi.AutoStore.GoogleDocsCW.GDOAuth2Credentials` folder.
4. Create a folder where the folder name is the same as the *GoogleDocs Client ID*.
5. Move all the tokens to the folder created in the previous step.
6. Launch **GoogleDocs Web Authorization Server Configuration tool**.
7. Modify the **Authorization Cache Location** folder to `C:\Program Files (x86)\NSi\CredentialsStore\NSi.AutoStore.GoogleDocsCW.GDOAuth2Credentials`.
8. Save the changes in the configuration tool.
9. Open the GoogleDocs component configuration in **AutoStore Process Designer**.
10. Enter **Client ID** and **Client Secret ID**.
11. Save the configuration.
12. Launch **GoogleDocs Web Authorization Server Configuration tool**.
13. Start the authorization service.

## OneDrive

**1571876: Client ID, Client Secret, Redirect URI** and user tokens are not picked up after an upgrade.

**Workaround: Client ID, Client Secret** and **Redirect URI** have to be re-entered in **AutoStore Process Designer** and all users have to re-authorize.

1. Launch **OneDrive Web Authorization Server Configuration tool**.
2. Stop the authorization service.
3. Navigate to the `C:\ProgramData\Nuance\AutoStore\OneDriveRouteTokens\` folder.
4. Delete subfolders which hold the token files.
5. Open the OneDrive component configuration in **AutoStore Process Designer**.
6. Enter **Client ID, Client Secret** and **Redirect URI** values, click **OK** and save the configuration.
7. Launch **OneDrive Web Authorization Server Configuration tool**.
8. Start the authorization service.

9. Have all OneDrive users re-authorize through the AutoStore OneDrive Web Authorization Application.