

# Kofax Analytics for Mobile

## Release Notes

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## Chapter 1

# About this release

The release notes contain late-breaking information about Kofax Analytics for Mobile. Please read this document carefully, as it contains information that is not available in other documentation.

## Version information

This Kofax Analytics for Mobile product is identified by build number 1.1.0.0.432, which is listed in the About window on the Kofax Analytics for Mobile dashboard.

## System requirements

The primary source of information about Kofax Analytics for Mobile requirements and dependencies on other products is the *Cross Product Compatibility Matrix*, which is available on the Kofax website at [www.kofax.com](http://www.kofax.com). The matrix is updated regularly, and we recommend that you review it carefully to ensure success with your product.

## What's new in this release

### **SQL Server Support**

Kofax Analytics for Mobile can now run on SQL Server.

**Note** The Database Management System Kofax Analytics for Mobile uses (MS SQL Server or Oracle) must match with what the underlying platform (Real-Time Transformation Interface or Kofax TotalAgility) uses.

### **Kofax TotalAgility Platform Support**

Kofax Analytics for Mobile can now provide dashboards for mobile transactions on the Kofax TotalAgility platform.

### **Custom dashboard added**

Kofax Analytics for Mobile has a custom dashboard which displays transactions from a custom built mobile application.

### **Channel Filter**

A new filter has been added. The dashboard can be filtered by requests coming from HTML5 or via the mobile app.

### **TIFF images support**

The job detail screen can now display TIFF images.

## Changes in behavior for this release

### **Bill Pay dashboard**

- The "Biller Not Recognized" metric has been renamed to "Biller Not in Database". In addition this dashboard now also displays the top 10 billers not in the database.
- The "Average Confidence Score "metric has been removed and the following confidence metrics were added:
  - Average Name confidence
  - Average Account# confidence

### **Check Deposit dashboard**

- The "Average Confidence Score "metric has been removed and the following confidence metrics were added:
  - Average MICR confidence (Usable Checks)
  - Average MICR confidence (Rejected Checks)
  - Average Amount Confidence (Usable Checks)

### **ID dashboard**

- The "Average Confidence Score "metric has been removed and the following confidence metrics were added:
  - Average Name confidence
  - Average ID Number confidence
  - Average Classification confidence
  - Average MRZ confidence

### **Fields View page**

- Clicking on a transaction brings up the job details for that transaction.

### **Job Details page**

- Fields Changes are now accessible from the Job details page.
- Images: Raw and Processed images are now separated and identified.

### **Job Info grid**

- You can now filter by document type in the Job Info grid.

- You can now export all the transactions, including the HTTP Request and HTTP Response fields, to Excel.

**Note** The base64 image data will not be included in this export and if a field is larger than 32K characters it will be truncated to 32K.

## Chapter 2

# Known issues

This section describes issues that you may encounter while using Kofax Analytics for Mobile. Workarounds are provided, as applicable.

## Creating project failed error

A "Creating project failed" error frequently appears on the first attempt after I click the "Yes" button to create the project. (836189)

**Workaround:** Try again, the second attempt is usually fine.

## Initial load of large databases may be slow

If a large amount of data exists in the Real-Time Transformation Interface Datalog, it may take several minutes to perform the initial data load process. (680065)

**Workaround:** Depending on the size of your database, you may need to limit the number of transactions loaded at one time. When using the Insight Data Loader, we recommend that you limit each manual data load to no more than 10,000 Real-Time Transformation Interface transactions, which can be accomplished by repeating the Initial Data Load procedure in the *Administrator's Guide*. Each time you repeat the procedure, adjust the date range incrementally until data for the entire date range is loaded.

Alternatively, for data sets larger than 10,000 records you may use the `InsightDataLoader.zip` utility included with Kofax Analytics for Mobile. For instructions please refer to the Loading Historical Data section of the *Kofax Analytics for Mobile Administrator's Guide*.

## Error During License Server Test

If you use the Test function on the License Utility configuration window to test the connection for the Custom Kofax License Server, an unhandled exception occurs. (682703)

**Workaround:** Run the License Utility on a computer where Kofax Capture is not installed.