

Kofax Transformation Modules

4.5.2

Release Notes



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Introduction

These notes supplement the *Kofax Transformation Modules 4.5 Release Notes*, and contain important information about resolved problems, known issues, installing and removing the service pack, and technical support. Please read these service pack notes carefully before you install or use this product.

Kofax Transformation Modules 4.5 Service Pack 2 is a cumulative package and contains features and problem resolutions provided with Kofax Transformation Modules 4.5 Service Pack 1 and the subsequent fix packs.

New Features

The following new features have been added to Kofax Transformation Modules 4.5 Service Pack 2.

Validation - Force All Fields to Be Valid

A new menu and toolbar command is available in Validation and Test Validation to force all fields to become valid. (SPR00069991)

“Allow empty value” Option for Amount and Percentage Formatters

The “Allow empty value” option for amount and percentage formatters was implemented. (SPR00069788)

Resolved Problems

The following problems have been resolved in Kofax Transformation Modules 4.5 Service Pack 2.

Memory Leak in Document Review when Merging and Splitting Documents

The memory usage in Document Review increases when merging and splitting documents.

This problem has been resolved. (SPR00084211)

Statistics Viewer Returns Error

Statistics Viewer returns an error if the statistics database is configured on a Microsoft SQL Server using “History ... Per Day” reports.

This problem has been resolved. (SPR00054061)

Relational Database Properties - Inconsistencies

Ambiguous names can occur when using case-insensitive names and when using identical names for objects in different data base schemas.

This problem has been resolved. (SPR00085394)

Extraction of Invoice Number via Invoice Group Locator Is Affected by Date Formatter

The Invoice Group Locator tries to remove a date from the invoice number if the invoice number and date are very close together. This causes an incorrect character deletion if the invoice number contained 6 or 8 digits that are also a valid date.

This problem has been resolved. The algorithm was changed so it does not remove any 6 or 8 digit characters from the invoice number even if these digits are a valid date. (SPR00048290)

Different Behavior for Combo Box Field when Filled via Script

A different text selection behavior occurs for combo box fields, depending on how the combo box was initialized.

This problem has been resolved. The text selection behavior is now consistent for combo box types, and the entire text is selected if the combo box gets the focus. (SPR00054280)

GDI Object Leak in Standard Evaluator

Project Builder may stop working when used over a longer period of time due to a GDI object leak. This happens especially when using the Standard Evaluator or the locator method drop down list.

This problem has been resolved. (SPR00087949)

“BeforeExtract” - Execution of a Locator Method Failed

Zones defined on a larger image and then being extracted on a smaller image (where they then are outside of the image) causes an error: “BeforeExtract: The execution of a locator method failed. Class = '<classname>', Locator = '<locatorname>', 'Out of memory'.” These zones now have just empty values.

This problem has been resolved. (SPR00065907)

Standard Evaluator Keeps a Reference to Deleted Subfields

The Standard Evaluator often refers to other locators or their subfields. If these subfields are deleted, the Standard Evaluator still refers to them.

This problem has been resolved. When opening or validating a project, the user gets a warning about broken references. Additionally, when opening the Standard Evaluator properties, the broken references are removed and a detailed message is displayed. (SPR00087961)

OCR Does Not Return Any Result

When using the FineReader OCR engine to perform OCR on some images, OCR does not return any result due to an access violation when using lines removal for vertical lines touching the lower border.

This problem has been resolved. (SPR00090307)

Database Import Does Not Work when Replacing the Source File

Neither the manual nor the automatic update for databases and dictionaries works when using relative path names for the import file.

This problem has been resolved. (SPR00070117)

Document Review Does Not Report Kofax Capture Statistics

Each of the modules in Kofax Transformation Modules, with the exception of Document Review, reports a set of basic statistics to Kofax Capture.

This problem has been resolved. For Document Review, the Kofax Capture standard reporting is now available on the same level of detail as in the Validation module. (SPR00090380)

Allow Process Batches while All Rejected Documents Are Deleted after Partial Release

The modules in Kofax Transformation Modules fail to process batches that only contain released documents.

This problem has been resolved. Server, Document Review, Validation, and Verification are now presenting a message to the user: “No documents to process, batch will be closed,” and will close the batch without an error. (SPR00069226)

Known Problems

WinWrap Basic Script Engine - Low-level Instructions

The WinWrap Basic script engine allows implementing low-level instructions, such as **Sendkey**. The usage of those instructions in a script is not supported for Kofax Transformation Modules 4.5 Service Pack 2, as these can cause unpredictable behavior during processing. (SPR00064852)

Scripting - “BeforeFieldGetFocus” Event Occurrence

The `BeforeFieldGetFocus` event is fired only if the operator validates a field by pressing ENTER, but is not fired if the operator navigates from one field to another by pressing the TAB or ARROW key. (SPR00058031)

“AfterFieldChanged” Event Is Not Fired for Combo Box with “Restricted content”

`ValidationForm_AfterFieldChanged()` event is not fired, if the user changes the selected value in a combo box, which has the option “Restricted content.” (SPR00071387)

Run Document Review Methods in Server also

Document Review methods only run in the Document Review module and not in Kofax Transformation Modules Server. Kofax Transformation Modules - Scripting Help incorrectly states that these methods run in both modules. (SPR00069512)

Kofax Transformation Modules 4.5 Service Pack 1 Notes Include Contradicting Information

The service pack notes explain how to install Kofax Transformation Modules 4.5 Service Pack 1 on a Windows 2008 R2 operating system, but this operating system does not appear on the list of supported operating systems in the same document.

Please refer to the *Kofax Cross Product Compatibility Matrix for 3rd Party Software Platform Components* on the Web site at www.kofax.com for more information about the supported operating systems. (SPR00070136)

Kofax Capture 9.0 Service Pack 1 Features

The following sections describe Kofax Capture 9.0 Service Pack 1 features that Kofax Transformation Modules 4.5 Service Pack 2 does **not** support.

Batch Class Update

Changes made to the Kofax Transformation project take effect for batches that are newly created after the batch class is published in Kofax Capture Administration, but not for currently-processed batches for which “Update Batch Class” is selected in Kofax Capture Batch Manager. Kofax Transformation Modules 5.0 and later versions support Batch Class Update.

Document and Folder Routing

You cannot restructure any batches with Kofax Transformation Modules 4.5 Service Pack 2 using Kofax Capture document or folder routing functionality. Document routing is supported by Kofax Transformation Modules 5.0 and later versions, and folder routing is supported by Kofax Transformation Modules 5.5.

Installing Kofax Transformation Modules 4.5 Service Pack 2

This section provides important information for installing the Kofax Transformation Modules 4.5 Service Pack 2.

We recommend that you review the Technical Support Web pages for any late-breaking information and up-to-date certified operating system requirements. Visit the Web site at www.kofax.com.

You can also review the *Kofax Transformation Modules 4.5 Release Notes* and *Service Pack 1 Notes* before installing this service pack as they contain important information about Kofax Transformation Modules, including known limitations, certification information, installation requirements, and Software Prerequisites.

Kofax Transformation Modules 4.5 Service Pack 2 has been fully tested and certified with Kofax Transformation Modules 4.5. However, as with any service pack, we recommend that you install and test this Kofax Transformation Modules 4.5 Service Pack 2 in a development environment first before applying it to your production environment.

To install Kofax Transformation Modules 4.5 Service Pack 2, you must have full Windows administrator privileges.

Important Kofax recommends to uninstall any Kofax Transformation Modules 4.5 fix pack, service pack and language pack prior to the installation of this service pack.

Installation Procedures

To ensure successful installation of the service pack, do the following:

Prerequisites

- Be sure that you have full Windows administrative privileges.
- Verify that Kofax Capture and Kofax Transformation Modules 4.5 are installed before applying this service pack. If you do not have version 4.5 of Kofax Transformation Modules, you must upgrade to it.
- Uninstall any Kofax Transformation Modules 4.5 fix pack, service pack and language pack prior to the installation of the service pack.
- Close all Kofax Transformation Modules applications and services.

► To install Kofax Transformation Modules 4.5 Service Pack 2

1. Download the Kofax Transformation Modules 4.5 Service Pack 2 from the Kofax Web site at www.kofax.com.

2. Run the executable file to install Kofax Transformation Modules 4.5.
3. When you are notified that the installation process has been successfully completed, click OK to clear the confirmation message.
4. These instructions must be applied to each client and/or standalone workstation running Kofax Transformation Modules.

For an advanced installation, use KofaxTransformationModules-4.5.2.msp. You also can enable a detailed log as a diagnostic tool from the command prompt.

► **To install Kofax Transformation Modules 4.5 Service Pack 2 from the command prompt**

1. Run the installation with the following command from the location where the downloaded .msp file is stored:

```
msiexec /update KofaxTransformationModules-4.5.2.msp REINSTALL=ALL
```

2. Use the /L switch to enable logging. The following command generates verbose logging to C:\KofaxTransformationModules-4.5.2.log:

```
/L*v C:\KofaxTransformationModules-4.5.2.log
```

Installing with Microsoft Windows 7 and Windows 2008 R2 Operating Systems

If you install Kofax Transformation Modules 4.5, for Windows 7 and Windows 2008 R2 the software prerequisites are not installed correct, and therefore the Kofax Transformation Modules installation fails.

Kofax Transformation Modules 4.5 requires the following software to be installed prior to the installation of Kofax Transformation Modules 4.5 and the service pack:

- Runtime libraries for Visual C++ VS2008SP1
- Windows Installer 3.1
- Microsoft .NET Framework 3.5 SP1
- Crystal Reports Basic Runtime
- DirectX 9.0 c (April 2006) or later

All of these programs are included as part of the Kofax Transformation Modules 4.5 Service Pack 2. Perform the following instructions to install Kofax Transformation Modules 4.5 Service Pack 2.

► **To install Kofax Transformation Modules 4.5 Service Pack 2 for Microsoft Windows 7 and Windows 2008 R2 operating systems**

1. Install the runtime libraries for Visual C++ VS2008SP1 by running vcredist_x86_2008SP1.exe in the Prerequisites folder.
2. Install DirectX9 by running DXSETUP.exe in the DirectX9.0c folder.
3. Enable Microsoft .NET Framework 3.5 SP1 from the role management tool of the operating system. You can accomplish this via Server Manager in Server 2008, and via Programs and Features in Windows 7. From the control panel, select Programs and Features, then select Turn Windows features on or off and select Microsoft .NET Framework 3.5.1 from the Windows Features list and click OK.
4. Disable User Account Control notifications from the User Accounts in the control panel.

5. Shut down any applications (including Control Panel, virus detection software, and toolbars) and start the Kofax Transformation Modules 4.5 installation application by executing the KTM.msi. Follow the instructions that are displayed to complete the installation.
6. To install the service pack, download it from the Kofax Web site at www.kofax.com and start the Kofax Transformation Modules 4.5 Service Pack 2 installation by executing the KofaxTransformationModules-4.5.2.exe. Follow the instructions that are displayed to complete the installation.
7. Enable User Account Control notification. From the control panel, select User Accounts, then select Change User Account Control settings and move the slider to your original setting.

Installing and Uninstalling Together with Kofax Transformation Modules 4.5 Language Packs

You have to consider the following:

- If you are installing Kofax Transformation Modules 4.5 Service Pack 2 and Kofax Transformation Modules 4.5 Language Packs you have to install any language pack **after** the installation of Kofax Transformation Modules 4.5 Service Pack 2.
- If you have Kofax Transformation Modules 4.5 or Kofax Transformation Modules 4.5 Service Pack 1 Fix Pack 5 (or an earlier patch version) and a Kofax Transformation Modules 4.5 Language Pack installed that is assigned as a language for the Kofax Transformation Modules, and you are upgrading to Kofax Transformation Modules 4.5 Service Pack 2 the restart of any module fails after the upgrade. You need to remove any language packs prior to the service pack installation, and then reinstall them after installing the service pack.
- If you are uninstalling Kofax Transformation Modules 4.5 Service Pack 2 and you have a Kofax Transformation Modules 4.5 Language Pack installed, the uninstallation of the service pack fails. You have to uninstall any language pack **before** uninstalling the service pack.

Uninstalling

The successful uninstallation of the service pack requires full administrative rights.

► To uninstall the Service Pack

1. Terminate all running Kofax Transformation Modules applications and services.
2. Uninstall any language pack before uninstalling the service pack.
3. From the control panel, select Add and Remove Programs. For Windows Vista or Windows 7, select Programs and Features.
4. Select Show updates option. For Windows Vista and Windows 7, select View installed updates.
5. From the listed programs, select Kofax Transformation Modules 4.5 Service Pack 2 and click Remove. For Windows Vista or Windows 7, select Uninstall.

Resolved Problems in Kofax Transformation Modules 4.5 Service Pack 1 Fix Packs 1 - 5

This section describes problems resolved in the Kofax Transformation Modules 4.5.

Fix Pack 5

The following problem resolutions were provided with the Fix Pack 5.

Project Builder - Fox-Exception When Training a Document for Extraction

A FOX library error message is displayed when attempting to train specific documents for extraction.

This problem has been resolved. (SPR00081311/SPR00083260)

Fix Pack 4

The following problem resolutions were provided with the Fix Pack 4.

Amount Group Locator Returns Joined Values for a Single Value of a Trained Invoice in a Simple Project

When you train an invoice that has two amounts which are too close together on the document, testing displays incorrect results for the invoice amounts, although the confidence is 100%. These two amounts from the document are merged into a single field so that the final result contained too many digits and was too high.

This problem has been resolved. (SPR00071893)

“LIMLoc.Match” Returns Invalid Object in Runtime Validation

It was not possible to call the `.Match` function in runtime Validation in some circumstances.

This problem has been resolved. (SPR00072151)

Script Events Are Not Always Fired in Validation

Parent class script sheets could be unloaded while loading a new script sheet and if there were already nine script sheets loaded. This could cause some single script events (`Document_Validated`) to be missed.

This problem has been resolved. (SPR00087108)

Fix Pack 3

The following problem resolutions were provided with the Fix Pack 3.

Ability to Change Background Color of Validation Panel and Group Boxes

You cannot change the background color of the panel, tab sheets and group boxes in Validation module. Windows desktop color settings are ignored.

For Validation, you can now specify the color of the window or font in the Windows desktop settings. (SPR00056671)

Fuzzy Database Search Returns 100% Confidence for Incorrect Value

Fuzzy database search returns 100% confidence also for values that differ from the entered value. For example when entered “001FV3232489” to search, returned values are “001FV3232489” and “001FV3243899,” both with 100% confidence, which is not correct.

This problem has been resolved. (SPR00066049/SPR00066057)

Save Sort Order of the Open Batch in Validation

When opening the Open Batch window in Validation, the sort order of the list of existing batches ready for Validation cannot be saved. After clicking “refresh” the sort order is not retained.

This problem has been resolved. (SPR00071074/SPR00049034)

FineReader 9.0 Recognition Page profile - Combination of Hieroglyphic and Normal Language Is Not Supported

When selecting English and Japanese in the page OCR profile, the following error message is displayed: “The combination of a hieroglyphic language and a normal language is not supported. The selection was reduced to Japanese.” The same behavior also occurs for English and Korean.

This problem has been resolved. The recognition engine supports language combinations consisting of two hieroglyphic languages or combinations of a hieroglyphic language and a non-hieroglyphic language. (SPR00071508)

Fix Pack 2

The following problem resolutions were provided with the Fix Pack 2.

Improve Error Message Displayed when Trying to Open a Non-Existent Batch

When trying to open a non-existent batch by using the batch open command in all modules (Validation, Verification, Correction and Document Review), an error message with an insufficient statement is displayed: “Object deleted error - object deleted.”

This problem has been resolved. (SPR00052794)

Validation - Color Image Is Displayed as Bitonal Image if Standard Document Separation Is Selected

When selecting “Standard Document Separation,” a scanned color image is displayed as a bitonal image in Validation, even if “Display color image” is selected from the View Menu. However, if “No Document Separation” is selected, the color image is displayed correctly.

This problem has been resolved. (SPR00068922)

Document Review Is Not Displaying Exchanged Image

After installing Service Pack 1, Document Review displays the wrong image after the operator has inserted/deleted the image in Quality Control. Due to a missing consistency check in Document Review, the selected XDocument is not refreshed with the Kofax Capture document which causes the wrong image to be displayed.

This problem has been resolved. (SPR00070106)

Validation - Check Boxes Inside a Group Box Lose Their Values

Check boxes inside a group box lose their values and all become “unchecked,” even after the field was confirmed when moving outside the document and then back. This does not happen when you place at least one check box directly on the form and outside a group box.

This problem has been resolved. (SPR00070225)

Validation - Check Boxes with a "Tri-State" Get Changed to Checked = "1" when Enter or Tab Is Pressed

Check boxes display a “tri-state” (indeterminate state) for empty fields; after pressing the “Tab” or the “ENTER” key the value changes to “1” = checked.

This problem has been resolved. (SPR00070226)

Validation - Confirming One Check Box also Confirms a Second Check Box.

When confirming the second check box in a group box, which has two check boxes, the first check box is confirmed too.

This problem has been resolved. (SPR00070228)

Validating Cells of Very Large Table Takes too Long

The `Validate` function takes too long for very large tables, especially the update of the table header in the Validation form.

This problem has been resolved by improving the `Validate` function. (SPR00070730/SPR00070706)

Validation - Rotated Image Is Not Saved Permanently

When manually rotating an image in Validation, on the screen it looks as if the rotation has been accomplished successfully. But when released to an ERP system, the image's rotation was not saved to disk..

This problem has been resolved. The image is now always saved to disk. (SPR00073638)

Document Review - Classification Is Not Retained After Rotation

In Document Review, the classification result was lost after rotating page(s).

This problem has been resolved. (SPR00084529)

Error Occurs When Using Oracle Private Synonyms

When trying to setup a relational database in Project Builder by using Oracle private synonyms as an alias for a particular Oracle View, the error message “The table or view 'XXXXXXX' has been modified or no longer exists” is displayed. This is similar to SPR00066334, except for the fact that Oracle synonyms are being used in this situation.

This problem has been resolved. (SPR00084870)

Allow an Oracle User that Is Not the Schema Owner of a Particular Object

The ability to specify a particular Oracle User during the Relational Database setup in Project Builder is missing. This user, specified during setup, accesses a table or view in another particular schema.

This problem has been resolved. The schema prefix is now supported by Kofax Transformation Modules. (SPR00085165)

Fix Pack 1

The following problem resolutions were provided with the Fix Pack 1.

A2iA CheckReader Does Not Have Two Fields for Brazilian Checks

When working with Brazilian checks, A2iA CheckReader does not return the values for “Signature” and a country-specific field for Brazilian checks, “Line1.”

This problem has been resolved. The field “Signature” and 12 additional fields are now available. (SPR00065739)

Oracle Database Connections Are Not Closed

When a project uses the `DatabaseDialog.DBLookupODBC` script object in a Validation button click event to connect to an Oracle database, connections to the database are left open.

This problem has been resolved by adding a new method `CloseConnection`, which you should explicitly call from the script. It is best to call `CloseConnection` in the `Batch_Close` procedure. (SPR00069447)

Error Occurs When Attempting to Save Database Connections Settings

When using the `DatabaseDialog.DBLookupODBC` script object in Validation to connect to an Oracle database, and you close the database window too fast (within 1 second,) an error message is displayed. You can close the window by clicking Ok or Cancel.

This problem has been resolved. (SPR00069590)

Special Characters Cause Error in Correction Module

Special characters (such as `:`, `/`, `&`, `'`) are usually used in an address field in Indonesia. When those special characters are defined in a Validation rule, the Correction module abnormally terminates and an error message is displayed.

This problem has been resolved. (SPR00073123)

Resolved Problems in Kofax Transformation Modules 4.5 Service Pack 1

This section describes problems resolved in Kofax Transformation Modules 4.5.

Trainable Document Separation Fails to Separate Batch When Images are Rotated by 270°

Trainable Document Separation fails if a batch contains images that were rotated by 270°.

This problem has been resolved. (SPR00058318)

Trainable Document Separation and Statistics

When Trainable Document Separation is used and extraction is performed in a second Server instance the statistical data is lost after Server 2 processing.

This problem has been resolved. (SPR00066935)

Advanced Zone Locator - Recognition of Graphical Anchors Enhancement

For a specific test set for forms, the recognition of graphical anchors had no sufficient results.

This problem has been resolved and the recognition rate was increased for graphical anchors. (SPR00068501)

Misleading Error Message Changed for Abby FineReader Failure

A misleading error message, “Catastrophic failure,” was displayed when you performed OCR on some images.

This problem has been resolved by displaying the Abby FineReader error message. In most cases the OCR is performed correctly, if you clear the “Matrix” option from the FineReader OCR properties, or if you rescan the image. (SPR00057761)

Incorrect Error Message for Missing Training Documents

If you train a project twice, for which a training document is not accessible (due to a missing or corrupted file), a wrong error message, “The image classifier does not support images with less than 96 DPI.” is displayed.

This problem has been resolved by trying to reload the missing document and if needed, displaying a correct error message. (SPR00053183)

Displaying Tab Details For a Validation Form Causes Immense Transition Time

If you display tab details for a validation form, it may take a long time to navigate from one field to another as the number of valid and invalid fields are updated.

This problem has been resolved by improving the code to update the number of remaining valid or invalid fields. (SPR00082902)

Document Review - Changed Class Not Retained When Overriding a Problem

If you changed the classification result for a document and then press CTRL+V in order to override a problem, the changed class was not retained.

This problem has been resolved by automatically confirming the class before overriding a problem so that the operator does not have to enter any additional key strokes to retain the class. (SPR00066010)

Additional Resources

The following section provides additional information such as related documentation, training, and technical support.

Related Documentation

These release notes are a supplement to the following documentation:

Release Notes

Late-breaking product information is available from the release notes. Read the release notes carefully, as they contain information that may not be included in other Kofax Transformation Modules documentation.

Installation Guide for Kofax Transformation Modules

The installation guide provides instructions for installing Kofax Transformation Modules. In addition, it contains information about implementing your installation, certified operating systems, and other system requirements.

Kofax Transformation Modules Configuration Guide

The *Kofax Transformation Modules Configuration Guide* contains information about the configuration modules and how to use them, as well as detailed information about the technology provided by Kofax Transformation Modules.

Kofax Transformation Modules User's Guide

The *Kofax Transformation Modules User's Guide* provides information to operators who work with the interactive modules during production.

The guide explains:

- The purpose of each module
- How to use each module

Help

Kofax Transformation Modules Help is available from the application components as follows:

- From any of the Kofax Transformation Modules components, press F1, click Help from the toolbar, or select Contents from the Help menu.
- From any application window, press F1 or click Help to display context-sensitive Help information for the window.

Help for Scripting

Information about scripting is available from the Help menu of any Project Builder interface that enables you to write or access scripts.

Training

Kofax offers both classroom and computer-based training that will help you make the most of your Kofax Capture solution. Visit the Kofax Web site at www.kofax.com for complete details about the available training options and schedules.

Getting Help for Your Kofax Products

Kofax regularly updates the Kofax Support site with the latest information about Kofax products.

To access some resources, you must have a valid Support Agreement with an authorized Kofax Reseller/Partner or with Kofax directly.

Go to [Kofax Support pages](#) for:

- Access to product knowledge bases

Click **CAPTURE: SUPPORT KNOWLEDGE**

- Access to the Kofax Customer Portal (for eligible customers)

Click **CAPTURE: SUPPORT INTERACTIONS** and log in

To optimize your use of the portal, go to the Kofax Customer Portal login page and click the link to open the *Guide to the Kofax Support Portal*. The guide describes how to access the portal, what to do before contacting the support team, how to open a new case or view an open case, and what information to collect before opening a case.

- Product information and release news

Click **Product** and select a product name and version.

- Downloadable product documentation

Click **Documentation** and select a product name and version.

- Access to support tools

Click **Tools** and select the tool to use.

- Information about the support commitment for

Click **Options** and select Kofax Support Commitment.

Use these tools to find answers to questions that you have, to learn about new functionality, and to research possible solutions to current issues.