

Kofax Express 2.0

Update 1 Notes



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Introduction

This document gives you information about installing and using Kofax Express 2.0 Update 1. Please read the document carefully, as it contains information that is not available in other Kofax Express documentation.

New Features

This section gives a summary of each new feature that is available when you install Kofax Express 2.0 Update 1.

Support for Bar Code Type as an Index Field Value

The indexing feature now supports the ability to populate “Single line” or “Database lookup” index field values with the name of the bar code type. When you set the bar code type as an index field value, it returns the type (such as Codabar or Data Matrix) for each recognized bar code that is selected for indexing on the Bar Code Setup tab. You can combine the bar code type with another value within the same index field.

For example, suppose that Bar Code 1 is a Codabar. If you set “BarCode1Type” as an index field value, it will return “Codabar.” If you combine “BarCode1” and “BarCode1Type” as values for the same index field, the results display the value of the first bar code, along with “Codabar.”

Note If the bar code type is included as an index field value, you can set the index field to “Sticky.”

On the Index Setup tab, the Bar Code Types submenu (Figure 1) is available from the list of index field default values for “Single line” or “Database lookup” index fields.

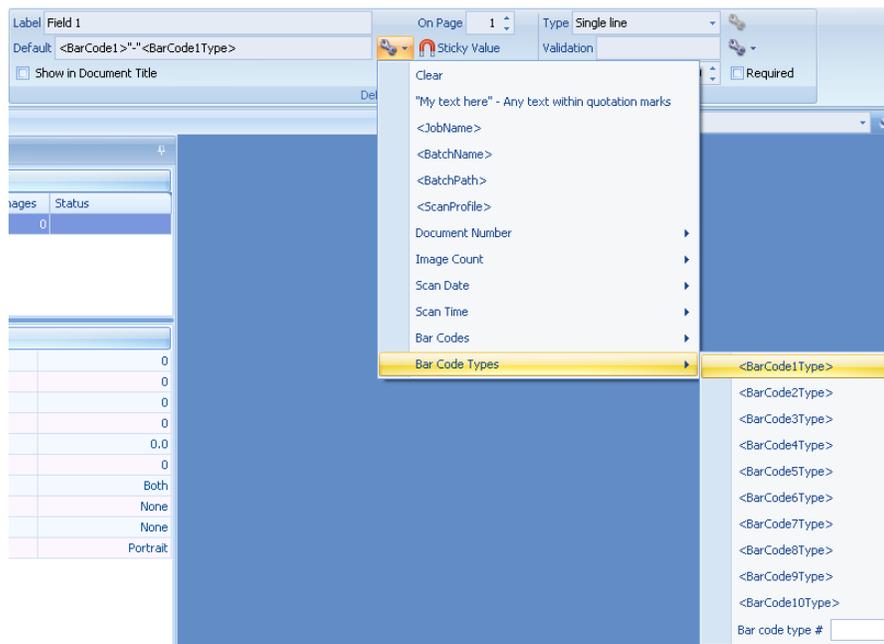


Figure 1. Bar Code Types Submenu

You can populate index field values with any bar code type that is selected for indexing on the Bar Code Setup tab (Figure 2).

Note For this update, the bar code type names on the user interface are not translated from English to other languages.



Figure 2. Bar Code Types for Indexing

Certified Support for Fujitsu fi-6800 Scanner

The list of Kofax Express certified scanners list now includes the Fujitsu fi-6800.

Multifeed Detection

With the Fujitsu fi-6800 scanner, multifeed settings are controlled either through the Fujitsu Software Operators Panel (SOP) or the scanner front panel. While the Fujitsu fi-6800 scanner is selected in Kofax Express, multifeed detection is always “On” and you cannot turn it off. Multifeed detection exceptions are handled by the Kofax Express Auto Resolve function.

When a multifeed exception occurs, the scanner stops processing. You can clear the multifeed at the scanner by pressing the iMFF (Intelligent Multifeed Function) button or the Eject button. The paper must be in the tray. If the remaining paper is stuck in the pick feed roller, retrieve it and place it back in the tray. Scanning will then continue automatically. You can open and close the cover if necessary, and then scanning will continue.

An option on the SOP called “Enable Scan button (VRS)” gives you the ability to use the Scan button on the console to restart scanning after a multifeed exception occurs. By default, this feature is not selected.

Resolved Problems

This section describes problems that are resolved when you install Kofax Express 2.0 Update 1.

Single Page TIF/JPG Export

If you select JPG as the file format for single page export, color images are saved in JPG format and black and white images are automatically saved in TIF format. As a result, G4 compression is retained for the black and white images. (SPR00053677)

In an earlier release, if you selected JPG as the file format for single page export, both color and black and white images were converted to grayscale and saved in JPG format.

Note For black and white images, TIF G4 is the standard format. For color images, JPG format is the standard, which ensures compatibility with industry-standard image viewers. Therefore, JPG format is the ideal setting for batches that contain both color and black and white documents.

Refreshing a Choice List Linked to a Database

Each time you open a job or switch to indexing mode, the values for a choice list index field are refreshed automatically if they are linked to records in an external database. (SPR00056479)

In an earlier release, choice list index field values were not automatically updated if records were added or changed in the external database.

Blank Page Detection Conflict with Code 39 Bar Code Separation

An image processor no longer fails intermittently during a batch scan when blank page detection and Code 39 bar code document separation are selected at the same time. (SPR00054625)

Known Problems

This section describes problems that you may encounter while using Kofax Express 2.0 Update 1.

Cleared Sticky Value Remains Active

If you set and later clear an index field's "Sticky Value" setting, it sometimes remains active. (SPR00056882)

Installing Kofax Express 2.0 Update 1

You must have Kofax Express 2.0 installed before you add Update 1.

Important The procedure in this section applies only if you downloaded or installed Kofax Express 2.0 before Update 1 was available. If you received the full Kofax Express 2.0 product that includes Update 1, you can skip this installation procedure.

► To install Update 1

- 1 Close all other applications, including Kofax Express 2.0.
- 2 Download the update from the Kofax Web site.
The update is a self-extracting executable file (KofaxExpressUpdate1.exe).
- 3 Double-click the executable file to start the installer.
- 4 When the installer appears, click Next and follow the instructions on the screen.
- 5 Click Finish when you are notified that the installation is complete.

The installer may determine that you need to restart the computer before using Kofax Express. In this case, follow the instructions that appear on the final installer screen.

Backward Compatibility Not Supported

If you create a job after installing Kofax Express 2.0 Update 1, the job cannot be opened from a Kofax Express 2.0 installation that does not include the update.

Additional Resources

This section gives information about Kofax resources that are available to assist you in using Kofax Express software.

Related Documentation

In addition to release notes, the Kofax Express documentation set includes the following:

- *Kofax Express Getting Started Guide*
- *Kofax Express Help*
- *Kofax Express Export API Reference*
- *Kofax Express Export SDK Developer's Guide*

The *Getting Started Guide* is available in PDF format in the Documents folder included with your Kofax Express product files at the time of purchase. The Help is available directly from the Kofax Express user interface.

The *Kofax Express Export API Reference* and *Kofax Express Export SDK Developer's Guide* are available in the Export SDK folder included with your Kofax Express product files.

Technical Assistance for Your Kofax Product

Support for your Kofax product is provided by your primary application support provider, which is specified as part of the maintenance agreement associated with your purchase. Please contact your Kofax application support provider for technical assistance.

For more information about your product, visit the Kofax Support pages at www.kofax.com for:

- Product information and release news
- Access to the Kofax Knowledgebase
- Access to the online Case Management System (for eligible customers)
- Downloadable product documentation

Before contacting your Kofax application support provider, please gather the following information where applicable:

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