

Kofax Transformation Modules

4.5

Medical Claims Add-on Pack
Release Notes



10001930-000
December, 11 2009

© 2006-2010 Kofax, Inc., 15211 Laguna Canyon Road, Irvine, California 92618, U.S.A. All rights reserved. Use is subject to license terms.

Portions © 2002-2006 Kofax Development GmbH. Portions © 1997-2006 Kofax U.K., Ltd.

Third-party software is copyrighted and licensed from Kofax's suppliers.

This product is protected by U.S. Patent No. 5,159,667.

THIS SOFTWARE CONTAINS CONFIDENTIAL INFORMATION AND TRADE SECRETS OF KOFAX, INC. USE, DISCLOSURE OR REPRODUCTION IS PROHIBITED WITHOUT THE PRIOR EXPRESS WRITTEN PERMISSION OF KOFAX, INC.

Kofax, the Kofax logo, Kofax Transformation Modules, Ascent Xtrata Pro, INDICIUS, Xtrata, Ascent Capture, Kofax Capture, VirtualReScan, the "VRS VirtualReScan" logo, and VRS are trademarks or registered trademarks of Kofax, Inc. or its affiliates in the U.S. and other countries. All other trademarks are the trademarks or registered trademarks of their respective owners.

U.S. Government Rights Commercial software. Government users are subject to the Kofax, Inc. standard license agreement and applicable provisions of the FAR and its supplements.

You agree that you do not intend to and will not, directly or indirectly, export or transmit the Software or related documentation and technical data to any country to which such export or transmission is restricted by any applicable U.S. regulation or statute, without the prior written consent, if required, of the Bureau of Export Administration of the U.S. Department of Commerce, or such other governmental entity as may have jurisdiction over such export or transmission. You represent and warrant that you are not located in, under the control of, or a national or resident of any such country.

DOCUMENTATION IS PROVIDED "AS IS" AND ALL EXPRESS OR IMPLIED CONDITIONS, REPRESENTATIONS AND WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR NON-INFRINGEMENT, ARE DISCLAIMED, EXCEPT TO THE EXTENT THAT SUCH DISCLAIMERS ARE HELD TO BE LEGALLY INVALID.

Contents

- Introduction 4
- Known Problems 4
 - Multi-Field Validation Rules 4
 - Overlays and Classification Failures 4
 - Table Header Extraction 4
 - Zone Misalignment 4
- Additional Resources 4
 - Related Documentation 4
 - Technical Assistance for Your Kofax Product 5

Introduction

This set of release notes contains important information not included in other Kofax Transformation Modules Medical Claims Add-on Pack documentation. Please read these release notes carefully before you install, upgrade, or use this product.

Known Problems

The following sections describe known problems, and if available, useful workarounds for Kofax Transformation Modules Medical Claims Add-on Pack.

Multi-Field Validation Rules

Fields need to be validated in a specific order to ensure that scripted validation rules are executed when field data is updated. Table fields need to be validated prior to other fields in order for the multi-field validation rules to run. (SPR00055348)

Workaround: Validate the table lines in the “Patient DoB” and “Covered Charges” fields before any other fields on the document. Once the rest of the document is validated, you can make no additional changes to the table fields.

Overlays and Classification Failures

If a document with dropout is incorrectly classified, an overlay is not applied to the image. This makes manual document validation difficult for validation operators because there is no form structure or field headings to serve as guidance. (SPR00055344)

Table Header Extraction

During extraction, the header rows on CMS1500 forms can be incorrectly extracted as table line items. Additionally, empty lines with pre-printed line numbers can be incorrectly extracted on non-dropout forms. (SPR00055343)

Workaround: Manually remove the extra table lines during validation.

Zone Misalignment

In most cases, scripted registration accounts for document shift and skew. However, there are some cases in which shift or skew on a document is not recognized and, as a result, the zones are misaligned. (SPR00055345)

Additional Resources

The following sections provide additional information such as related documentation, training, and assistance for your Kofax product.

Related Documentation

These release notes are a supplement to the following documentation:

[Kofax Transformation Modules Medical Claims Add-on Pack Configuration Guide](#)

Information about installing and configuring the Medical Claims Add-on Pack is available in this guide.

Technical Assistance for Your Kofax Product

Support for your Kofax product is provided by your primary application support provider, which is specified as part of the maintenance agreement associated with your purchase. Please contact your Kofax application support provider for technical assistance with your Kofax product.

For more information about your product, visit the [Kofax Support pages](#) for:

- Product information and release news
- Access to the Kofax Knowledgebase
- Access to the online Web Incident Management Systems for eligible customers
- Downloadable product documentation

Before contacting your Kofax application support provider, please gather the following information where applicable:

- Product name, version, and serial number
- Log files
- Product license
- Exact error message(s)
- Reproduction scenario