

Kofax Mobile ID Capture

Release Notes

Version: 2.4.0

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About this release

The software and documentation is available from the Kofax Fulfillment Site: <https://delivery.kofax.com/>. A representative from your company registers on this site to download the software and documentation.

If you are already a Kofax customer, contact your Kofax Professional Services Regional Manager to discuss and plan your upgrade.

If you are an existing customer, follow the instructions below to access the product for this release:

1. Log in to the Kofax Fulfillment Site (<https://delivery.kofax.com/>).
2. From the Your Software list, locate and select the product you want to download.
3. Follow the instructions on the Fulfillment Site to complete your download.

The available packages include the software, documentation, and license keys for the release.

New customers will receive an email from Kofax after their product's purchase. The email will contain a serial number to use when registering on the Kofax Fulfillment Site. Registration provides customers with the credentials needed to download their product.

Version information

The Kofax Mobile ID Capture, Kofax Mobile ID Verification, and Kofax Mobile ID Facial Recognition release is identified by build number 2.4.0.0.0.89.

Product documentation

By default, the product documentation is available online. However, if necessary, you can also download the documentation to use offline.

Default online documentation

The product documentation is available at the following location.

https://docshield.kofax.com/Portal/Products/en_US/KMC/3.4.0-o6num87075/KMID.htm

Configure offline documentation

To access the documentation offline, download the following files:

- KofaxMobileIDDocumentation-2.4.0_EN.zip
- KofaxMobileIDVerificationDocumentation_2.4.0_EN.zip

Download these files from the [Kofax Fulfillment Site](#) and extract it on a local drive available to your users.

The compressed files include the `print` folder that contains all guides, such as the Installation Guide and the Administrator's Guide. The `KofaxMobileIDDocumentation-2.4.0_EN.zip` file also contains a `help` folder with API references.

New features

The following features were added for this release.

New countries and document types

Mobile ID 2.4.0 expands support for more document types from the following countries:

Nation	Type	Years Supported
Bulgaria	Driver License	2000, 2001, 2010
	ID	2001, 2002, 2010
Cyprus	ID	2000, 2008
	Alien ID	2001
Greece	Driver License	2009
Romania	Driver License	2005, 2008
	ID	2002, 2004, 2010
Saudi Arabia	ID	2001

See the *Kofax Mobile ID Extracted Field Tables Reference* for the full list of supported document types.

Arabic language extraction on Middle Eastern countries

Arabic language extraction is performed on identification cards and driver licenses for the following countries:

- Bahrain
- Kuwait
- Oman
- Qatar
- Saudi Arabia
- United Arab Emirates

For information on which fields are extracted, see the *Kofax Mobile ID Extracted Field Tables Reference*.

New fields

New fields were added:

- `FullName`: Contains the full name. It is supported for server-side and on-device extraction.

- **Localized fields (such as `FirstNameLocal`):** Contains strings in non-Latin alphabets (such as Arabic, Cyrillic, and Greek).
- **Photo and Signature:** Contains images of an identification photo and signature, if they are provided on the ID.

Resolved issues

This section describes issues resolved in the following releases.

ID Verification attempted to connect to external server

The Verification Application server attempted to validate the IP address of the server by connecting to an external geolocation service. (1086860).

NLD ID 2014 variant returned PersonalNumber with check digit

When sending back or front and back Netherlands IDs, returning personal number appended by check digit next to the "personal number" in the MRZ. (1106574)

Known issues

This section describes issues that you may encounter while using Kofax Mobile ID Capture. Work-around solutions are provided, as applicable.

Austria eResident Permit IssueDate not returned standard format

To extract the adjoining IssueDate and PlaceOfIssue fields from the Austria eResident Permit (2011), they are labeled as one line to be parsed into the two values. However, the IssueDate value is extracted as it appears on the card in dd.mm.yyyy format and not in yyyy-mm-dd format, as needed. (1201942)