

# Days until assumed shipped

The **Days until assumed shipped** feature allows ResMed ReSupply™ to automatically change the status of a supply request from **Confirmed** to **Assumed shipped** after a set number of days. This ensures that the patient does not miss out on the eligibility cycle. By default, the system assumes that a supply request is shipped seven days after the request is confirmed.

If you do not update the status of a supply request to **Shipped**, the status stays as **Assumed shipped**.

**Note:** To determine when to contact a patient for new supplies, ResMed ReSupply references the *last shipped date* (assumed or actual).

## Can the number of days until a supply request is assumed shipped be changed?

Yes, an Administrator can change this at the organization level. This setting applies to all locations.

Days until assumed shipped

7 day(s) later

The number of days after you confirm a manual supply request before ResMed ReSupply assumes that the supply request is shipped. After this time, ResMed ReSupply will mark the supply request as "Assumed shipped".

## Step-by-step instructions

**To update Days until assumed shipped:**

1. From the **Administration** menu, select **Organization details**.
2. Click **Edit**.
3. In the **Supply requests** section, use the arrows to adjust the number of days.
4. Click **Save**.