City of San Diego
Quarterly Animal Services Report

2ND QUARTER • OCTOBER 1 – DECEMBER 31, 2020

San Diego
Total Animals Helped 3,275

STRAY ANIMALS: 1,730
Dog: 793 • Cat: 777 • Other: 108 • Offspring: 52

OWNER SURRENDERED ANIMALS: 711
Dog: 294 • Cat: 295 • Other: 122

HUMANE LAW ENFORCEMENT*: 25
Dog: 5 • Cat: 20 • Other: 0

*Includes seizures, emergency boarding and abandoned animals

San Diego Campus
5500 Gaines St.
San Diego, CA 92110
619-299-7012

El Cajon Campus
1373 N. Marshall Ave.
El Cajon, CA 92020
619-299-7012

Escondido Campus
3500 Burnet Drive
Escondido, CA 92027
619-299-7012

Oceanside Campuses
2905 San Luis Rey Rd.
572 Airport Rd.
Oceanside, CA 92058
619-299-7012
Disposition of San Diego Animals

**ADOPTED: 1,714**
Dog: 494 • Cat: 955 • Other: 265

**TRANSFERRED TO RESCUE: 297**
Dog: 124 • Cat: 148 • Other: 25

**RECLAIMED: 502**
Dog: 431 • Cat: 62 • Other: 9

**AVERAGE LENGTH OF STAY**
Dog: 8.2 • Cat: 18.7 • Other: 20.5

**LIVE RELEASE RATE: 90.8%**

**EUTHANIZED: 226**
Dog: 59 • Cat: 153 • Other: 14
*Includes euthanasia by offsite vets

**OTHER OUTCOMES: 50**
Dog: 5 • Cat: 16 • Other: 29
*Unassisted death, other

**COMMUNITY CATS: 158**

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Community Services

**LICENSING**

**LICENSES*: 7,751**
Average processing time: 9.5 days
*Includes new licenses and renewals

**RABIES EXEMPTION: 52**
Average processing time: 13 days

**SERVICE DOG LICENSE: 10**

**REPLACEMENT TAG: 109**

**RECENT ADOPTION: 338**

Animal Care

**SPAY AND NEUTER STATISTICS**

**IN-HOUSE SPAY/NEUTER: 1,480**

> ALL INCOMING ANIMALS ARE VACCINATED UPON INTAKE UNLESS CURRENT RECORDS ARE PROVIDED OR ANIMAL BEHAVIOR IS A THREAT TO STAFF SAFETY.

Facilities

**SAN DIEGO BUILDING MAINTENANCE**

**MAINTENANCE REQUESTS**
97 MAINTENANCE REQUESTS COMPLETED 51
MAINTENANCE REQUESTS PENDING, DENIED, OR IN PROGRESS 46
Field Services/Dispatch Statistics

**DISPATCH CALLS**

Priority 1: 926  
Priority 2: 1,127  
Priority 3: 227  
Priority 4: 254  
Priority 5: 820  
Unassigned: 29  
TOTAL CALLS: 3,383

**CALL TYPES**

A. Field Services 7,266  
B. Investigations 1,085  
C. Medical 884  
D. Public Assistance 1,810  
E. Public Safety 575

**OTHER**

DANGEROUS DOG HEARINGS: 1  
Declared dangerous: 1  
Unfounded: 0

KENNEL INSPECTION STATUS  
New Kennel Inspections: 0  
Renewal Kennel Inspections: 2

CRIMINAL CASES REFERRED TO DISTRICT ATTORNEY: 2  
Felony: 2  
Misdemeanor: 0

CRIMINAL CASES REFERRED TO CITY ATTORNEY: 4  
Misdemeanor: 4

NOTICE OF COMPLAINTS: 216

CITATIONS: 92
**Customer Service**

**CUSTOMER SERVICE SATISFACTION RATING 98.7%**

- 5-Outstanding: 236
- 4-Above Expectations: 44
- 3-Met Expectations: 20
- 2-Below Expectations: 2
- 1-Did Not Meet Expectations: 2

Total: 304

*Percent of respondents satisfied that SDHS met or exceeded expectations

**Additional Services Provided at No Cost**

**COMMUNITY ENGAGEMENT PROGRAMS**

- Number of Programs: 89
- Number of Community Members Impacted: 2,411

Meals for Pet Families in Need: 239,659
Meals for Rescue Partners: 11,450

**PROJECT WILDLIFE**

- Wildlife Intake: 395
- Number of Programs: 25
- Number of Community Members Impacted: 721

**COMMUNITY SPAY/NEUTER**

- Number of Surgeries Performed: 21

**PUBLIC VACCINATED/MICROCHIPPED ANIMALS: 423**

- Rabies: 263
- Distemper/FVRCP: 287
- Microchips: 109