City of San Diego Quarterly Animal Services Report

3RD QUARTER • JANUARY 1 – MARCH 31, 2021

San Diego
Total Animals Helped 3,102

**STRAY ANIMALS: 1,342**
Dog: 784 • Cat: 290 • Other: 133 • Offspring: 135

**OWNER SURRENDERED ANIMALS: 868**
Dog: 366 • Cat: 280 • Other: 222

**HUMANE LAW ENFORCEMENT*: 173**
Dog: 122 • Cat: 44 • Other: 7

*Includes seizures, emergency boarding and abandoned animals

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**SAN DIEGO CAMPUS**
5500 Gaines St.
San Diego, CA 92110
619-299-7012

**EL CAJON CAMPUS**
1373 N. Marshall Ave.
El Cajon, CA 92020
619-299-7012

**ESCONDIDO CAMPUS**
3500 Burnet Drive
Escondido, CA 92027
619-299-7012

**OCEANSIDE CAMPUS**
2905 San Luis Rey Rd.
572 Airport Rd.
Oceanside, CA 92058
619-299-7012
Disposition of San Diego Animals

ADOPTED: 1,224
Dog: 537 • Cat: 458 • Other: 229

TRANSFERRED TO RESCUE: 209
Dog: 114 • Cat: 64 • Other: 31

RECLAIMED: 579
Dog: 523 • Cat: 52 • Other: 4

EUTHANIZED: 124
Dog: 58 • Cat: 47 • Other: 19
*Includes euthanasia by offsite vets

AVERAGE LENGTH OF STAY
Dog: 9.2 • Cat: 17.3 • Other: 24.4

LIVE RELEASE RATE: 93%

OTHER OUTCOMES: 39
Dog: 12 • Cat: 7 • Other: 20
*Unassisted death, other

COMMUNITY CATS: 305

Community Services

LICENSING

LICENSES*: 7,743
Average processing time: 12.7 days
*Includes new licenses and renewals

RABIES EXEMPTION: 59
Average processing time: 9.9 days

SERVICE DOG LICENSE: 9

REPLACEMENT TAG: 129

RECENT ADOPTION: 405

Animal Care

SPAY AND NEUTER STATISTICS

IN-HOUSE SPAY/NEUTER: 686

ALL INCOMING ANIMALS ARE VACCINATED UPON INTAKE UNLESS CURRENT RECORDS ARE PROVIDED OR ANIMAL BEHAVIOR IS A THREAT TO STAFF SAFETY.

Facilities

SAN DIEGO BUILDING MAINTENANCE

MAINTENANCE REQUESTS 187 MAINTENANCE REQUESTS COMPLETED 168

MAINTENANCE REQUESTS PENDING, DENIED, OR IN PROGRESS 19
Field Services/Dispatch Statistics

**DISPATCH CALLS**

Priority 1: **847**
Priority 2: **1,267**
Priority 3: **253**
Priority 4: **299**
Priority 5: **1,377**
Unassigned: **29**
TOTAL CALLS: **4,072**

**CALL TYPES**

A. Field Services 7,957
B. Investigations 1,301
C. Medical 796
D. Public Assistance 2,203
E. Public Safety 565

**OTHER**

DANGEROUS DOG HEARINGS: **5**
Declared dangerous: **5**  Unfounded: **0**
KENNEL INSPECTION STATUS
New Kennel Inspections: **0**  Renewal Kennel Inspections: **5**

CRIMINAL CASES REFERRED TO DISTRICT ATTORNEY: **0**
Felony: **0**  Misdemeanor: **0**

CRIMINAL CASES REFERRED TO CITY ATTORNEY: **0**
Misdemeanor: **0**

NOTICE OF COMPLAINTS: **425**

CITATIONS: **168**
Customer Service

CUSTOMER SERVICE SATISFACTION RATING 96.6%*

5-Outstanding: 183  4-Above Expectations: 32  3-Met Expectations: 12  2-Below Expectations: 8
1-Did Not Meet Expectations: 0  Total: 235

*Percent of respondents satisfied that SDHS met or exceeded expectations

Additional Services Provided at No Cost

COMMUNITY ENGAGEMENT PROGRAMS
Number of Programs 79  Number of Community Members Impacted 2,473
Meals for Pet Families in Need 231,103  Meals for Rescue Partners 31,626

PROJECT WILDLIFE
Wildlife Intake 607  Number of Programs 20  Number of Community Members Impacted 674

COMMUNITY SPAY/NEUTER
Number of Surgeries Performed 36

PUBLIC VACCINATED/MICROCHIPPED ANIMALS: 378
Rabies: 244  Distemper/FVRCP: 233  Microchips: 108