City of San Diego Quarterly Animal Services Report

1ST QUARTER • JULY 1 – SEPTEMBER 30, 2021

San Diego Total Animals Helped 5,626

STRAY ANIMALS: 2,884
Dog: 1,059 • Cat: 1,547 • Other: 238 • Offspring: 40

OWNER SURRENDERED ANIMALS: 1,045
Dog: 393 • Cat: 470 • Other: 182

HUMANE LAW ENFORCEMENT*: 236
Dog: 173 • Cat: 37 • Other: 26

*Includes seizures, emergency boarding and abandoned animals
Disposition of San Diego Animals

ADOPTED: 2,642
Dog: 768 • Cat: 1,478 • Other: 396

TRANSFERRED TO RESCUE: 294
Dog: 101 • Cat: 133 • Other: 60

RECLAIMED: 757
Dog: 640 • Cat: 98 • Other: 19

EUTHANIZED: 401
Dog: 106 • Cat: 275 • Other: 20
*Includes euthanasia by offsite vets

AVERAGE LENGTH OF STAY
Dog: 10.3 • Cat: 19.2 • Other: 30.9

LIVE RELEASE RATE: 91.0%

OTHER OUTCOMES: 45
Dog: 6 • Cat: 16 • Other: 23
*Unassisted death, other

COMMUNITY CATS: 608

Community Services

LICENSING

LICENSES*: 8,830
Average processing time: 34.0 days
*Includes new licenses and renewals

RABIES EXEMPTION: 74
Average processing time: 21.3 days

SERVICE DOG LICENSE: 21

REPLACEMENT TAG: 175

RECENT ADOPTION: 546

Animal Care

SPAY AND NEUTER STATISTICS

IN-HOUSE SPAY/NEUTER: 1,134

ALL INCOMING ANIMALS ARE VACCINATED UPON INTAKE UNLESS CURRENT RECORDS ARE PROVIDED OR ANIMAL BEHAVIOR IS A THREAT TO STAFF SAFETY.

Facilities

SAN DIEGO BUILDING MAINTENANCE

MAINTENANCE REQUESTS 138 MAINTENANCE REQUESTS COMPLETED 108
MAINTENANCE REQUESTS PENDING, DENIED, OR IN PROGRESS 30
Field Services / Dispatch Statistics

**DISPATCH CALLS**

**Priority 1:** 1,374  
Average Response Time: 24 minutes

**Priority 2:** 1,574  
Average Response Time: 45 minutes

**Priority 3:** 39  
Average Response Time: 80 minutes

**Priority 4:** 603  
Average Response Time: 93 minutes

**Priority 5:** 1,933  
Average Response Time: 12 minutes

**TOTAL CALLS:** 5,523

**CRIMINAL CASES**

**REFERRED TO DISTRICT ATTORNEY:** 8  
Felony: 8

**REFERRED TO CITY ATTORNEY:** 7  
Misdemeanor: 7

**OTHER**

**DANGEROUS DOG HEARINGS:** 4  
Declared dangerous: 3  Unfounded: 1

**PARK PATROLS:** 1,384

**BITE REPORTS:** 345

**KENNEL INSPECTION STATUS**

New Kennel Inspections: 0  Renewal Kennel Inspections: 7

**NOTICE OF COMPLAINTS:** 244

**CITATIONS:** 500
Customer Service

CUSTOMER SERVICE SATISFACTION RATING 97.4%*

5-Outstanding: 202  4-Above Expectations: 42  3-Met Expectations: 13  2-Below Expectations: 6
1-Did Not Meet Expectations: 1  Total: 264

*Percent of respondents satisfied that SDHS met or exceeded expectations

Additional Services Provided at No Cost

COMMUNITY ENGAGEMENT PROGRAMS
Number of Programs 73  Number of Community Members Impacted 1,877
Meals for Pet Families in Need 187,893  Meals for Rescue Partners 54,112

PROJECT WILDLIFE
Wildlife Intake 1,323

COMMUNITY SPAY/NEUTER
Number of Surgeries Performed 140

PUBLIC VACCINATED/MICROCHIPPED ANIMALS: 953
Rabies: 626  Distemper/FVRCP: 620  Microchips: 386