City of San Diego Quarterly Animal Services Report

2ND QUARTER • OCTOBER 1 – DECEMBER 31, 2021

San Diego Total Animals Helped 4,640

STRAY ANIMALS: 2,124
Dog: 1,162 • Cat: 770 • Other: 116 • Offspring: 76

OWNER SURRENDERED ANIMALS: 606
Dog: 280 • Cat: 231 • Other: 95

HUMANE LAW ENFORCEMENT*: 206
Dog: 148 • Cat: 41 • Other: 17

*Includes seizures, emergency boarding and abandoned animals
Disposition of San Diego Animals

ADOPTED: 2,208
Dog: 792 • Cat: 1,162 • Other: 254

TRANSFERRED TO RESCUE: 223
Dog: 85 • Cat: 91 • Other: 47

RECLAIMED: 774
Dog: 691 • Cat: 79 • Other: 4

EUTHANIZED: 226
Dog: 99 • Cat: 108 • Other: 19
*Includes euthanasia by offsite vets

AVERAGE LENGTH OF STAY
Dog: 10.7 • Cat: 21.7 • Other: 41.5

LIVE RELEASE RATE: 93.7%

OTHER OUTCOMES: 28
Dog: 12 • Cat: 6 • Other: 10
*Unassisted death, other

COMMUNITY CATS: 537

Community Services

LICENSING

LICENSES*: 10,130
Average processing time: 13.5 days
*Includes new licenses and renewals

RABIES EXEMPTION: 76
Average processing time: 11.5 days

SERVICE DOG LICENSE: 14

REPLACEMENT TAG: 190

RECENT ADOPTION: 508

Animal Care

SPAY AND NEUTER STATISTICS

IN-HOUSE SPAY/NEUTER: 1,209

ALL INCOMING ANIMALS ARE VACCINATED UPON INTAKE UNLESS CURRENT RECORDS ARE PROVIDED OR ANIMAL BEHAVIOR IS A THREAT TO STAFF SAFETY.

Facilities

SAN DIEGO BUILDING MAINTENANCE

MAINTENANCE REQUESTS 129
MAINTENANCE REQUESTS COMPLETED 101
MAINTENANCE REQUESTS PENDING, DENIED, OR IN PROGRESS 28
Field Services / Dispatch Statistics

**DISPATCH CALLS**

**Priority 1: 785**  
Average Response Time: 20 minutes

**Priority 2: 1,657**  
Average Response Time: 39 minutes

**Priority 3: 47**  
Average Response Time: 32 minutes

**Priority 4: 542**  
Average Response Time: 93 minutes

**Priority 5: 1,649**  
Average Response Time: 7 minutes

**TOTAL CALLS: 4,680**

**CRIMINAL CASES**

REFERRED TO DISTRICT ATTORNEY: 2  
Felony: 2

REFERRED TO CITY ATTORNEY: 1  
Misdemeanor: 1

**OTHER**

**DANGEROUS DOG HEARINGS: 6**  
Declared dangerous: 5  
Unfounded: 1

**PARK PATROLS: 1,135**

**BITE REPORTS: 334**

**KENNEL INSPECTION STATUS**

New Kennel Inspections: 0  
Renewal Kennel Inspections: 3

**NOTICE OF COMPLAINTS: 352**

**CITATIONS: 322**
Customer Service

**CUSTOMER SERVICE SATISFACTION RATING 96.9%**

5-Outstanding: 146  4-Above Expectations: 28  3-Met Expectations: 16  2-Below Expectations: 3  1-Did Not Meet Expectations: 3  Total: 196

*Percent of respondents satisfied that SDHS met or exceeded expectations

Additional Services Provided at No Cost

**COMMUNITY ENGAGEMENT PROGRAMS**

Number of Programs 149  Number of Community Members Impacted 4,388
Meals for Pet Families in Need 362,428  Meals for Rescue Partners 14,305

**PROJECT WILDLIFE**

Wildlife Intake 493

**COMMUNITY SPAY/NEUTER**

Number of Surgeries Performed 130

**PUBLIC VACCINATED/MICROCHIPPED ANIMALS: 1,228**

Rabies: 733  Distemper/FVRCP: 760  Microchips: 425