City of San Diego Quarterly Animal Services Report

3RD QUARTER • JANUARY 1 – MARCH 31, 2022

San Diego Total Animals Helped 4,778

STRAY ANIMALS: 1,667
Dog: 1,035 • Cat: 398 • Other: 198 • Offspring: 36

OWNER SURRENDERED ANIMALS: 1,018
Dog: 550 • Cat: 274 • Other: 194

HUMANE LAW ENFORCEMENT*: 251
Dog: 148 • Cat: 40 • Other: 63

*Includes seizures, emergency boarding and abandoned animals
Disposition of San Diego Animals

ADOPTED: 1,665
Dog: 905 • Cat: 445 • Other: 315

TRANSFERRED TO RESCUE: 231
Dog: 103 • Cat: 46 • Other: 82

RECLAIMED: 734
Dog: 616 • Cat: 79 • Other: 39

EUTHANIZED: 202
Dog: 90 • Cat: 88 • Other: 24
*Includes euthanasia by offsite vets

AVERAGE LENGTH OF STAY
Dog: 6.6 • Cat: 6.5 • Other: 14.1

OTHER OUTCOMES: 16
Dog: 8 • Cat: 6 • Other: 2
*Unassisted death, other

LIVE RELEASE RATE: 93%

Community Services

LICENSING

LICENSES*: 8,687
Average processing time: 6.3 days
*Includes new licenses and renewals

RABIES EXEMPTION: 61
Average processing time: 4.6 days

SERVICE DOG LICENSE: 10

REPLACEMENT TAG: 236

RECENT ADOPTION: 655

Animal Care

SPAY AND NEUTER STATISTICS

IN-HOUSE SPAY/NEUTER: 882

Facilities

SAN DIEGO BUILDING MAINTENANCE

MAINTENANCE REQUESTS 121  MAINTENANCE REQUESTS COMPLETED 95
MAINTENANCE REQUESTS PENDING, DENIED, OR IN PROGRESS 26
**Field Services / Dispatch Statistics**

**DISPATCH CALLS**

<table>
<thead>
<tr>
<th>Priority</th>
<th>Calls</th>
<th>Average Response Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>Priority 1</td>
<td>855</td>
<td>26 minutes</td>
</tr>
<tr>
<td>Priority 2</td>
<td>1,613</td>
<td>27 minutes</td>
</tr>
<tr>
<td>Priority 3</td>
<td>33</td>
<td>21 minutes</td>
</tr>
<tr>
<td>Priority 4</td>
<td>550</td>
<td>73 minutes</td>
</tr>
<tr>
<td>Priority 5</td>
<td>1,245</td>
<td>7 minutes</td>
</tr>
</tbody>
</table>

**TOTAL CALLS: 4,296**

**CRIMINAL CASES**

**REFERRED TO DISTRICT ATTORNEY:** 4
- Felony: 4

**REFERRED TO CITY ATTORNEY:** 5
- Misdemeanor: 5

**OTHER**

**DANGEROUS DOG HEARINGS:** 3
- Declared dangerous: 2
- Unfounded: 1

**PARK PATROLS:** 851

**BITE REPORTS:** 317

**KENNEL INSPECTION STATUS**
- New Kennel Inspections: 0
- Renewal Kennel Inspections: 3

**NOTICE OF COMPLAINTS:** 240

**CITATIONS:** 251
Customer Service

CUSTOMER SERVICE SATISFACTION RATING 97.6%*

5-Outstanding: 140  4-Above Expectations: 17  3-Met Expectations: 7  2-Below Expectations: 3
1-Did Not Meet Expectations: 1  Total: 168

*Percent of respondents satisfied that SDHS met or exceeded expectations

Additional Services Provided at No Cost

COMMUNITY ENGAGEMENT PROGRAMS
Number of Programs 133  Number of Community Members Impacted 4,360
Meals for Pet Families in Need 233,599  Meals for Rescue Partners 9,344

PROJECT WILDLIFE
Wildlife Intake 671

COMMUNITY SPAY/NEUTER
Number of Surgeries Performed 121

PUBLIC VACCINATED/MICROCHIPPED ANIMALS: 1,340
Rabies: 819  Distemper/FVRCP: 875  Microchips: 391