City of San Diego Quarterly Animal Services Report

4TH QUARTER • APRIL 1 – JUNE 30, 2022

San Diego Total Animals Helped 6,349

STRAY ANIMALS: 3,275
Dog: 1,069 • Cat: 1,961 • Other: 194 • Offspring: 51

OWNER SURRENDERED ANIMALS: 833
Dog: 428 • Cat: 283 • Other: 122

HUMANE LAW ENFORCEMENT*: 258
Dog: 163 • Cat: 45 • Other: 50

*Includes seizures, emergency boarding and abandoned animals

SAN DIEGO CAMPUS
5500 Gaines St.
San Diego, CA 92110
619-299-7012

EL CAJON CAMPUS
1373 N. Marshall Ave.
El Cajon, CA 92020
619-299-7012

ESCONDIDO CAMPUS
3500 Burnet Drive
Escondido, CA 92027
619-299-7012

OCEANSIDE CAMPUS
2905 San Luis Rey Road
572 Airport Road
Oceanside, CA 92058
619-299-7012
Disposition of San Diego Animals

ADOPTED: 2,242
Dog: 795 • Cat: 1,201 • Other: 246

TRANSFERRED TO RESCUE: 448
Dog: 106 • Cat: 239 • Other: 103

AVERAGE LENGTH OF STAY
Dog: 10.4 • Cat: 15.6 • Other: 31.5

LIVE RELEASE RATE: 88%

RECLAIMED: 694
Dog: 602 • Cat: 83 • Other: 9

EUTHANIZED: 486
Dog: 123 • Cat: 337 • Other: 26
*Includes euthanasia by offsite vets

OTHER OUTCOMES: 56
Dog: 11 • Cat: 30 • Other: 15
*Unassisted death, other

COMMUNITY CATS: 713

Community Services

LICENSING

LICENSES*: 9,017
Average processing time: 14.8 days
*Includes new licenses and renewals

RABIES EXEMPTION: 56
Average processing time: 16.6 days

SERVICE DOG LICENSE: 19

REPLACEMENT TAG: 172

RECENT ADOPTION: 550

Animal Care

SPAY AND NEUTER STATISTICS

IN-HOUSE SPAY/NEUTER: 1,972

ALL INCOMING ANIMALS ARE VACCINATED UPON INTAKE UNLESS CURRENT RECORDS ARE PROVIDED OR ANIMAL BEHAVIOR IS A THREAT TO STAFF SAFETY.

Facilities

SAN DIEGO BUILDING MAINTENANCE

MAINTENANCE REQUESTS 56 MAINTENANCE REQUESTS COMPLETED 47
MAINTENANCE REQUESTS PENDING, DENIED, OR IN PROGRESS 9
Field Services / Dispatch Statistics

dispatch calls

Priority 1: 1,418
Average Response Time: 24 minutes

Priority 2: 1,705
Average Response Time: 50 minutes

Priority 3: 44
Average Response Time: 58 minutes

Priority 4: 591
Average Response Time: 222 minutes

Priority 5: 941
Average Response Time: 13 minutes

Total Calls: 4,699

criminal cases

referred to district attorney: 2
Felony: 2

referred to city attorney: 2
Misdemeanor: 2

other

dangerous dog hearings: 5
Declared dangerous: 4  Unfounded: 1

park patrols: 343

bite reports: 307

 kennel inspection status

New Kennel Inspections: 0  Renewal Kennel Inspections: 5

notice of complaints: 151

citations: 163
Customer Service

CUSTOMER SERVICE SATISFACTION RATING 97.3%*

5-Outstanding: 152  4-Above Expectations: 22  3-Met Expectations: 7  2-Below Expectations: 5
1-Did Not Meet Expectations: 0  Total: 186

*Percent of respondents satisfied that SDHS met or exceeded expectations

Additional Services Provided at No Cost

COMMUNITY ENGAGEMENT PROGRAMS

Number of Programs 130  Number of Community Members Impacted 6,105
Meals for Pet Families in Need 281,914  Meals for Rescue Partners 16,220

PROJECT WILDLIFE

Wildlife Intake 1,916

COMMUNITY SPAY/NEUTER

Number of Surgeries Performed 61

PUBLIC VACCINATED/MICROCHIPPED ANIMALS: 1,544

Rabies: 806  Distemper/FVRCP: 1,157  Microchips: 472