City of San Diego Quarterly Animal Services Report

1ST QUARTER • JULY 1 – SEPTEMBER 30, 2022

San Diego Total Animals Helped 7,004

STRAY ANIMALS: 3,342
Dog: 1,278 • Cat: 1,815 • Other: 204 • Offspring: 45

OWNER SURRENDERED ANIMALS: 715
Dog: 294 • Cat: 342 • Other: 79

HUMANE LAW ENFORCEMENT*: 213
Dog: 139 • Cat: 48 • Other: 26

*Includes seizures, emergency boarding and abandoned animals
Disposition of San Diego Animals

ADOPTED: 3,103
Dog: 942 • Cat: 1,903 • Other: 258

RECLAIMED: 741
Dog: 642 • Cat: 88 • Other: 11

TRANSFERRED TO RESCUE: 176
Dog: 68 • Cat: 87 • Other: 21

EUTHANIZED: 303
Dog: 91 • Cat: 185 • Other: 27
*Includes euthanasia by offsite vets

AVERAGE LENGTH OF STAY
Dog: 12.4 • Cat: 19.1 • Other: 31.4

OTHER OUTCOMES: 49
Dog: 12 • Cat: 29 • Other: 8
*Unassisted death, other

LIVE RELEASE RATE: 92.9%

COMMUNITY CATS: 835

Community Services

LICENSING

LICENSES*: 10,049
Average processing time: 4.9 days
*Includes new licenses and renewals

RABIES EXEMPTION*: 27
Average processing time: 4.9 days
*Underreported (service provider transition)

SERVICE DOG LICENSE: 14

REPLACEMENT TAG: 111

RECENT ADOPTION: 510

Animal Care

SPAY AND NEUTER STATISTICS

IN-HOUSE SPAY/NEUTER: 2,416

Facilities

SAN DIEGO BUILDING MAINTENANCE

MAINTENANCE REQUESTS 80 • MAINTENANCE REQUESTS COMPLETED 67
MAINTENANCE REQUESTS PENDING, DENIED, OR IN PROGRESS 13
Field Services / Dispatch Statistics

ENFORCEMENT ACTIVITIES

Priority 1: 1,683
   Average Response Time: 34 minutes

Priority 2: 2,177
   Average Response Time: 78 minutes

Priority 3: 58
   Average Response Time: 29 minutes

Priority 4: 615
   Average Response Time: 218 minutes

Priority 5: 994
   Average Response Time: 32 minutes

TOTAL CALLS: 5,527

CRIMINAL CASES

REFERRED TO DISTRICT ATTORNEY: 1
   Felony: 1

REFERRED TO CITY ATTORNEY: 5
   Misdemeanor: 5

OTHER

DANGEROUS DOG HEARINGS: 4
   Declared dangerous: 4  Unfounded: 0

PARK PATROLS: 358

BITE REPORTS: 181

KENNEL INSPECTION STATUS

New Kennel Inspections: 7  Renewal Kennel Inspections: 0

NOTICE OF COMPLAINTS: 128

CITATIONS: 59
Customer Service

CUSTOMER SERVICE SATISFACTION RATING 98.5%*

5-Outstanding: 201  4-Above Expectations: 39  3-Met Expectations: 25  2-Below Expectations: 3  1-Did Not Meet Expectations: 1  Total: 269

*Percent of respondents satisfied that SDHS met or exceeded expectations

Additional Services Provided at No Cost

COMMUNITY ENGAGEMENT PROGRAMS
Number of Programs 100  Number of Community Members Impacted 21,939
Meals for Pet Families in Need 359,091  Meals for Rescue Partners 19,682

PROJECT WILDLIFE
Wildlife Intake 1,086

COMMUNITY SPAY/NEUTER
Number of Surgeries Performed 140

PUBLIC VACCINATED/MICROCHIPPED ANIMALS: 2,274
Vaccinations: 4,186  Microchips: 391