City of San Diego Quarterly Animal Services Report

2ND QUARTER • OCTOBER 1 – DECEMBER 31, 2022

San Diego Total Animals Helped 7,860

STRAY ANIMALS: 2,421
Dog: 1,341 • Cat: 919 • Other: 133 • Offspring: 28

OWNER SURRENDERED ANIMALS: 677
Dog: 345 • Cat: 271 • Other: 61

HUMANE LAW ENFORCEMENT*: 206
Dog: 160 • Cat: 39 • Other: 7

*Includes seizures, emergency boarding and abandoned animals

SAN DIEGO CAMPUS
5500 Gaines St.
San Diego, CA 92110
619-299-7012

EL CAJON CAMPUS
1373 N. Marshall Ave.
El Cajon, CA 92020
619-299-7012

ESCONDIDO CAMPUS
3500 Burnet Drive
Escondido, CA 92027
619-299-7012

OCEANSIDE CAMPUS
2905 San Luis Rey Road
572 Airport Road
Oceanside, CA 92058
619-299-7012
Disposition of San Diego Animals

ADOPTED: 2,488
Dog: 938 • Cat: 1,362 • Other: 188

TRANSFERRED TO RESCUE: 240
Dog: 153 • Cat: 59 • Other: 28

RECLAIMED: 693
Dog: 624 • Cat: 65 • Other: 4

EUTHANIZED: 214
Dog: 114 • Cat: 88 • Other: 12
*Includes euthanasia by offsite vets

OTHER OUTCOMES: 35
Dog: 14 • Cat: 14 • Other: 7
*Unassisted death, other

COMMUNITY CATS: 764

AVERAGE LENGTH OF STAY
Dog: 13.9 • Cat: 22.8 • Other: 36.7

LIVE RELEASE RATE: 93.0%

Community Services

LICENSING

LICENSES*: 10,895
Average processing time: 4.6 days
*Includes new licenses and renewals

RABIES EXEMPTION*: 189
Average processing time: 4.6 days

SERVICE DOG LICENSE: 14

REPLACEMENT TAG: 108

RECENT ADOPTION: 579

Animal Care

SPAY AND NEUTER STATISTICS

IN-HOUSE SPAY/NEUTER: 1,968

Facilities

SAN DIEGO BUILDING MAINTENANCE

MAINTENANCE REQUESTS 117
MAINTENANCE REQUESTS COMPLETED 82
MAINTENANCE REQUESTS PENDING, DENIED, OR IN PROGRESS 35
Field Services / Dispatch Statistics

ENFORCEMENT ACTIVITIES

Priority 1: 1,112
Average Response Time: 55 minutes

Priority 2: 1,905
Average Response Time: 48 minutes

Priority 3: 122
Average Response Time: 132 minutes

Priority 4: 534
Average Response Time: 256 minutes

Priority 5: 924
Average Response Time: 22 minutes

TOTAL CALLS: 4,597

CRIMINAL CASES

REFERRED TO DISTRICT ATTORNEY: 4
Felony: 4

REFERRED TO CITY ATTORNEY: 7
Misdemeanor: 7

OTHER

DANGEROUS DOG HEARINGS: 3
Declared dangerous: 2  Unfounded: 1

KENNEL INSPECTION STATUS
New Kennel Inspections: 0  Renewal Kennel Inspections: 3

PARK PATROLS: 340

NOTICE OF COMPLAINTS: 103

BITE REPORTS: 196

CITATIONS: 178
Customer Service

CUSTOMER SERVICE SATISFACTION RATING 96.2%*

5-Outstanding: 112  4-Above Expectations: 27  3-Met Expectations: 12  2-Below Expectations: 4  1-Did Not Meet Expectations: 2  Total: 157

*Percent of respondents satisfied that SDHS met or exceeded expectations

Additional Services Provided at No Cost

COMMUNITY ENGAGEMENT PROGRAMS
Number of Programs 163  Number of Community Members Impacted 7,399
Meals for Pet Families in Need 374,525  Meals for Rescue Partners 23,980

PROJECT WILDLIFE
Wildlife Intake 457

COMMUNITY SPAY/NEUTER
Number of Surgeries Performed 933

PUBLIC VACCINATED/MICROCHIPPED ANIMALS: 3,385
Vaccinations: 5,683  Microchips: 636