City of San Diego Quarterly Animal Services Report

3RD QUARTER • JANUARY 1 – MARCH 31, 2023

San Diego Total Animals Helped 8,285

STRAY ANIMALS: 2,114
Dog: 1,362 • Cat: 611 • Other: 111 • Offspring: 30

OWNER SURRENDERED ANIMALS: 773
Dog: 378 • Cat: 284 • Other: 111

HUMANE LAW ENFORCEMENT*: 277
Dog: 129 • Cat: 32 • Other: 116

*Includes seizures, emergency boarding and abandoned animals
Disposition of San Diego Animals

ADOPTED: 1,730
Dog: 986 • Cat: 544 • Other: 200

TRANSFERRED TO RESCUE: 130
Dog: 88 • Cat: 23 • Other: 19

RECLAIMED: 699
Dog: 619 • Cat: 73 • Other: 7

EUTHANIZED: 210
Dog: 104 • Cat: 67 • Other: 39
*Includes euthanasia by offsite vets

AVERAGE LENGTH OF STAY: 13.7
Dog: 11.9 • Cat: 11.6 • Other: 32.7

OTHER OUTCOMES: 21
Dog: 6 • Cat: 11 • Other: 4
*Unassisted death, other

LIVE RELEASE RATE: 92.3%

COMMUNITY CATS: 761

Community Services

LICENSING

LICENSES*: 11,258
Average processing time: 6.9 days
*Includes new licenses and renewals

RABIES EXEMPTION*: 118
Average processing time: 6.9 days

SERVICE DOG LICENSE: 9

REPLACEMENT TAG: 97

RECENT ADOPTION: 663

Animal Care

SPAY AND NEUTER STATISTICS

IN-HOUSE SPAY/NEUTER: 1,183

Facilities

SAN DIEGO BUILDING MAINTENANCE

MAINTENANCE REQUESTS 127  MAINTENANCE REQUESTS COMPLETED 121

MAINTENANCE REQUESTS PENDING, DENIED, OR IN PROGRESS 6
Field Services / Dispatch Statistics

ENFORCEMENT ACTIVITIES

Priority 1: 978  
Average Response Time: 54 minutes

Priority 2: 1,870  
Average Response Time: 56 minutes

Priority 3: 141  
Average Response Time: 208 minutes

Priority 4: 503  
Average Response Time: 440 minutes

Priority 5: 1,277  
Average Response Time: 37 minutes

TOTAL CALLS: 4,769

CRIMINAL CASES

REFERRED TO DISTRICT ATTORNEY: 3  
Felony: 3

REFERRED TO CITY ATTORNEY: 1  
Misdemeanor: 1

OTHER

DANGEROUS DOG HEARINGS: 2  
Declared dangerous: 2  Unfounded: 0

KENNEL INSPECTION STATUS

New Kennel Inspections: 0  Renewal Kennel Inspections: 1

PARK PATROLS: 546

NOTICE OF COMPLAINTS: 181

BITE REPORTS: 133

CITATIONS: 85
Customer Service

CUSTOMER SERVICE SATISFACTION RATING 97.3%*

5-Outstanding: 115  4-Above Expectations: 25  3-Met Expectations: 6  2-Below Expectations: 4  1-Did Not Meet Expectations: 0  Total: 150

*Percent of respondents satisfied that SDHS met or exceeded expectations

Additional Services Provided at No Cost

COMMUNITY ENGAGEMENT PROGRAMS
Number of Programs 171  Number of Community Members Impacted 6,235
Meals for Pet Families in Need 331,088  Meals for Rescue Partners 29,113

PROJECT WILDLIFE
Wildlife Intake 633

COMMUNITY SPAY/NEUTER
Number of Surgeries Performed 1,025

PUBLIC VACCINATED/MICROCHIPPED ANIMALS: 3,831
Vaccinations: 6,525  Microchips: 720