City of San Diego FY22-23 Animal Services Report

JULY 1, 2022 – JUNE 30, 2023

San Diego
Total Animals Helped 33,937

STRAY ANIMALS: 11,618
Dog: 5,297 • Cat: 5,465 • Other: 710 • Offspring: 146

OWNER SURRENDERED ANIMALS: 3,189
Dog: 1,459 • Cat: 1,351 • Other: 379

HUMANE LAW ENFORCEMENT*: 981
Dog: 616 • Cat: 211 • Other: 154

*Includes seizures, emergency boarding and abandoned animals
## Disposition of San Diego Animals

**ADOPTED:** 10,231  
Dog: 3,919  •  Cat: 5,441  •  Other: 871

**TRANSFERRED TO RESCUE:** 861  
Dog: 406  •  Cat: 349  •  Other: 106

**RECLAIMED:** 2,896  
Dog: 2,535  •  Cat: 285  •  Other: 76

**EUTHANIZED:** 1,121  
Dog: 424  •  Cat: 594  •  Other: 103  
*Includes euthanasia by offsite vets

**AVERAGE LENGTH OF STAY:** 18.8  
Dog: 14.1  •  Cat: 20.5  •  Other: 37.3

**LIVE RELEASE RATE:** 93%

**OTHER OUTCOMES:** 175  
Dog: 48  •  Cat: 90  •  Other: 37  
*Unassisted death, other

**COMMUNITY CATS:** 3,155

## Community Services

### LICENSING

**LICENSES*: 41,914  
Average processing time: 5.1 days  
*Includes new licenses and renewals

**RABIES EXEMPTION*: 403  
Average processing time: 5.1 days

**SERVICE DOG LICENSE:** 46

**REPLACEMENT TAG:** 442

**RECENT ADOPTION:** 2,344

## Animal Care

### SPAY AND NEUTER STATISTICS

**IN-HOUSE SPAY/NEUTER:** 8,067

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### Facilities

### SAN DIEGO BUILDING MAINTENANCE

**MAINTENANCE REQUESTS:** 363  
**MAINTENANCE REQUESTS COMPLETED:** 299  
**MAINTENANCE REQUESTS PENDING, DENIED, OR IN PROGRESS:** 64

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**ALL INCOMING ANIMALS ARE VACCINATED UPON INTAKE UNLESS CURRENT RECORDS ARE PROVIDED OR ANIMAL BEHAVIOR IS A THREAT TO STAFF SAFETY.**
Field Services / Dispatch Statistics

ENFORCEMENT ACTIVITIES

Priority 1: 5,842
Average Response Time: 52 minutes

Priority 2: 7,992
Average Response Time: 68 minutes

Priority 3: 572
Average Response Time: 216 minutes

Priority 4: 2,218
Average Response Time: 418 minutes

Priority 5: 4,970
Average Response Time: 39 minutes

TOTAL CALLS: 21,594

CRIMINAL CASES

REferred TO DISTRICT ATTORNEY: 8
Felony: 8

REferred TO CITY ATTORNEY: 13
Misdemeanor: 13

OTHER

DANGEROUS DOG HEARINGS: 9
Declared dangerous: 8  Unfounded: 1

PARK PATROLS: 2,066

BITE REPORTS: 805

KENNEL INSPECTION STATUS

New Kennel Inspections: 8  Renewal Kennel Inspections: 6

NOTICE OF COMPLAINTS: 669

CITATIONS: 461
Customer Service

CUSTOMER SERVICE SATISFACTION RATING 97.8%*
5-Outstanding: 586  4-Above Expectations: 127  3-Met Expectations: 57  2-Below Expectations: 12  1-Did Not Meet Expectations: 5  Total: 787
*Percent of respondents satisfied that SDHS met or exceeded expectations

Additional Services Provided at No Cost

COMMUNITY ENGAGEMENT PROGRAMS
Number of Programs 617  Number of Community Members Impacted 42,651
Meals for Pet Families in Need 1,436,133  Meals for Rescue Partners 87,365

PROJECT WILDLIFE
Wildlife Intake 3,943

COMMUNITY SPAY/NEUTER
Number of Surgeries Performed 3,022

PUBLIC VACCINATED/MICROCHIPPED ANIMALS: 13,916
Vaccinations: 22,809  Microchips: 2,762

Volunteers

San Diego Campus: 898  Bahde Wildlife Center: 156  Clerical and Creative: 109
El Cajon Campus: 109  Ramona Wildlife Center: 92  Events: 609
Escondido Campus: 292  Kitten Nursery: 31  Community Engagement: 161
Oceanside Campus: 243  Foster: 1,273  Humane Law Enforcement: 86

Total Individual Volunteers: 3,439