

# Thank You for Adopting

FROM SAN DIEGO HUMANE SOCIETY

## ADOPTION GUARANTEE

**At San Diego Humane Society, we are committed to finding you the right match and offer an adoption guarantee.** If for any reason you are unable to provide care for your pet, or your adopted pet is not the right match for you and you cannot rehome them on your own, we will always welcome the pet back into our care (by appointment).

## IMPORTANT INFORMATION REGARDING YOUR ADOPTED PET

- **Any future care for this pet will be your financial responsibility.**

- **Kennel Cough and Upper Respiratory Infection**

Being in a shelter, dogs and cats have been exposed to or have gone through an episode of kennel cough (dogs) or upper respiratory infection (cats). Symptoms can include sneezing, mucus from the eyes/nose, cough (dogs) and oral lesions (cats). If your new pet exhibits any of these symptoms at home, please follow up with your own veterinarian for care.

- **Dental Health**

Your new pet's dental health will be your financial responsibility. Most pets who come into care have some level of dental disease and will likely need their teeth cleaned in the next 6-12 months; this may include sedation and extractions (adoption counselor will have more information for each pet).

- **Puppy Heartworm**

Your puppy received a single dose of heartworm preventative while at San Diego Humane Society. At 6 months of age, your puppy will be able to have a heartworm test done through your own veterinarian, at your expense.



# Post-Adoption Offers

Read through these carefully and let your adoption counselor know if you have any questions.

## Schedule your free vet exam (you have two options):

- **Option 1** — Using the VCA flyer, make an appointment at any VCA hospital listed on the back.
  - This certificate is valid within the first 14 days after adoption.
  - Please bring your adoption paperwork for our first appointment.
- **Option 2** — Go to any vet of your choice using the “Free Vet Exam Certificate” given at time of adoption.
  - This certificate is valid within the first seven days after adoption.

## Register with MetLife Insurance:

- San Diego Humane Society is proud to partner with PetFirst Pet Insurance, a MetLife Company, to offer our adopters and guests pet insurance to support keeping their pets healthy. PetFirst offers flexible plans and can help take the worry out of covering the cost of unexpected vet visits. Call 855-780-7387 and speak to a MetLife representative.

## Register with Petco Love Lost ([petcolovelost.org](http://petcolovelost.org)):

- We are a Petco Love Lost partner. This is a free app to assist in finding animals faster if they go missing. This app uses facial recognition to match your dog to your information.
- Your pet’s photo has already been uploaded to Petco Love Lost ! We have shared your email address that you provided at the time of adoption with Petco Love Lost.
- To register, all you need is the email you gave us at the time of adoption. From your cellphone, go to [petcolovelost.org](http://petcolovelost.org) and follow the instructions for registration.
- Your email is retained and used by Petco Love Lost solely for the purpose of keeping your pet protected if they are ever lost. If you would like to opt out for any reason, you will receive an email that allows you to do so.

## Behavior and Training:

- To schedule your free one-hour post-adoption consultation with one of our expert trainers, please call 619-299-7012, ext. 2398.
- For behavioral questions and training tips, please visit our website at [sdhumane.org](http://sdhumane.org), and click on Resource Center from the Services drop-down menu. You will find various, free articles on behavior and training topics and search for what you need. You can also email us at [behavior@sdhumane.org](mailto:behavior@sdhumane.org) or call 619-299-7012, ext. 2244.

## Create your FREE PetHub profile for your dog’s license:

- Create your pet’s free online profile on [PetHub.com/SanDiego](http://PetHub.com/SanDiego). All you need is the six-digit number located at the bottom of your pet’s tag (#SD123456).
- A dog’s license tag must be securely fastened to the dog’s collar or harness and worn by the dog at all times.
- If your dog is ever missing, a license tag provides a quick and accurate way of notifying you if someone finds your pet. It also provides proof that your dog has been vaccinated against rabies, as required by law.

## San Diego, El Cajon, Escondido and Oceanside Campus Contact Information

For all return appointments or behavior questions, please call **619-299-7012**.