# Semantic Research using Natural Language Processing at Scale; A continued look behind the scenes of Semantic Insights Research Assistant™ and Research Librarian™

Presented to

The Federal Big Data Working Group Meetup

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## **Setting Context for this Exploration**

- This brief exploration is a continuation (by request) of my previous introduction of two web-enabled Semantic-based products for "Large Document Corpus<sup>[1]</sup> Research";
  - Research Assistant™
  - Research Librarian™
- These products are just two of many under development based on the <u>SIRA</u> (Semantic Insights Research Assistant) <u>Technology</u>
- Note: These two products are currently in limited Beta Test

[1] by "Document Corpus" we mean any discrete [evolving] online collection of documents

# **Key Concepts (from SIRA's POV)**

- 1. "World View" represents what you hold to be true or possible. (think "Ontology")
- 2. "Understanding" is the mapping of an experience to your "World View".
  - This "meaning map" is stored in SIRA as a "memory" of the experience.
- 3. "Word Sense Disambiguation"
  - In Natural Language text, identifying the appropriate senses of a term, requires a combination of "context analysis" and previous experience...and may be further constrained by one's World View. (e.g. "She is *running* for the office.").

#### 4. "Semantic Search"

- SIRA does not require "Semantic Tags". Since what something means can change with the reader, SIRA determines the meaning by "reading" the text each time.
- SIRA expands the concept of search by identifying overlapping semantics rather than how the information is presented.
- 5. SIRA "reads" multiple documents very quickly.
  - SIRA turns each research investigation into a speed reading application that implements all the ways the semantics of the investigation can be represented in a given Natural Language.
  - This requires a Dictionary, a Language Specification (<u>created by using our Language Lab</u>) and a high speed inference engine.

#### 6. "Concept Clusters"

 Natural Language Text can be thought of as an encryption of concepts and their relationships. A given sentence can encode many Concept Clusters. These Concept Clusters can be represented in many ways. (e.g. using Verbs, Clauses, Phrases...)

## Forms of World Knowledge used by SIRA

#### 1. Language

- An encryption of Concepts and Relationships (decrypted using <u>Meaning Maps</u>)
- Equivalent ways of expressing the same meaning are handled using <u>Equivalent Pattern Sets</u>

#### 2. Dictionary

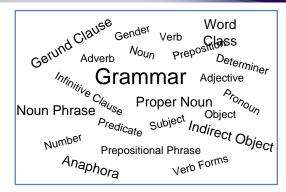
- Terms and Senses (+ <u>Linguistic Metadata</u>) and Synonymy...
- Domains (knowledge disciplines)

#### 3. Ontology

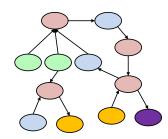
A "World View" in terms of Concepts, Relationships,...

#### 4. Implication Patterns

- Allow for "Do what I want, not what I said"
- Apply knowledge from experience and expertise to improve results







Sample requirement for implication pattern: For companies to be similar, they must have nearly (+/-10%) the same; market cap, age, and annual revenue.

## Forms of Knowledge acquired by SIRA over time

### 1. Memory of Experiences

- SIRA (like people?), stores experiences (e.g. reading) together with what that experience meant at the time of the experience.
- This memory is not automatically integrated into the ontology. A
  process of reflection can be initiated to update the Ontology.

## 2. "Emergent Categories" (EC)

 Each time SIRA experiences a "Concept Cluster", the EC database may be updated to reflect its similarity with previous experiences. This can then be used to improve "Word Sense Disambiguation" and meaning analysis. [not available in current products]

## Who we are

• We are:



- Semantic Insights™ is the R&D division of Trigent Software, Inc.
   www.trigent.com
- We focus on developing semantics-based information products that produce high-value results serving the needs of general users requiring little or no special training.
- Visit us at <u>www.semanticinsights.com</u>

## **Chuck Rehberg**



As CTO at Trigent Software and Chief Scientist at Semantic Insights, Chuck Rehberg has developed patented high performance rules engine technology and advanced natural language processing technologies that empower a new generation of semantic research solutions.

Chuck has more than thirty years in the high-tech industry, developing leadingedge solutions in the areas of Artificial Intelligence, Semantic Technologies, analysis and large –scale configuration software.