

LiveOps Supported Browsers



<https://losalesdemo.hostedcc.com/mason/ccbridge/doc/sysreqs/supported-browsers.html>

Browser Versions and Applications

The following table lists the primary LiveOps applications and the browsers on which we have tested and certified them.

Application	Internet Explorer	Google Chrome	Mozilla Firefox	Apple Safari
Engage	9, 10	30+	18+	Not Supported
Engage with Twilio Client	Not Supported	30+	22+	Not Supported
Engage Agent Alert - Desktop Notifications	Not Supported	30+	24+	Not Supported
Multichannel Admin	9	Functional but not tested or supported	Functional but not tested or supported	Not supported
OpenCTI	9	24+	18+	Not supported
Bakelite	9	24+	18+	Not Supported
Call Center	9	24+	18+	Not Supported
Screen Recording	9	24+	18+	Not Supported

We regularly review browser compatibility and update the table above based on user trends and the latest developments in browser technology. We may discontinue support of existing browsers if they have reached their end of life and/or are no longer supported by their developers.

NOTE: Due to Windows XP reaching its end of life, we have discontinued support for Windows XP. We will not deal with any browser issues that are reported for Windows XP, even if those browsers are listed in the table above.