

Solution brief

Planview PRISMS® Accelerate Adoption and ROI

Get the most out of Planview Enterprise® – fast.

Planview PRISMS® is the heart of our Customer Success Center practice. Representing our most powerful material, offering guided video assistance and advanced process advice, it is proven to help you protect your Planview Enterprise investment, maximize it, and accelerate its effective use and adoption.

It does this with a combination of **300+ E-Learning modules** and **200+ Best Practices** that provide on-the-spot, targeted guidance.

Let's examine what a Planview PRISMS subscription can deliver for your organization.

E-Learning: Increase User Adoption

Accessible through the Training Center in the Customer Success Center are hundreds of E-Learning classes – many translated into five languages.

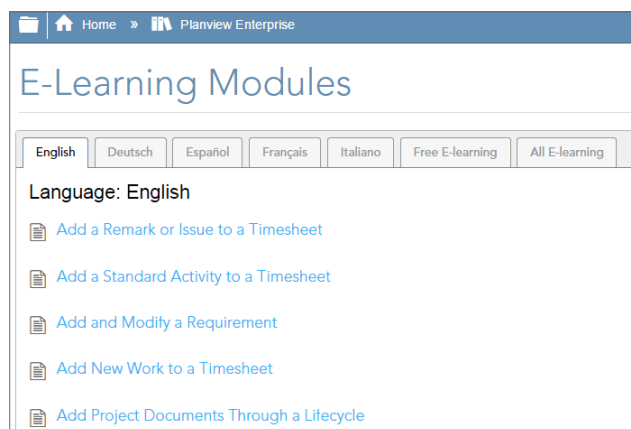
Planview PRISMS E-Learning elevates your continuing education program, fast-tracking time to value of Planview Enterprise and making users feel at home with the solution.

The classes empower your team to quickly learn about a wide variety of topics in an accessible, on-demand environment featuring small, highly consumable modules.

Planview PRISMS E-Learning features:

- Short individual topic lengths for ease of scheduling, and for ensuring users can get specific questions answered just in time
- Modules designed and taught by training professionals with deep industry expertise
- A simulated Planview Enterprise environment, so viewers practice as they learn

We are always updating our materials; new modules become available throughout the subscription year.



E-Learning helps your team onboard quickly and learn new skills as they become more proficient.

Our customers say it best:

"Planview PRISMS E-learning modules are a great help with targeted learning. Providing an online way of educating our staff is extremely effective. In a digital world, people prefer to have the flexibility to view a class on their own time and at their own pace." – Michele Mills, PgMO Director, University of Utah Healthcare

Enablement Paths: Your Guide to E-Learning Success

Optimize the use of E-Learning by tailoring classes to the roles of your users. Enablement Paths are role-based guidelines that lead users through a sequence of courses they need to take to meet your organization's training requirements. These paths can be tailored to reflect your processes and training needs. Your users can also earn Project Management Institute PDUs by completing selected paths.

Best Practices: Boost ROI

With new applications come change. Navigate that change more easily and effectively with our Best Practices, developed from industry research, and from our vast experience across hundreds of global enterprises and tens and thousands of users.

More than 200 detailed best practices provide a strong foundation for your Planview Enterprise deployment.

Spanning all disciplines of portfolio, project, and resource management, Planview PRISMS Best Practices concretely demonstrate process recommendations for tasks both straightforward and complex.

A Planview PRISMS subscription delivers:

- An interactive knowledge base of best practices across industries, disciplines, and process areas
- Tips on product configuration, verified industry methodologies, process guidelines, and more
- Industry-standard project management and PMO document templates
- Direct access to experts for process reviews; advice on establishing or strengthening a PMO, ePMO, or CoE; leadership guidance; and other areas

Best practices are easily accessible in the Planview Customer Success Center: each capability within the Planview Enterprise section has its own best practice tab, loaded with applicable best practices.

Home » Planview Enterprise » Project and Work Management

Work Intake and Initiation

QuickStart - Work Intake and Initiation: collected links and information to get you started with initiating projects and working with requests.

Featured | How-To | Product Help | E-learning | **Best Practices** | FAQs | Analytics

- ★ **Goal Alignment and Solution Planning**
Before a project is initiated, it's important to gain alignment on the goals of the initiative and conduct a brief analysis of the ideal solution to address the goal(s). This best practice explores a defined method for building this important step into the project intake process.
- ★ **Request Management**
Request management is the intake point for all work, and an opportunity to assure that the incoming work is well-defined and categorized, and dispatched to the right area(s) for further analysis and/or delivery.
- ★ **Using Requested Start and Finish Dates in Planview Enterprise**
This best practice explores the implications of using the Requested Start and Requested Finish dates in Planview Enterprise.

- ★ **Work Type Recommendations**
Work Types can be used to distinguish different categories of requests, and can determine how the work should be managed and which WBS template and lifecycle workflow to use. This best practice offers recommendations for 5 common work types, in terms of suggested thresholds, processes, controls, and more.

For organizations seeking to maximize their investment in Planview Enterprise, the benefits of a Planview PRISMS subscription are clear. It enables users across the enterprise to capitalize on the power of this enterprise solution with usable and effective E-Learning classes and Best Practices that are recommended for their roles and for your organizational practices and needs.

Learn how Planview PRISMS can accelerate adoption and time to value for your organization. Contact us today for your demo at

successcenter@planview.com