

# Single Sign On

## for Planview® Spigit

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# Table of Contents

|          |  |          |
|----------|--|----------|
| <b>1</b> | <b>Planview Spigit Single Sign On Overview .....</b> | <b>4</b> |
|          | How it works.....                                    | 4        |
|          | Key Benefits .....                                   | 4        |
| <b>2</b> | <b>Planning and Implementation Process .....</b>     | <b>5</b> |
|          | Considerations .....                                 | 5        |
|          | Timing .....   | 5        |
|          | Process.....   | 5        |
| <b>3</b> | <b>Technical Requirements.....</b>                   | <b>6</b> |

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# 1 Planview Spigit Single Sign on Overview

Spigit integrates with your single sign-on solution, making it easy and convenient for your audience to participate in crowdsourced innovation. Spigit is designed to use the Shibboleth SAML SP service to integrate with customer SSO services that support SAML 2.0. This enables a secure login to your Spigit platform for all authorized users. Just-in-Time provisioning reduces administrative costs and removes barriers for new users to join the platform.

## How it works

Each time a user attempts to access the platform, Spigit uses Shibboleth to pass authentication responsibilities to your network. After users authenticate, their network identity is picked up automatically, enabling access to Spigit without the need to re-enter their username or password. Spigit supports a variety of attributes, so you can limit access to different communities and challenges based on specific elements of an employee profile (e.g. department, role, geography, etc.) and report on participation by attribute. Just-in-Time provisioning eliminates the need to create Spigit accounts in advance. The first time a user connects to Spigit, SSO prompts your identity provider to pass the correct user information to Spigit and an account is automatically created. You can both create and modify Spigit accounts in this way, reducing the manual administration time spent on user management.

## Key Benefits

Spigit integrates with your single sign-on solution to maximize audience participation and minimize administrative effort.

1. **Increase Adoption:** When a single password provides access to your network and Spigit platform, users are more likely to participate in Spigit community discussions and innovation challenges.
2. **Enhance User Experience:** Simplified access delivers a better user experience for increased employee engagement.
3. **Reduce Administrative Costs:** Just-in-Time provisioning creates accounts on-demand, as part of the single sign-on process, eliminating the need to import users into Spigit. Additionally, user updates are automated via the same process.
4. **Increase Security:** SSO means any password policies established for your corporate network are also in effect for Spigit. With just one password to memorize, users are less likely to engage in bad habits such as writing down or sharing passwords, and more likely to support your compliance efforts.
5. **Attribute Details:** The ability to pass user attributes enables the ability to grant access to participants based on department, location, etc. as well as report on these attributes.

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## 2 Planning and Implementation Process

### Considerations

Beyond the four required attributes (First name, Last name, Username, E-mail), Spigit can receive any number of user attributes that may be useful for the support of an innovation program or related reporting. Share your specific needs with your Spigit project manager prior to implementation, so we can ensure your solution is configured appropriately. Additionally, the Spigit API supports user management options, which can also help you automate the delivery and maintenance of Spigit users.

### Timing

The SSO implementation process typically takes several weeks, but depends heavily on resource availability, project team experience, and single sign-on readiness of the corporate network. In addition to elapsed project time, there is often additional lead time required to secure necessary IT resources. To assist you with planning, we are happy to provide additional technical details to prepare your local team in advance to ensure they are prepared to complete the SSO integration in plenty of time for your desired launch date.

### Process

Spigit is there to help you at every step of the process. Our SSO integration service includes:

- Initial discussions to determine the right integration solution
- Agreement on pre-requisites and target timeline
- Configuration of SSO integration in your Spigit production environment
- Inclusion of additional user attributes as desired
- Testing support for final verification of SSO in production

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## 3 Technical Requirements

- Configure your Identity Manager platform to perform a federated single sign-on with a service provider (Spigit) using SAML 2.0 protocol.
- Enable your identity management system to supply Spigit with four core attributes for every user: a unique immutable identifier (aka username), unique email address, first name (given name), and last name (surname).
- Add Spigit as a trusted service provider (SP) for your SSO solution.
- Provide a project manager to secure your local IT resources, monitor deliverables, and coordinate with the Spigit project manager assigned to your implementation.